Authority for
Consumers & Markets

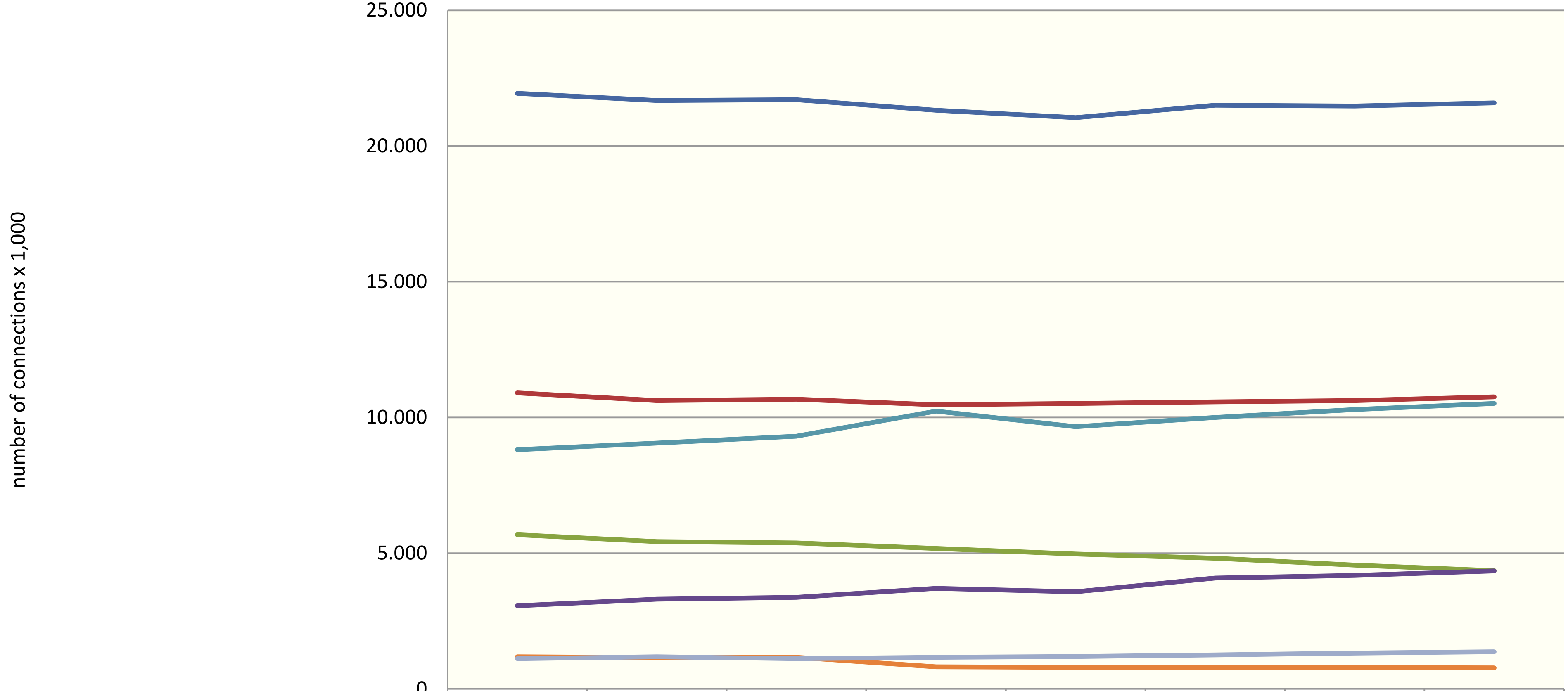
ACM Public version

Telecommonitor
Second quarter 2014

The Netherlands Authority for Consumers and Markets (ACM) publishes each quarter the figures concerning the telecom sector. The Telecommonitor offers an overview of the market trends in electronic communication, based on the figures provided by the most significant market players.

The Market Monitor is largely based on data that ACM collects through its Telecommonitor. For the Telecommonitor, the largest market participants provide data on their activities on a regular basis. ACM verifies these data. In addition, ACM uses studies and media reports. This is how ACM keeps an eye on trends in various markets. The figures form an important basis for ACM’s market analyses that are published every three years.

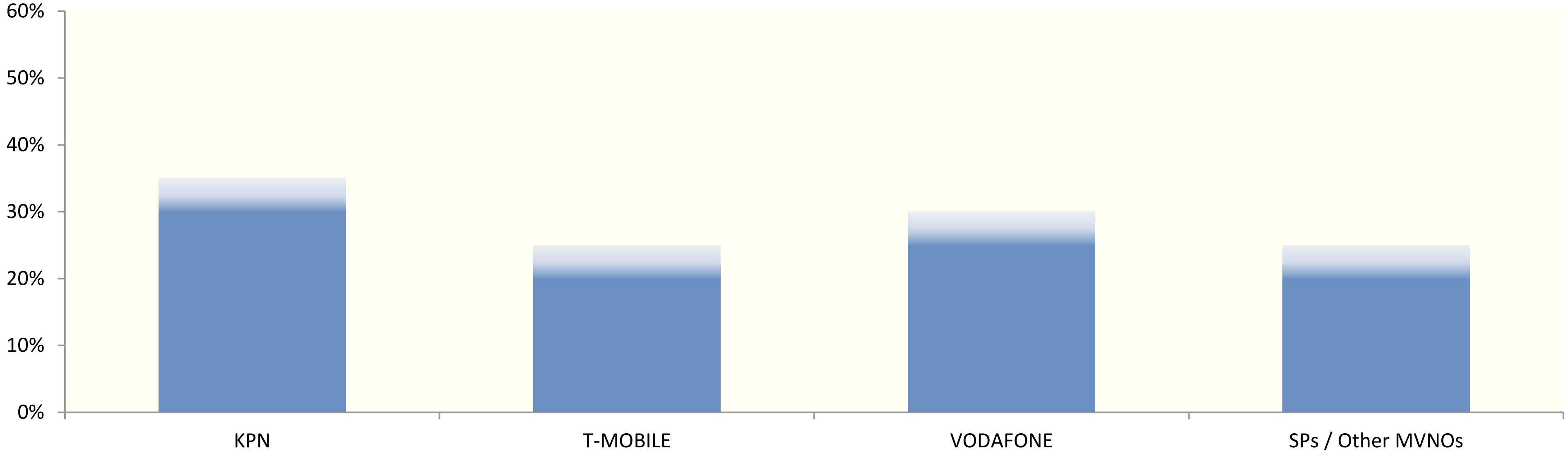
Mobile: Number of retail mobile connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Total	21.945	21.681	21.702	21.314	21.047	21.500	21.471	21.593
Postpaid MNO	10.904	10.623	10.674	10.466	10.516	10.572	10.625	10.763
Prepaid MNO	5.678	5.420	5.378	5.174	4.969	4.815	4.562	4.351
Connections MVNO	3.062	3.304	3.375	3.700	3.575	4.081	4.182	4.346
Connections with mobile broadband	8.811	9.051	9.307	10.236	9.653	10.000	10.294	10.517
Dedicated mobile broadband connections	1.184	1.152	1.162	813	795	786	787	769
M2M	1.118	1.183	1.113	1.162	1.192	1.247	1.315	1.365

Based on questions 1_A_2_1-2-4-5-6-7 and 1_B_5_2-7-8 of the Telecommonitor.

Mobile: Retail market shares based on connections (2014Q2)

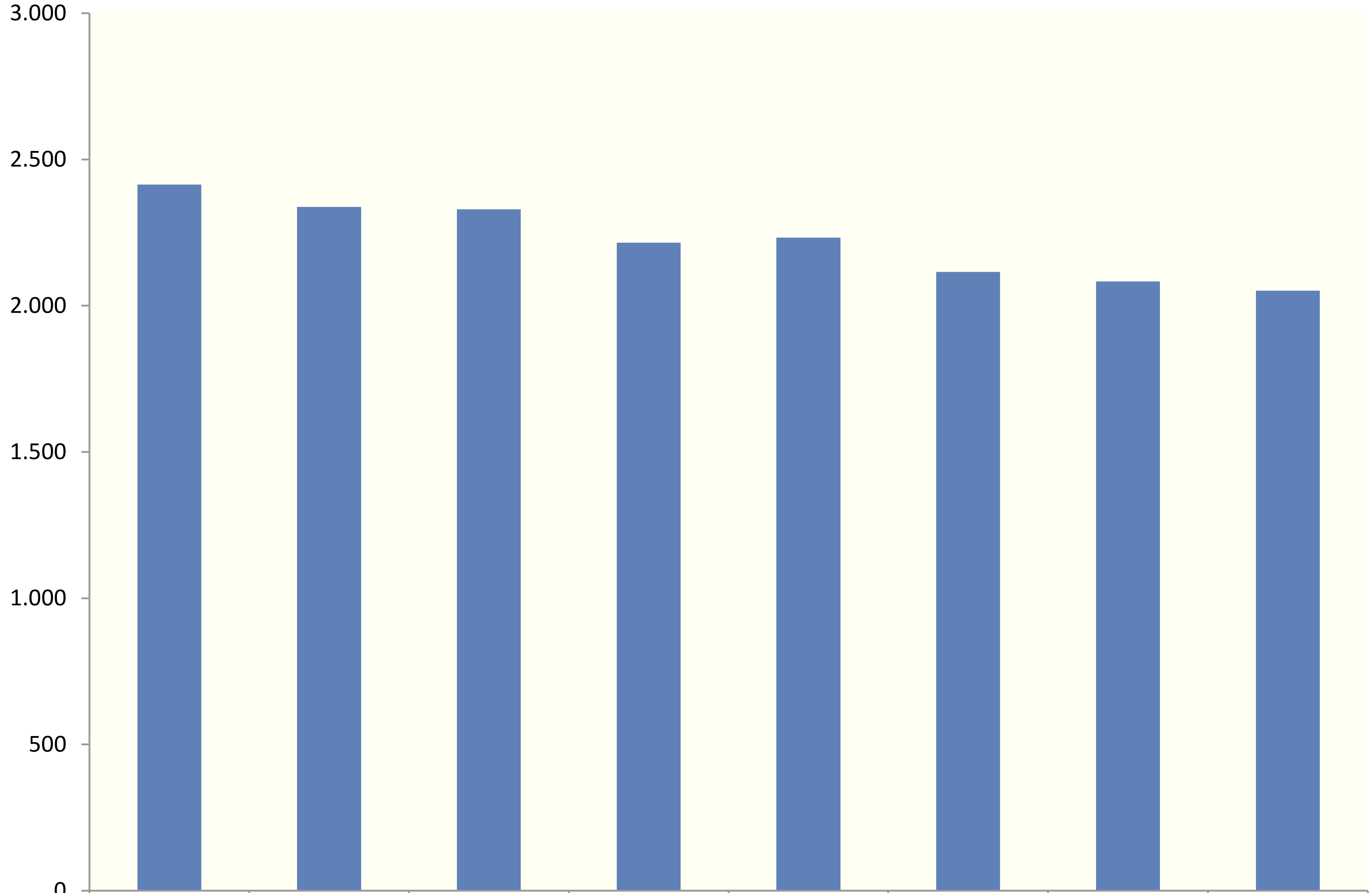


	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
KPN	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]
T-MOBILE	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]
VODAFONE	[25-30%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]
SPs / Other MVNOs	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[20-25%]	[20-25%]	[20-25%]

Based on questions 1_A_2_1, 1_A_2_2 and 1_B_5_2 of the Telecommonitor.

Authority for Consumers & Markets

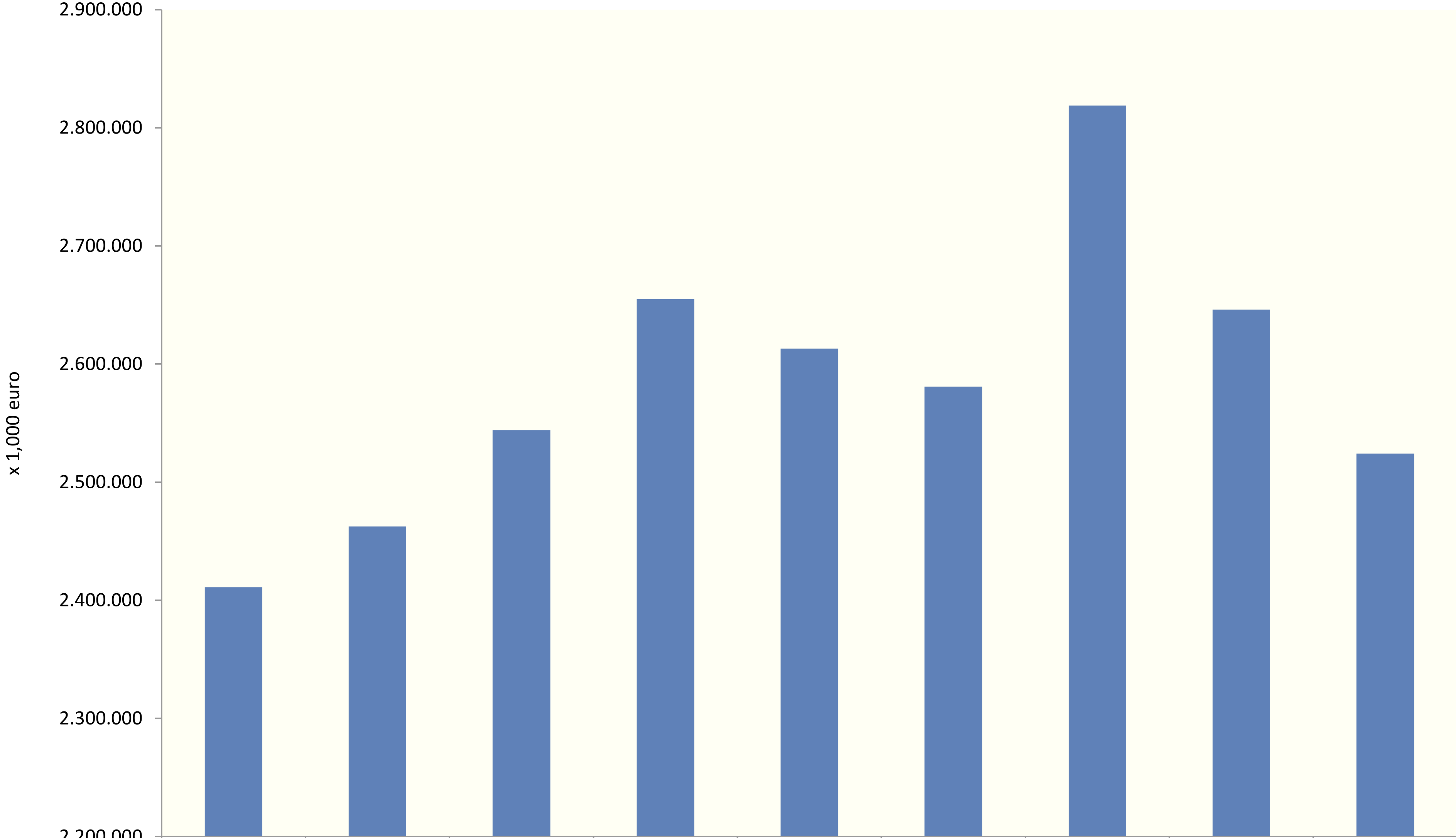
Mobile: Herfindahl-Hirschman Index of retail mobile connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
HHI of the total number of retail mobile connections	2.415	2.337	2.329	2.215	2.233	2.115	2.083	2.051

Based on questions 1_A_2_1, 1_A_2_2 and 1_B_5_2 of the Telecommonitor.

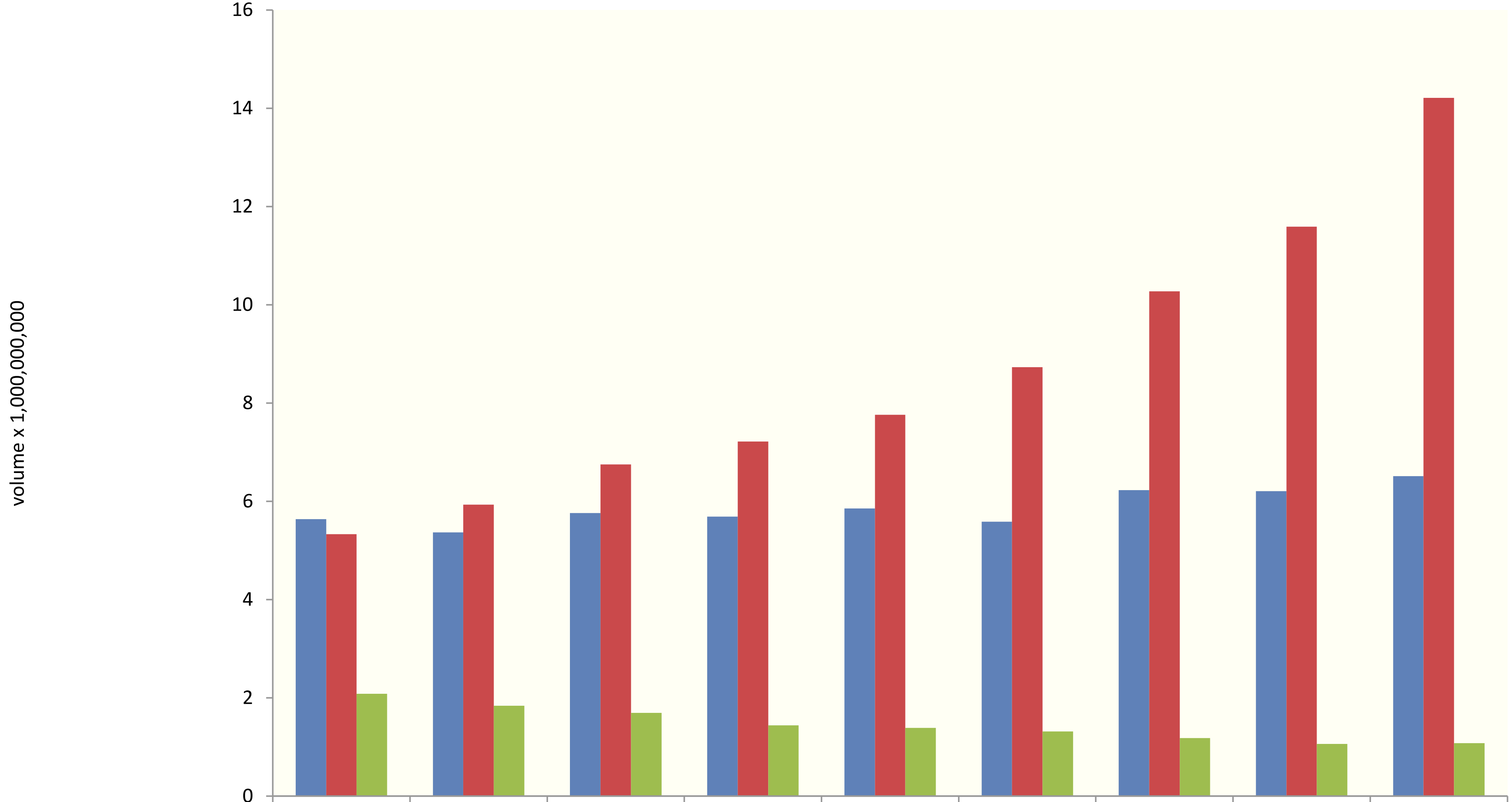
Mobile: Retail revenues per half year



	30-6-2010	31-12-2010	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
Total revenues	2.411.120	2.462.398	2.544.132	2.655.136	2.612.985	2.580.758	2.818.730	2.646.062	2.524.126

Based on questions 1_A_1_1 through 1_A_1_7 of the Telecommonitor.

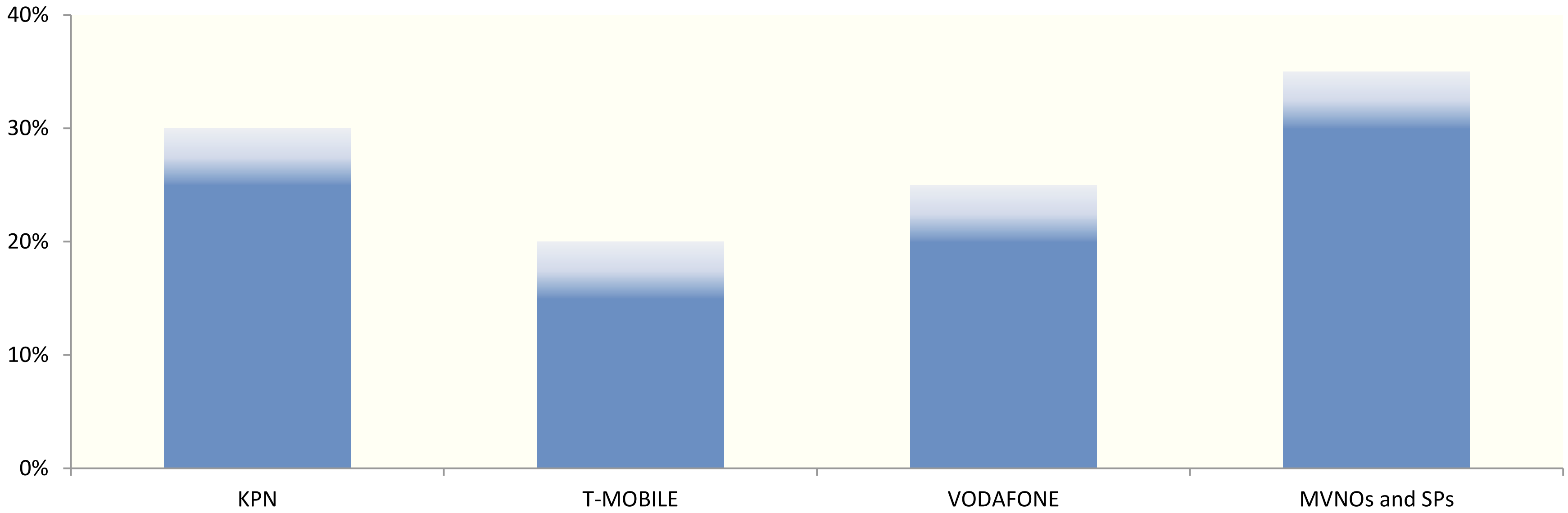
Mobile: Volume retail minutes of traffic, data and sms (MNOs and MVNOs)



	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Minutes of traffic (x 1,000)	5.634.160	5.363.795	5.760.782	5.686.770	5.853.737	5.582.763	6.224.566	6.205.108	6.510.471
Data (x 1,000 MB)	5.331.243	5.932.102	6.749.284	7.215.930	7.761.576	8.727.345	10.274.603	11.588.649	14.208.322
SMS (x 1,000)	2.080.763	1.838.890	1.692.681	1.440.031	1.386.259	1.316.488	1.178.447	1.061.956	1.074.906

Based on questions 1_A_3_2-3-4, 1_B_5_4-5-6, 1_B_6_4-5-6, 1_C_9_1-2-3, 1_D_3_1-2-3 and 1_D_4_1-2-3 of the Telecommonitor.

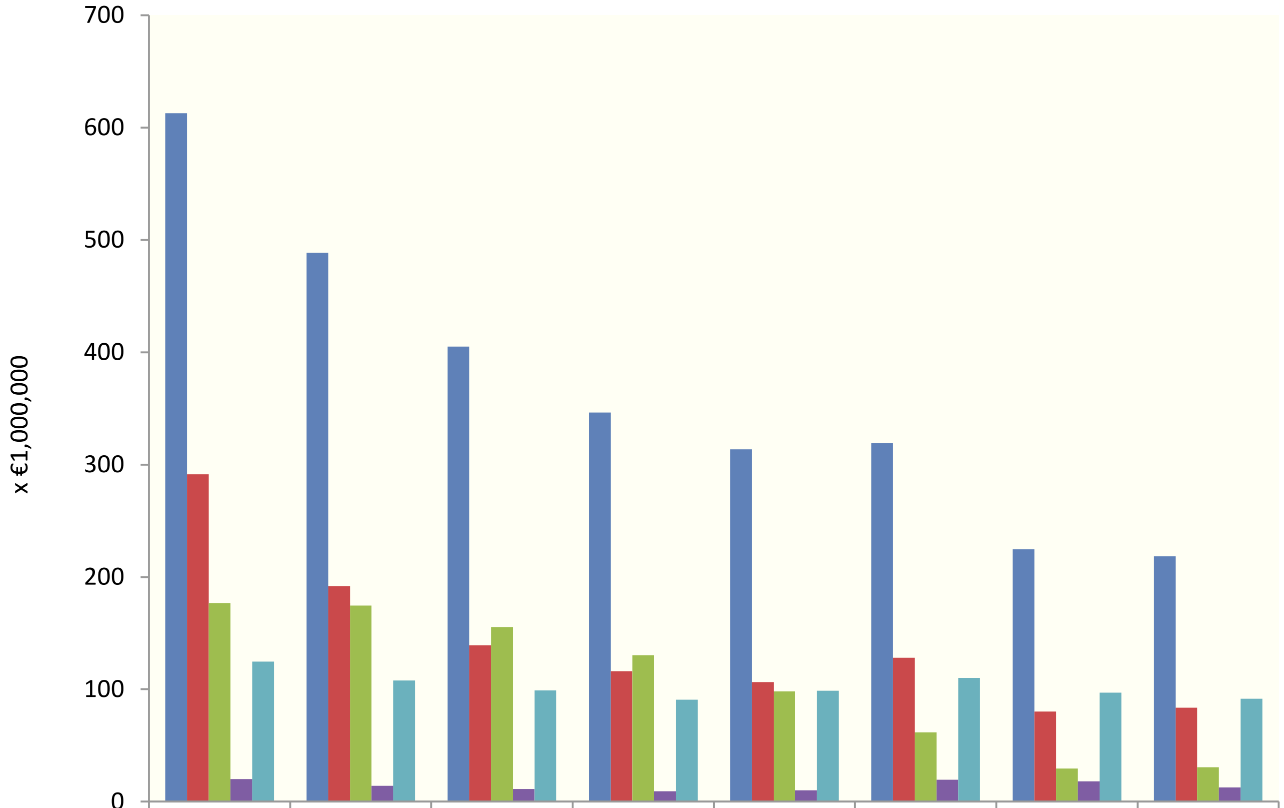
Mobile: Market shares based on total retail traffic volumes (2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
KPN	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[25-30%]	[25-30%]	[25-30%]
T-MOBILE	[20-25%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]
VODAFONE	[20-25%]	[20-25%]	[20-25%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]	[20-25%]
MVNOs and SPs	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[25-30%]	[25-30%]	[25-30%]	[30-35%]

Based on questions 1_A_3_2, 1_B_5_4, 1_C_9_1-2-3, 1_D_3_1, 1_B_6_4 and 1_D_4_1-2-3 of the Telecommonitor.

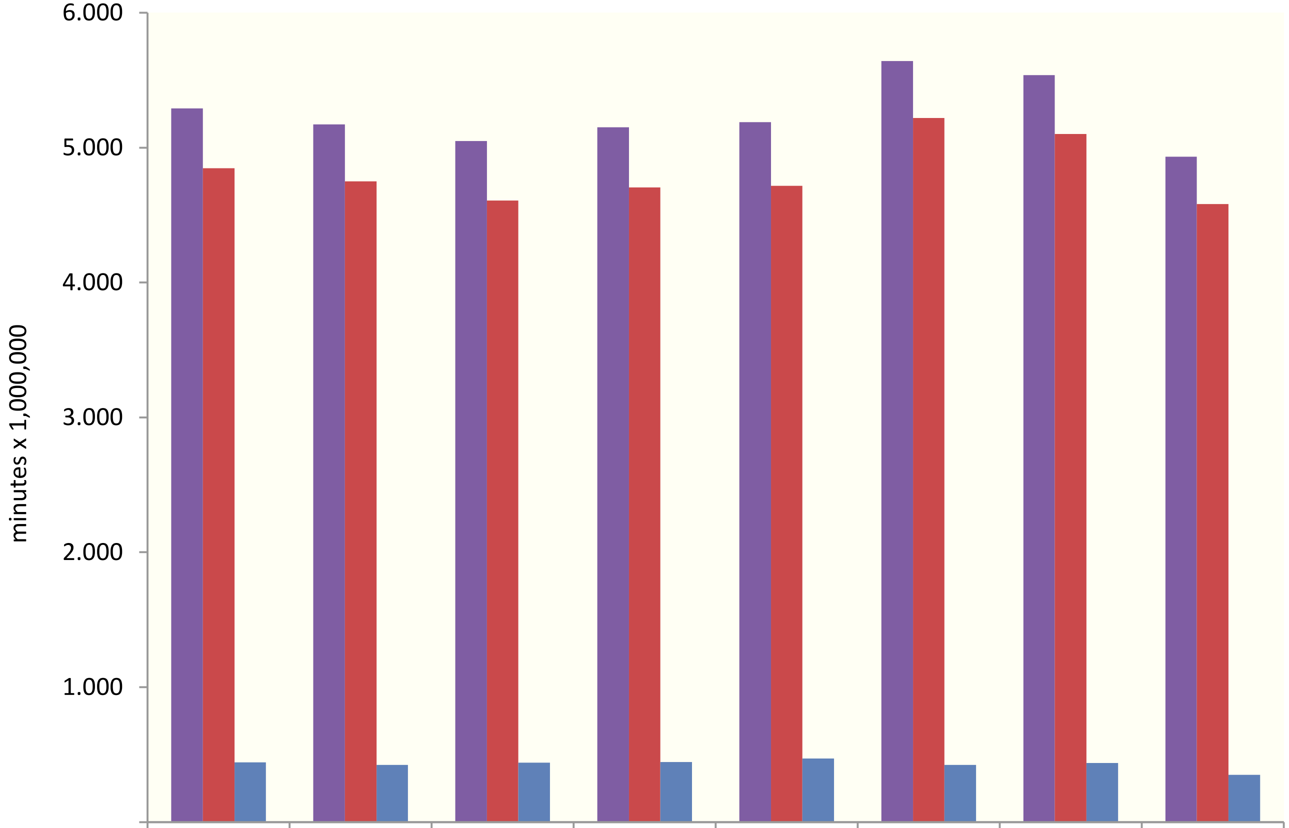
Mobile: Wholesale revenues terminating access



	31-12-2010	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
Total wholesale revenues terminating access	613	489	405	346	313	319	225	218
Terminating revenues for national voice services	291	192	139	116	106	128	80	83
Terminating revenues for national non-voice services	177	175	155	130	98	62	29	31
Terminating revenues for international services	20	14	11	9	10	19	18	13
Revenues of services to SP's / MVNO's	125	108	99	91	99	110	97	92

Based on questions 1_C_6_1 through 1_C_6_3 of the Telecommonitor.

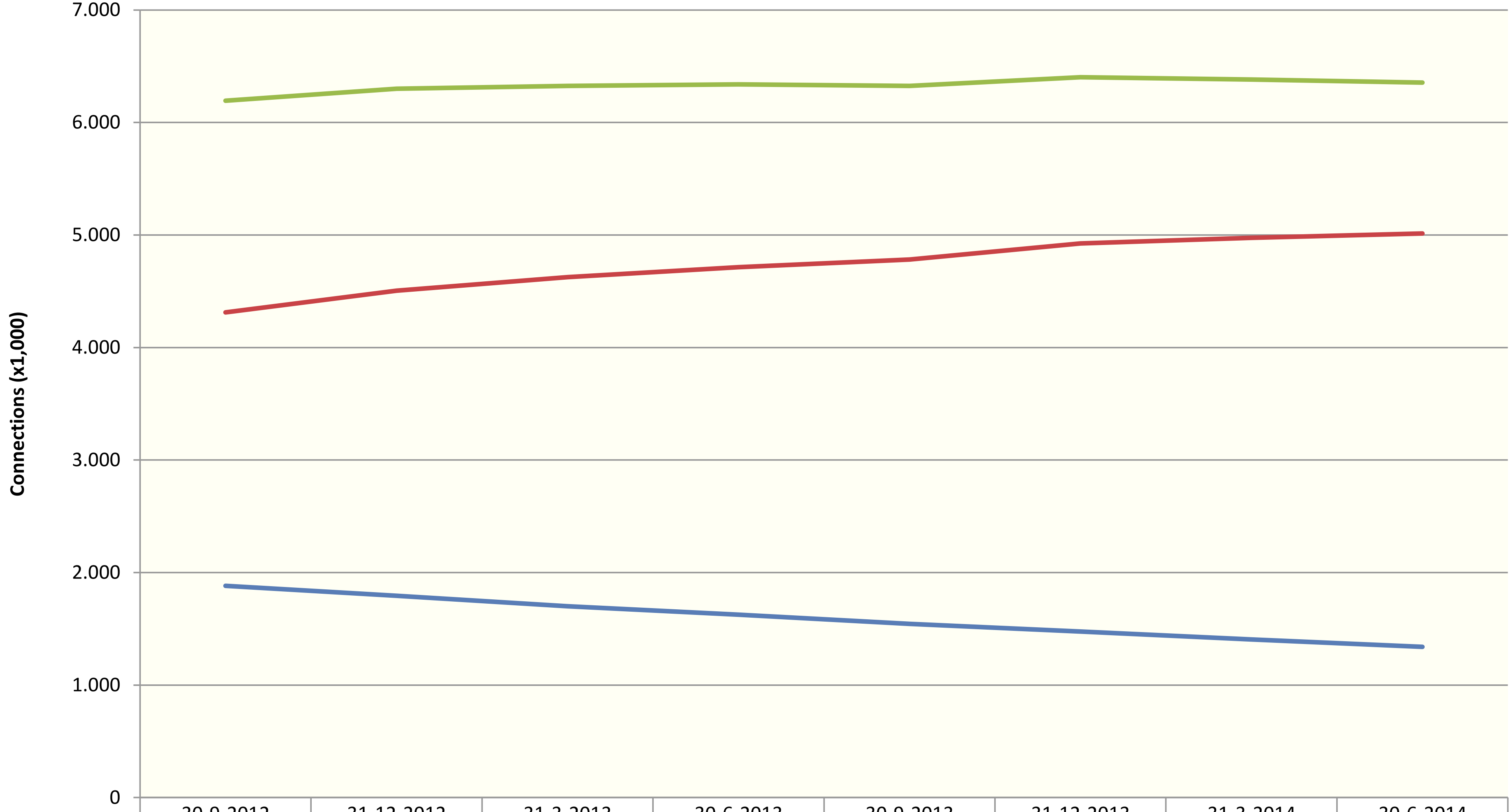
Mobile: Wholesale terminating access volume minutes (excl. on-net)



	31-12-2010	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
Total volume of traffic terminated	5.291	5.173	5.049	5.151	5.188	5.642	5.539	4.932
Volume terminated from national networks	4.849	4.750	4.607	4.705	4.717	5.220	5.100	4.583
Volume terminated from abroad	442	423	441	446	471	423	438	349

Based on questions 1_C_8_1 through 1_C_8_3 of the Telecommonitor.

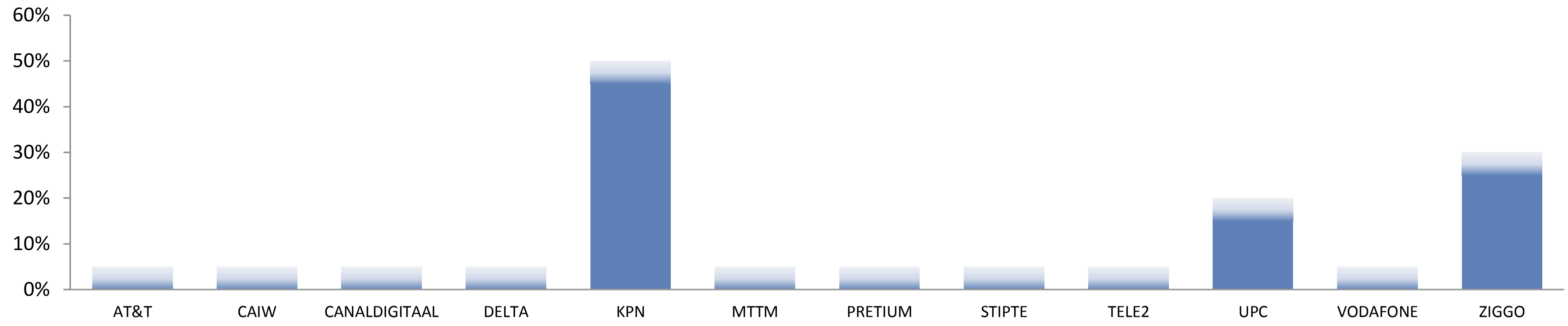
Fixed telephony: Number of retail singular connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
PSTN	1.881	1.795	1.700	1.625	1.545	1.476	1.407	1.341
VoB1	4.312	4.505	4.626	4.713	4.781	4.926	4.975	5.014
Singular	6.193	6.300	6.326	6.338	6.326	6.401	6.381	6.355

Based on questions 2_A2_1_1 and 2_A2_7_1 of the Telecommonitor.

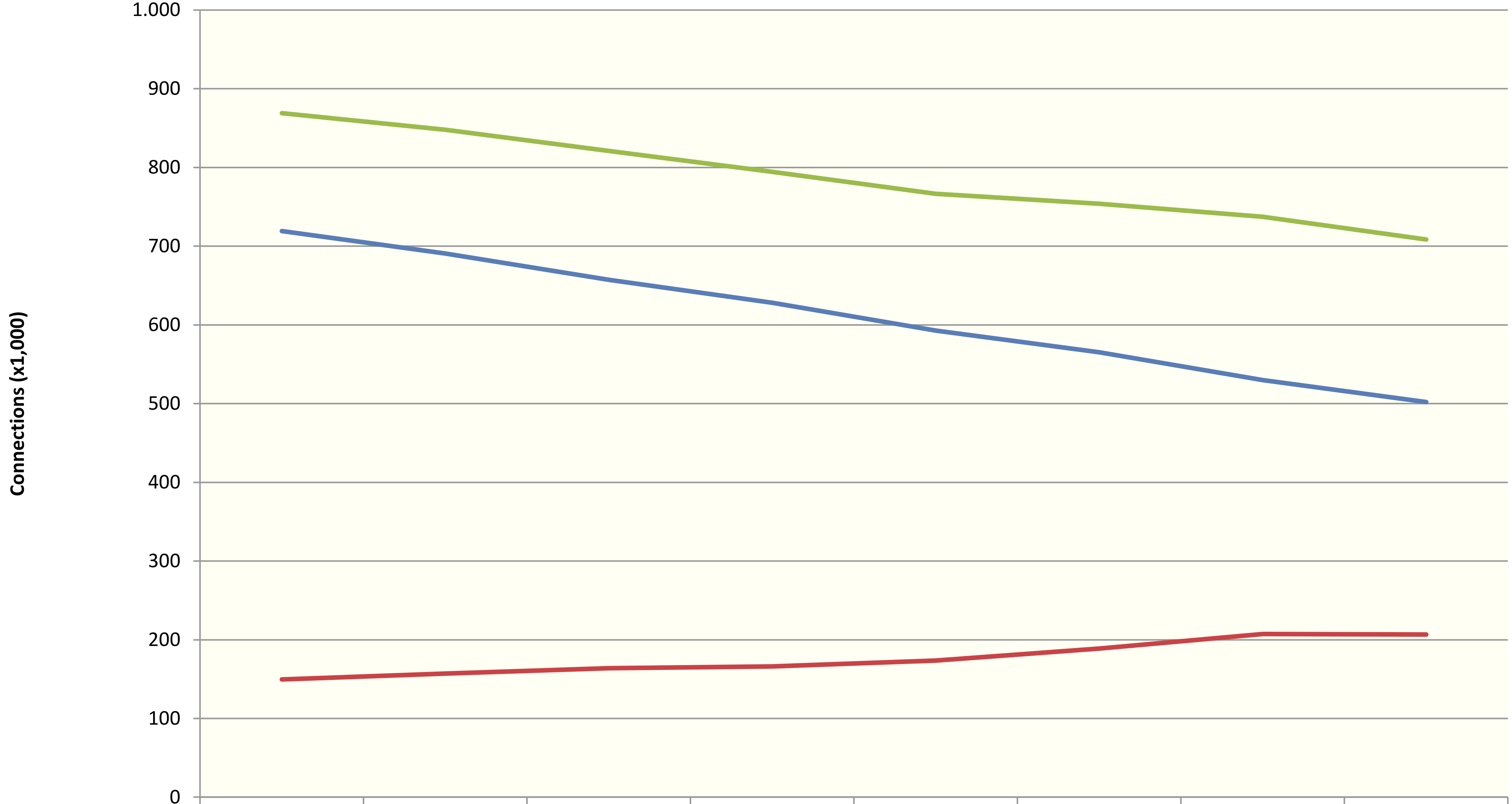
Fixed telephony: Market shares retail singular connections (2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
AT&T	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CAIW	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CANALDIGITAAL	-	-	-	-	-	-	[0-5%]	[0-5%]
DELTA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-	-	-
KPN	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]
MTTM	-	-	-	-	-	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
STIPTE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[0-5%]	[0-5%]	[0-5%]
T-MOBILE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-
UPC	[10-15%]	[10-15%]	[10-15%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]
VODAFONE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[20-25%]	[20-25%]	[20-25%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]

Based on questions 2_A2_1_1 and 2_A2_7_1 of the Telecommonitor.

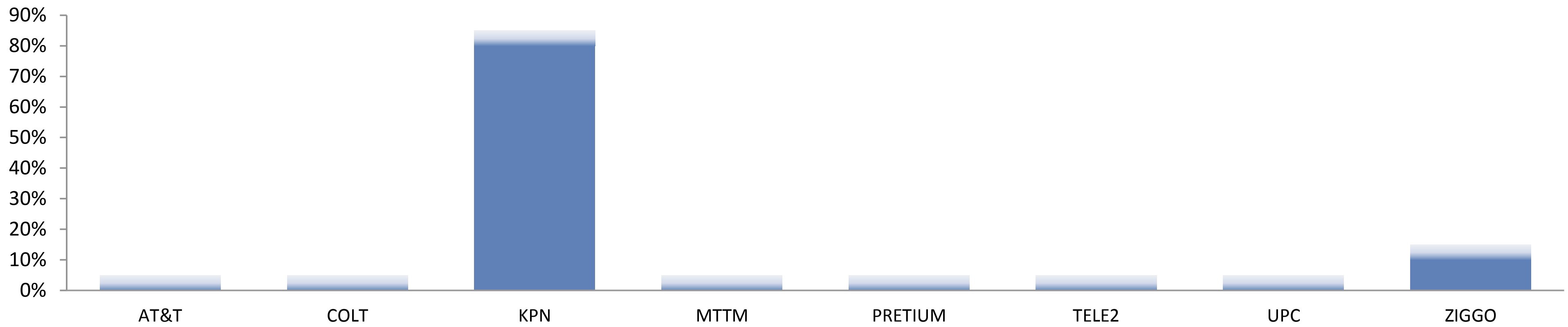
Fixed telephony: Number of retail dual connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
ISDN1 & ISDN2	719	691	657	628	593	565	530	502
VoB2	150	157	164	166	174	189	207	207
Dual	869	848	821	794	766	754	737	709

Based on questions 2_A2_2_1, 2_A2_3_1 and 2_A2_8_1 of the Telecommonitor.

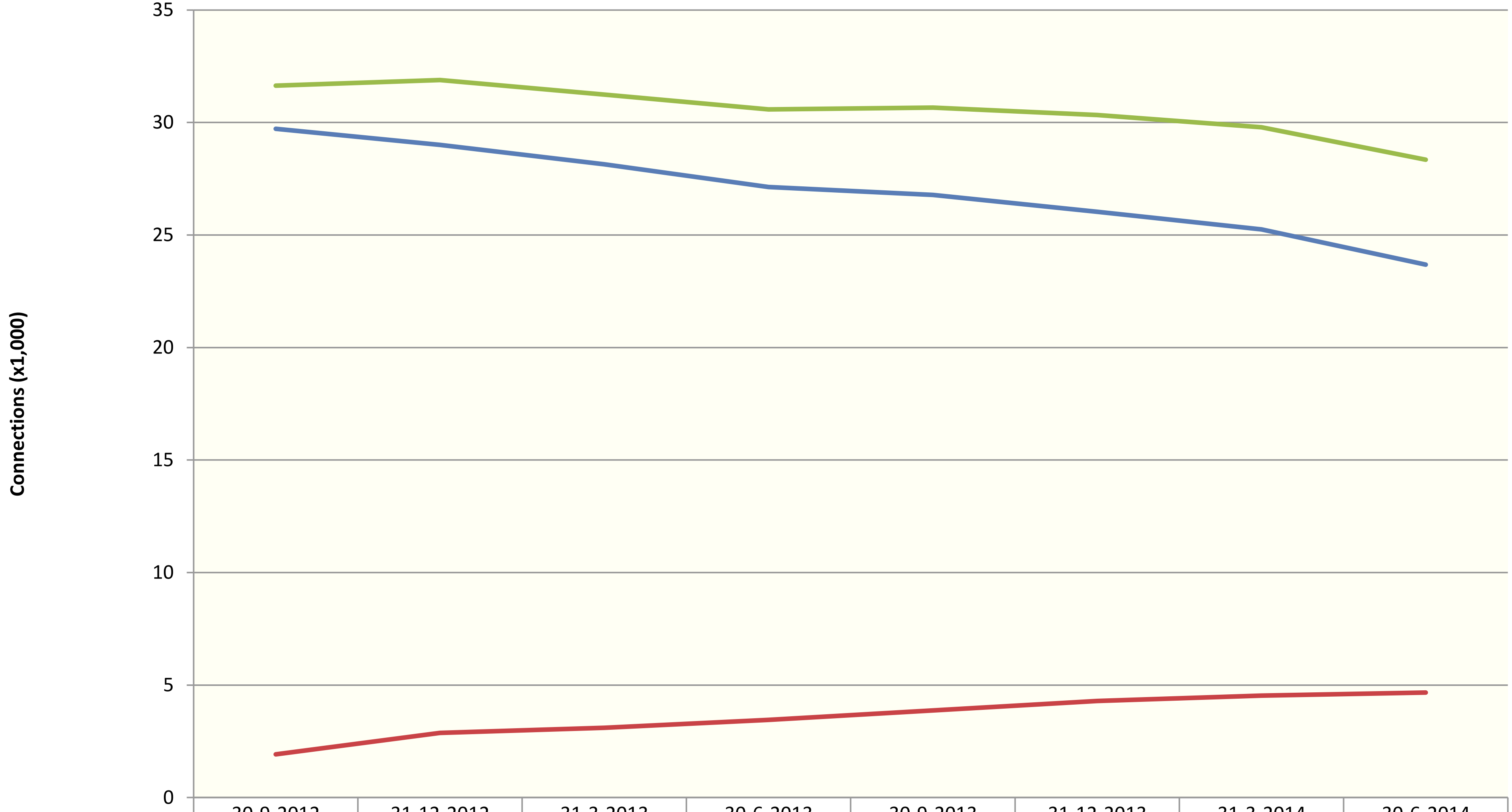
Fixed telephony: Market shares retail dual connections (2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
AT&T	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-	-	-
KPN	[85-90%]	[85-90%]	[85-90%]	[85-90%]	[85-90%]	[80-85%]	[80-85%]	[80-85%]
MTTM	-	-	-	-	-	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[0-5%]	[0-5%]	[5-10%]	[5-10%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
UPC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[10-15%]	[10-15%]

Based on questions 2_A2_2_1, 2_A2_3_1 and 2_A2_8_1 of the Telecommonitor.

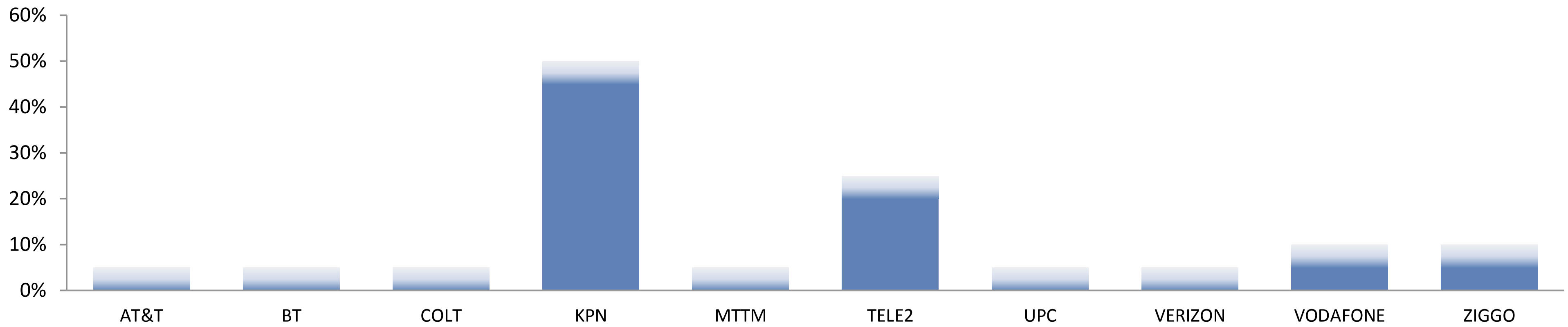
Fixed telephony: Number of retail multiple connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
ISDN15/20/30	30	29	28	27	27	26	25	24
VoBn	2	3	3	3	4	4	5	5
Multiple	32	32	31	31	31	30	30	28

Based on questions 2_A2_4_1, 2_A2_5_1, 2_A2_6_1 and 2_A2_9_1 of the Telecommonitor.

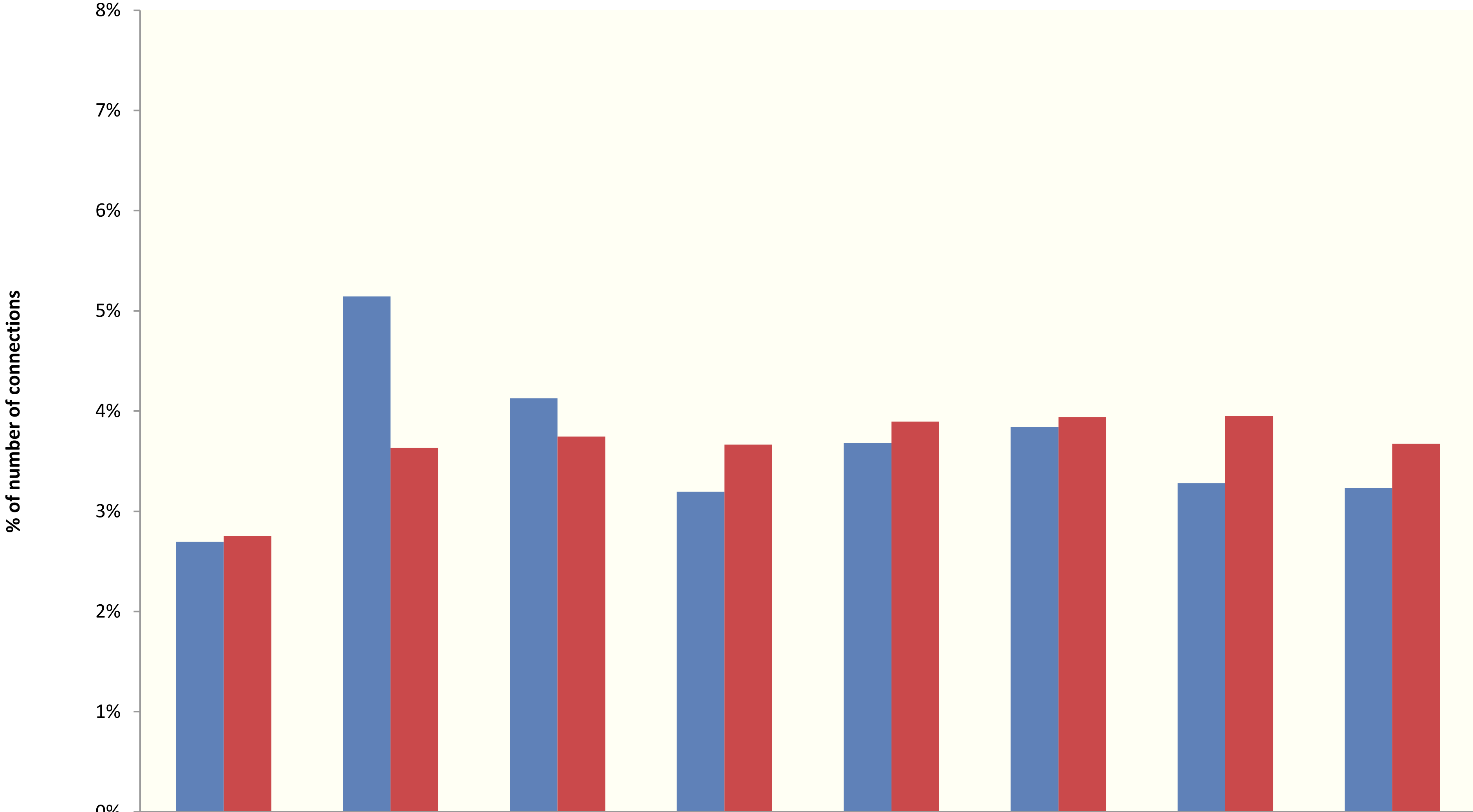
Fixed telephony: Market shares retail multiple connections (2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
AT&T	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-	-	-
KPN	[55-60%]	[50-55%]	[50-55%]	[50-55%]	[50-55%]	[50-55%]	[50-55%]	[45-50%]
MTTM	-	-	-	-	-	[0-5%]	[0-5%]	[0-5%]
TELE2	[15-20%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]
UPC	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[0-5%]	[0-5%]
VERIZON	[5-10%]	[5-10%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VODAFONE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[5-10%]	[5-10%]	[5-10%]
ZIGGO	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]

Based on questions 2_A2_4_1, 2_A2_5_1, 2_A2_6_1 and 2_A2_9_1 of the Telecommonitor.

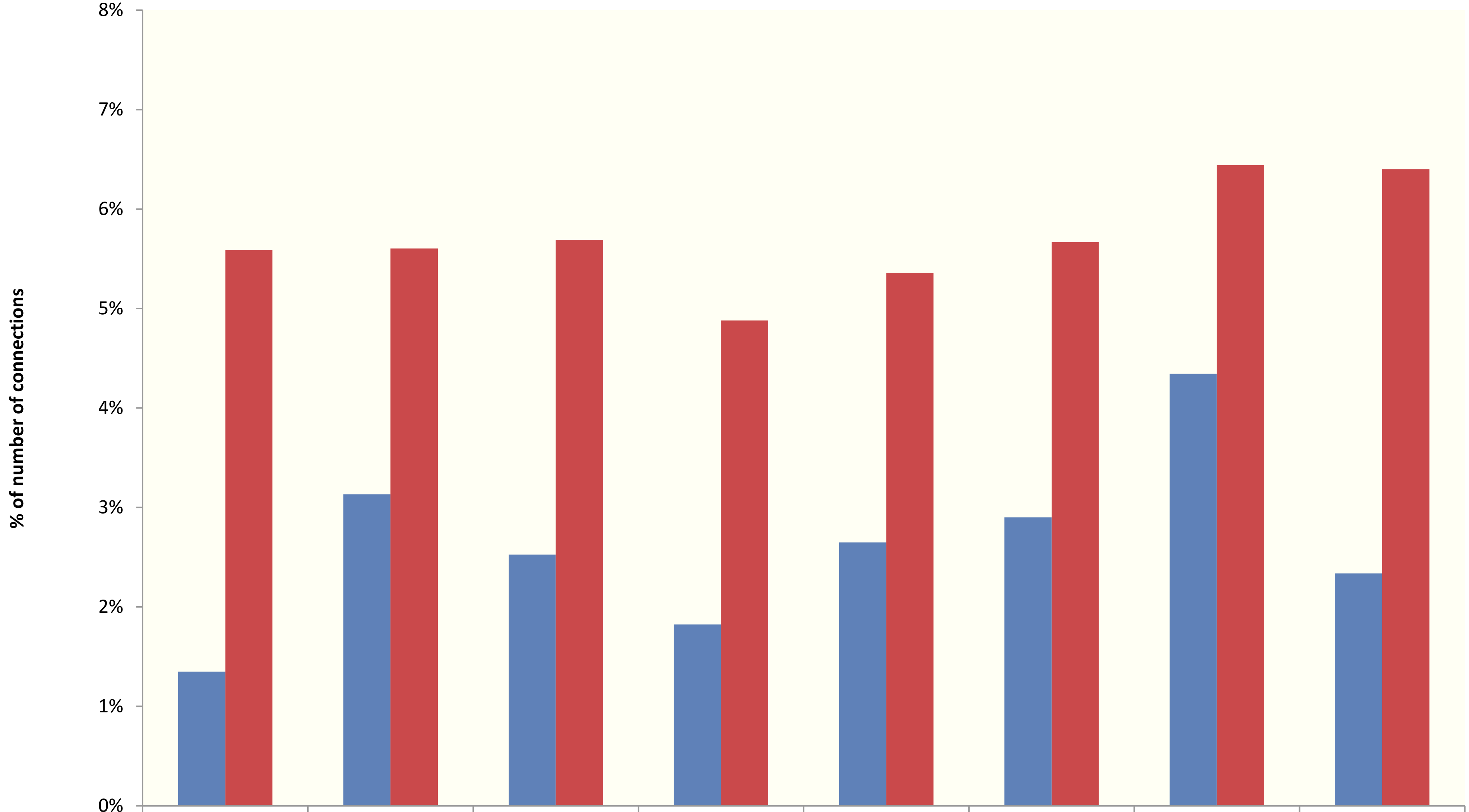
Fixed telephony: Churn based on number of retail singular connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Adds	2,7%	5,1%	4,1%	3,2%	3,7%	3,8%	3,3%	3,2%
Disconnects	2,8%	3,6%	3,7%	3,7%	3,9%	3,9%	4,0%	3,7%

Based on questions 2_A2_1,7_1 and 2_A4_1,7_1-2 of the Telecommonitor.

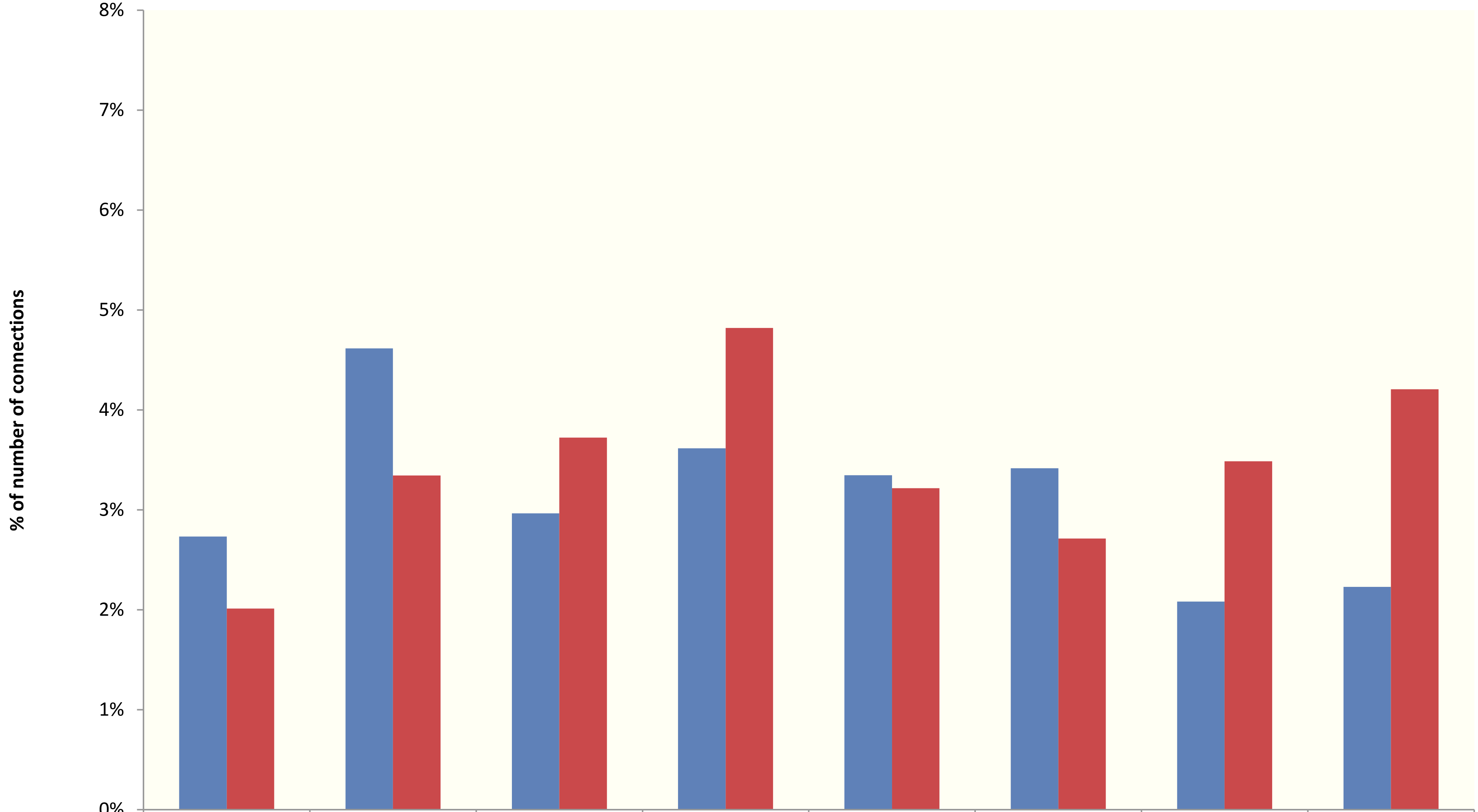
Fixed telephony: Churn based on number of retail dual connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Adds	1,3%	3,1%	2,5%	1,8%	2,6%	2,9%	4,3%	2,3%
Disconnects	5,6%	5,6%	5,7%	4,9%	5,4%	5,7%	6,4%	6,4%

Based on questions 2_A2_2,3,8_1 and 2_A4_2,3,8_1-2 of the Telecommonitor.

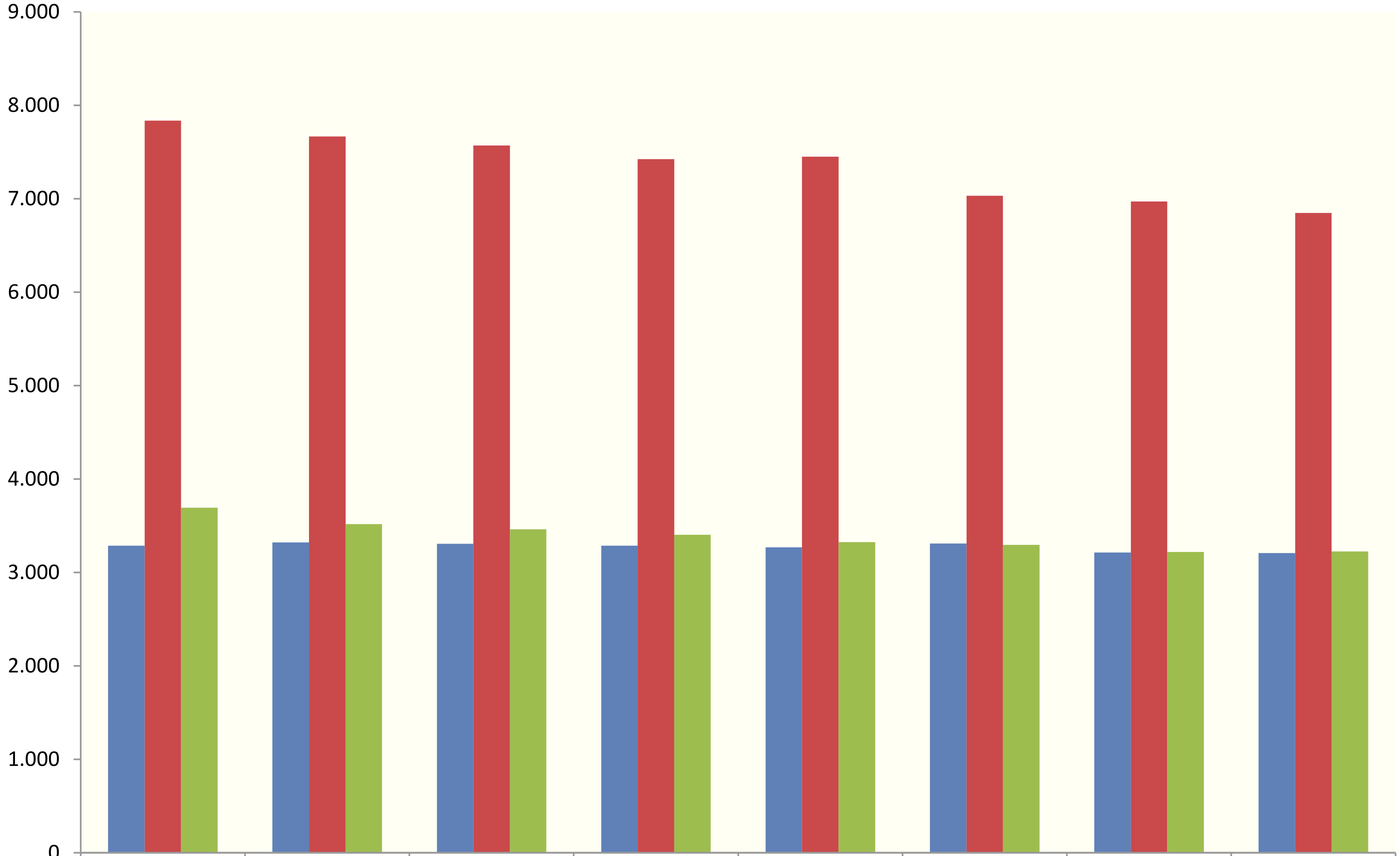
Fixed telephony: Churn based on number of retail multiple connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Adds	2,7%	4,6%	3,0%	3,6%	3,3%	3,4%	2,1%	2,2%
Disconnects	2,0%	3,3%	3,7%	4,8%	3,2%	2,7%	3,5%	4,2%

Based on questions 2_A2_4,5,6,9_1 and 2_A4_4,5,6,9_1-2 of the Telecommonitor.

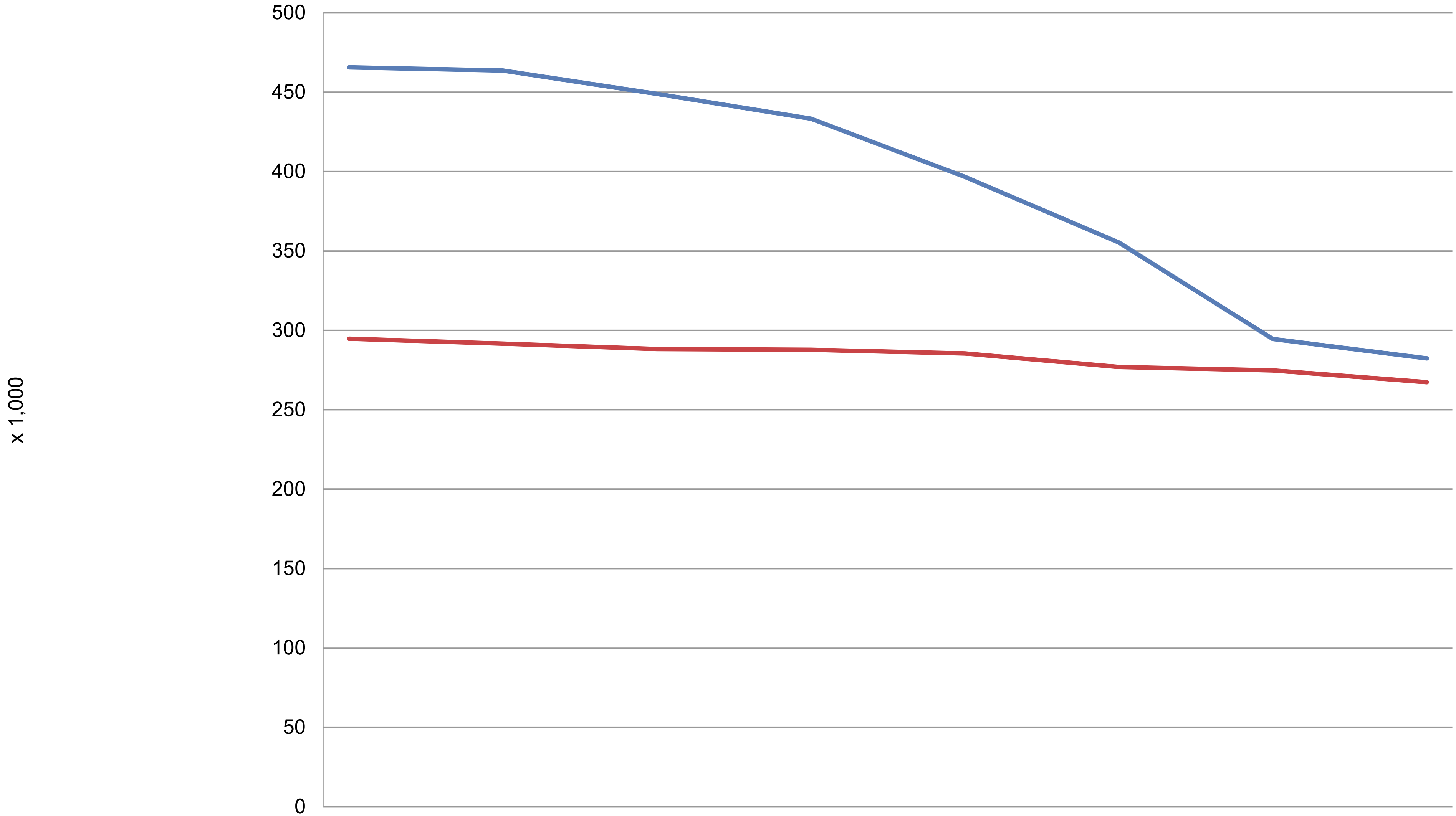
Fixed telephony: Herfindahl-Hirschman Index of retail lines



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
HHI single lines	3.286	3.321	3.306	3.286	3.269	3.308	3.213	3.209
HHI dual lines	7.837	7.667	7.570	7.423	7.450	7.032	6.971	6.849
HHI multiple lines	3.693	3.517	3.462	3.402	3.325	3.296	3.218	3.224

Based on questions 2_A2_1-9_1 of the Telecommonitor.

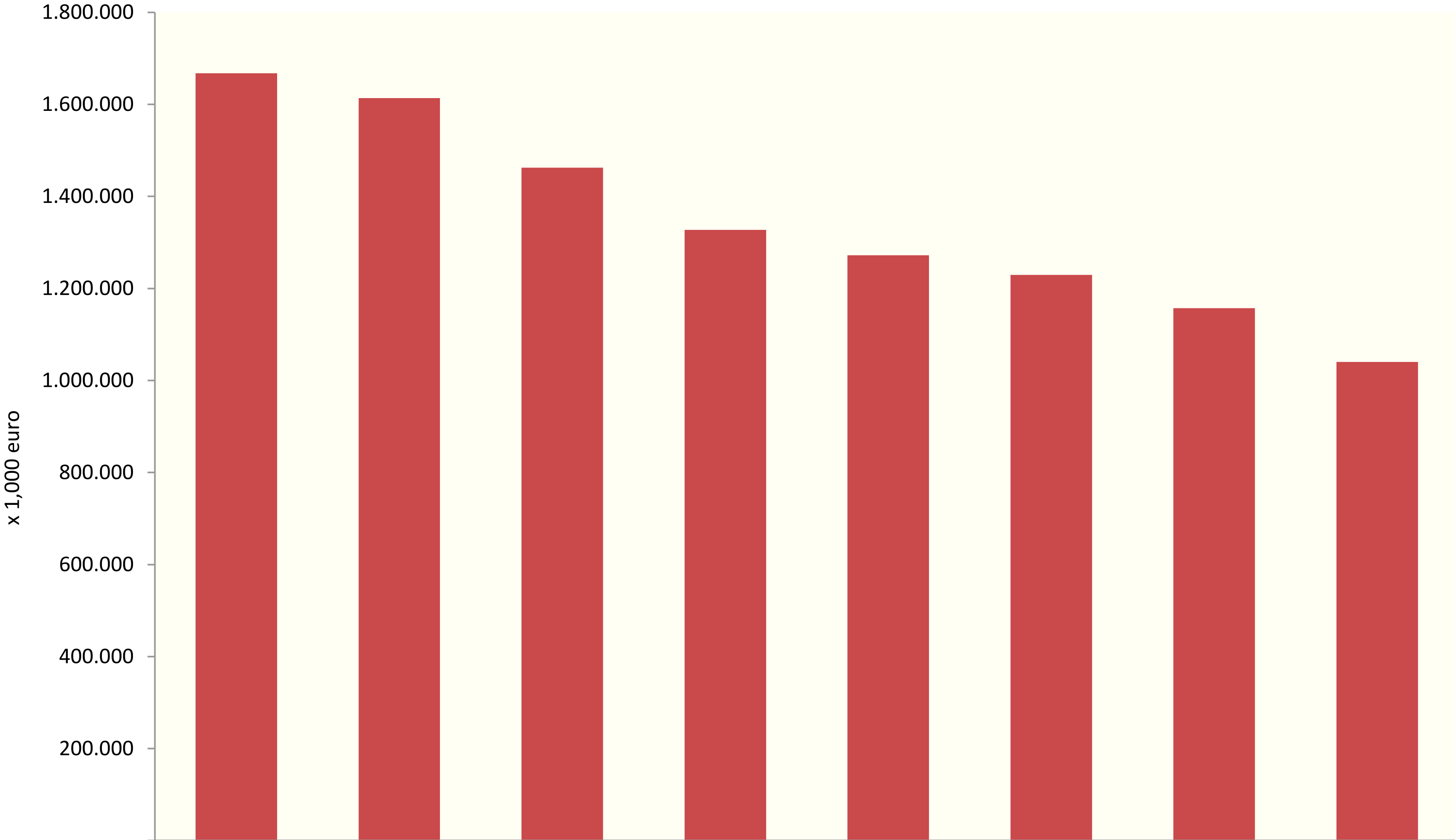
Fixed telephony: Number of WLR lines and CPS subscribers



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Number of CPS subscribers	466	464	449	433	397	355	295	282
Number of wholesale line rental lines	295	292	288	288	285	277	275	267

Based on questions 2_B_9_1, 2_E_14_1 and en 2_E_15_1 till 2_E_15_6 of the Telecommonitor.

Fixed telephony: Annual retail revenues PSTN + VoB lines

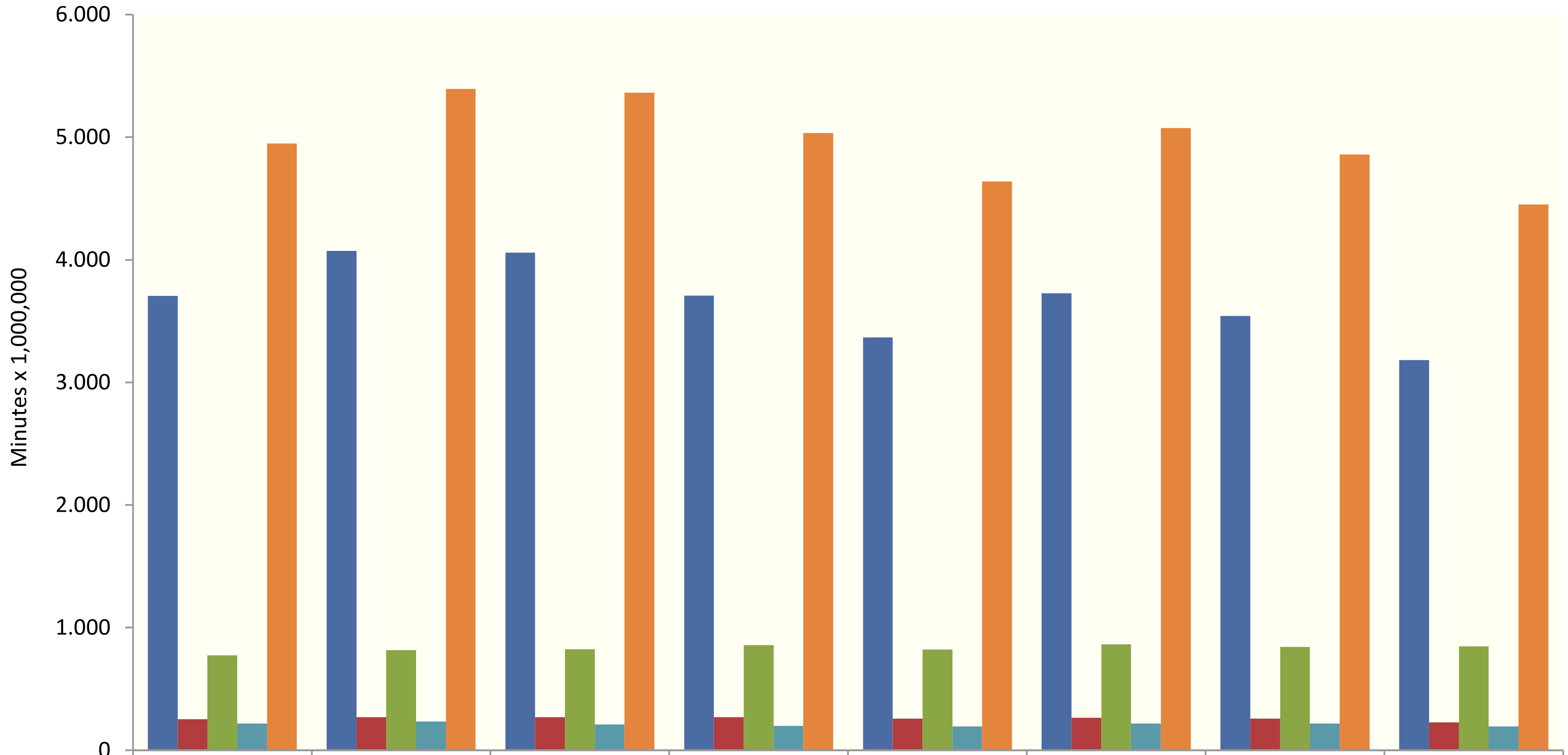


	31-12-2006	31-12-2007	31-12-2008	31-12-2009	31-12-2010	31-12-2011	31-12-2012	31-12-2013
Revenues lines	1.667.623	1.613.981	1.462.311	1.327.285	1.272.332	1.229.487	1.157.429	1.040.576

Based on questions 2_A1_1_1, 2_A1_1_2 and 2_A1_1_3 of the Telecommonitor.

Authority for Consumers & Markets

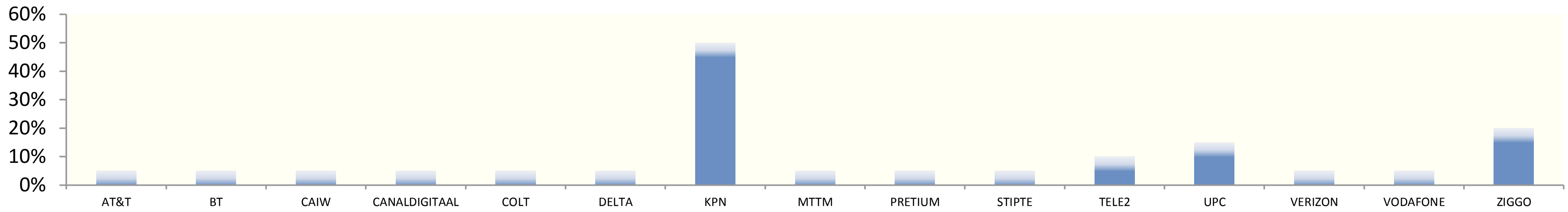
Fixed telephony: Total retail traffic in minutes



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Local and national	3.705	4.073	4.059	3.708	3.367	3.726	3.541	3.183
International	253	270	270	269	259	265	258	227
Fixed-mobile	774	815	824	857	820	864	843	847
Other	216	234	211	199	193	218	216	193
Total volume	4.949	5.393	5.364	5.033	4.639	5.073	4.858	4.451

ased on questions 2_C2_11_1 till 2_C2_11_5 of the Telecommonitor.

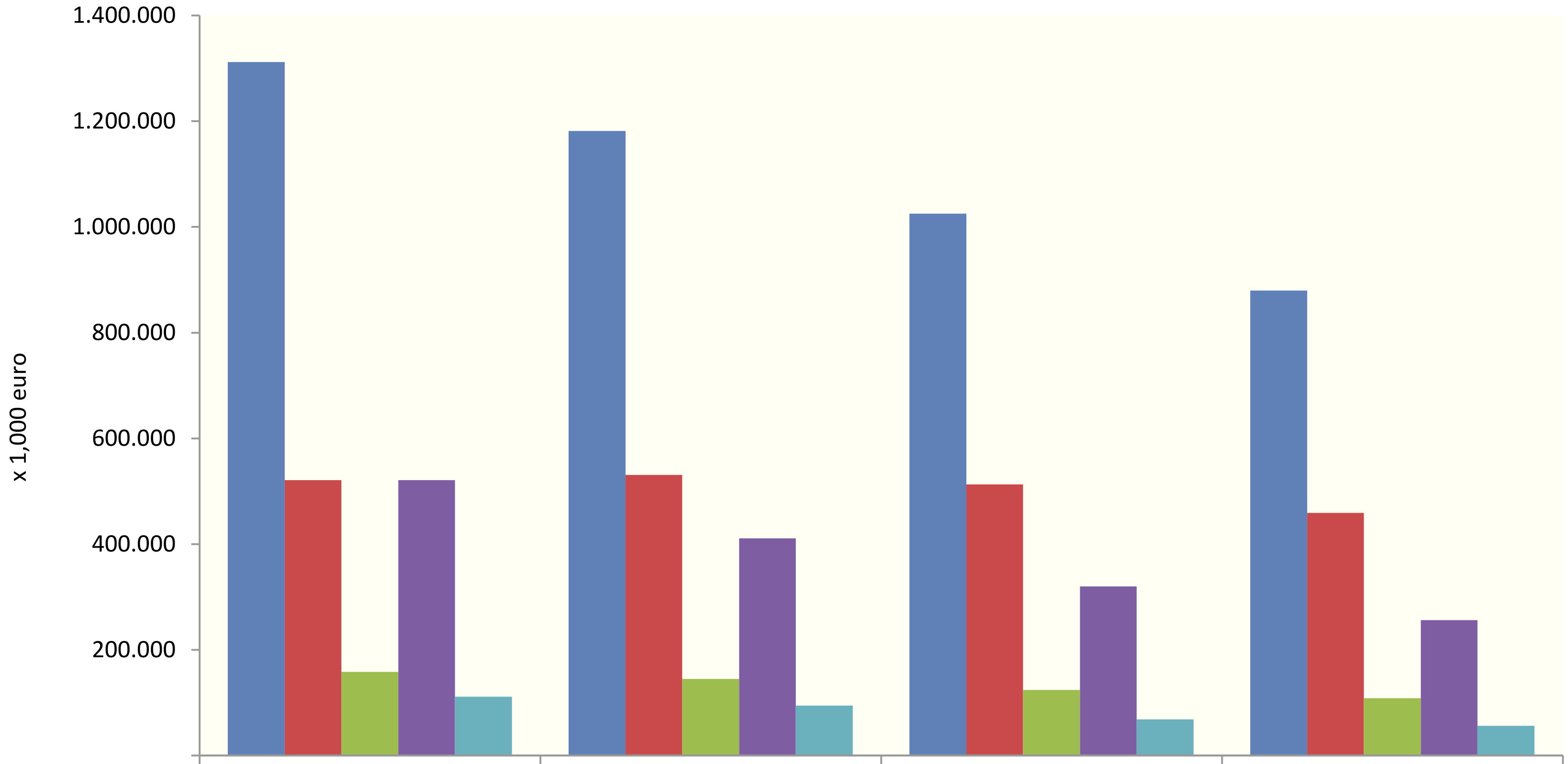
Fixed telephony: Market shares based on retail traffic (2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
AT&T	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CAIW	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CANALDIGITAAL	-	-	-	-	-	-	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-	-	-
KPN	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]
MTTM	-	-	-	-	-	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
STIPTE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[10-15%]	[10-15%]	[5-10%]	[10-15%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
T-MOBILE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-
UPC	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VODAFONE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]

Based on questions 2_C2_11_1 till 2_C2_11_5 of the Telecommonitor.

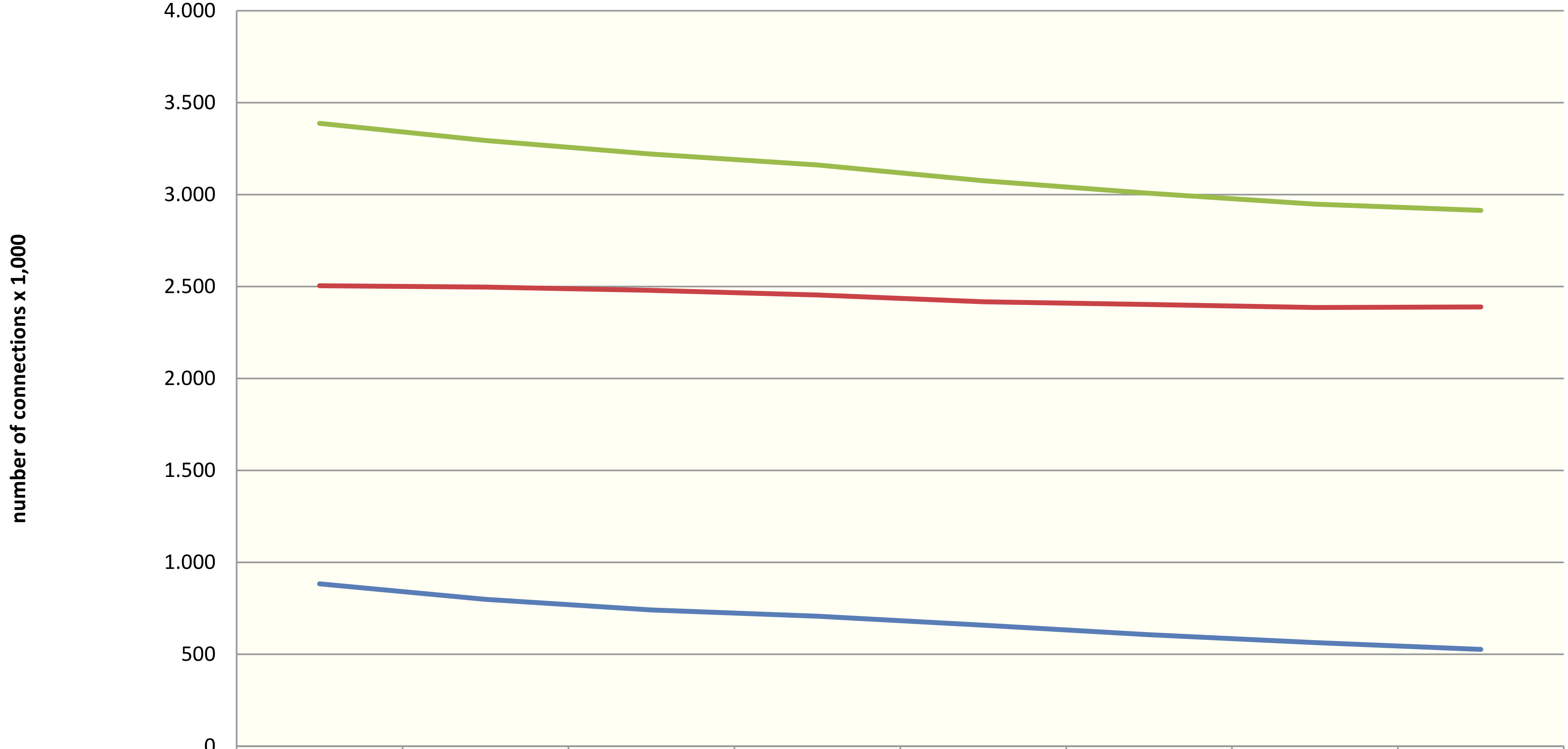
Fixed telephony: Annual revenues retail traffic



	31-12-2010	31-12-2011	31-12-2012	31-12-2013
Total revenues traffic	1.312.056	1.181.429	1.024.982	879.780
Revenues local and national traffic	520.856	530.935	512.706	458.889
Revenues international traffic	158.399	145.061	123.978	108.541
Revenues fixed-to-mobile traffic	521.279	410.704	319.829	256.242
Other traffic revenues	111.521	94.730	68.470	56.108

Based on questions 2_C2_10_1 till 2_C2_10_5 of the Telecommonitor.

Broadband: unbundled MDF connections per type

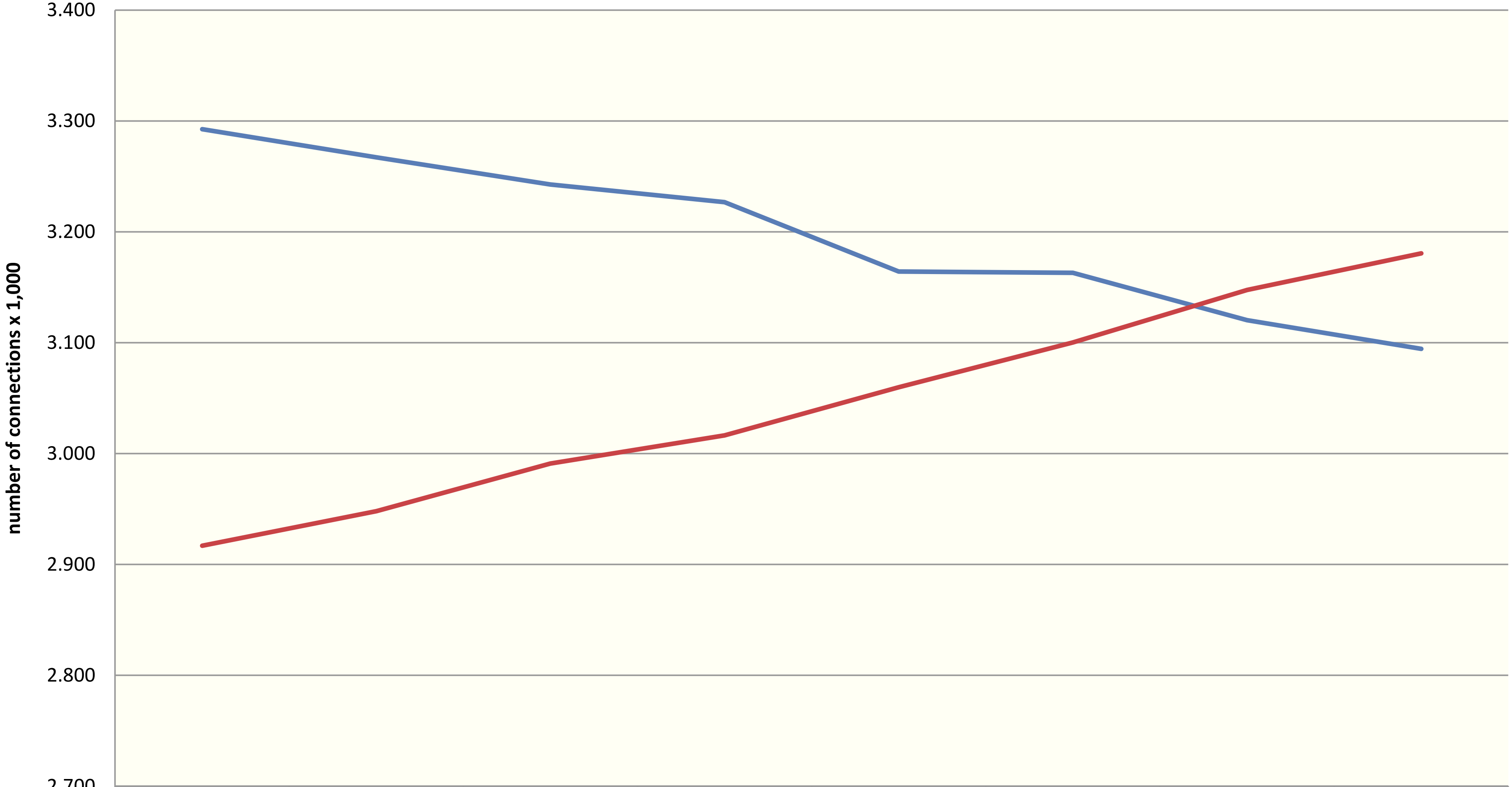


	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Shared lines	883	798	741	707	658	606	563	526
Fully unbundled	2.505	2.497	2.479	2.454	2.418	2.402	2.386	2.389
Total	3.388	3.295	3.220	3.161	3.076	3.008	2.949	2.915

Based on questions 3_A1_1_1, 3_A1_1_2 and 3_A1_1_3 of the Telecommonitor.

Authority for Consumers & Markets

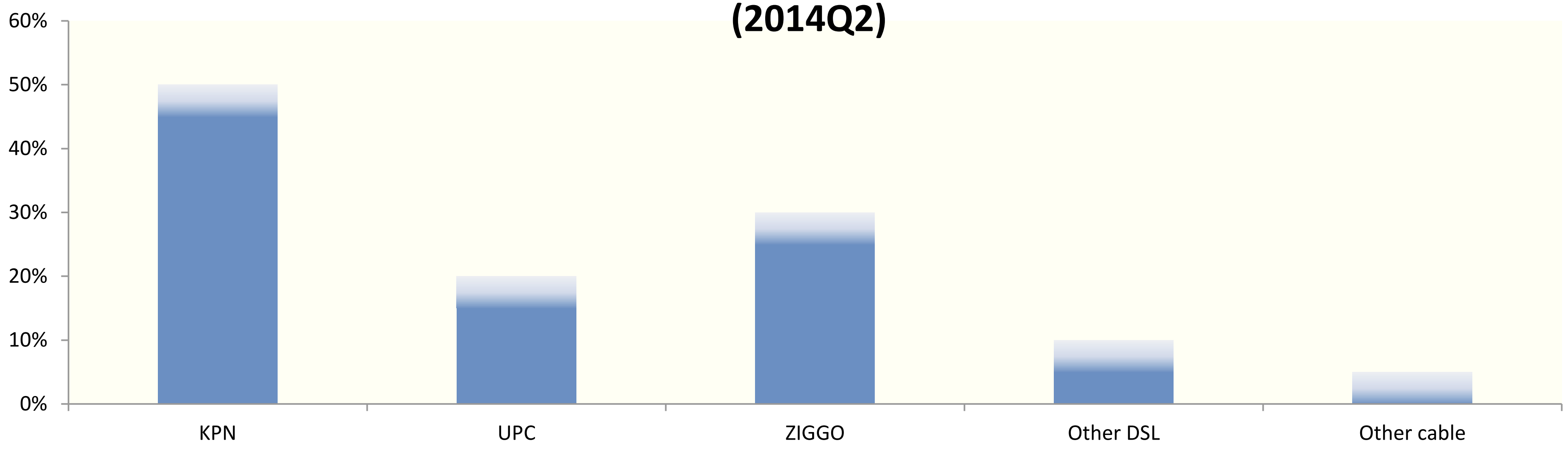
Broadband: WBT low quality connections per type of infrastructure - including self supply



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
DSL	3.293	3.267	3.243	3.227	3.164	3.163	3.120	3.094
Cable	2.917	2.948	2.991	3.016	3.060	3.100	3.148	3.181

Based on questions 3_A3_5_1-2-3-4-5 and 3_A3_6_1-2-3-4 of the Telecommonitor.

Broadband: market share WBT low quality per party - including self supply (2014Q2)

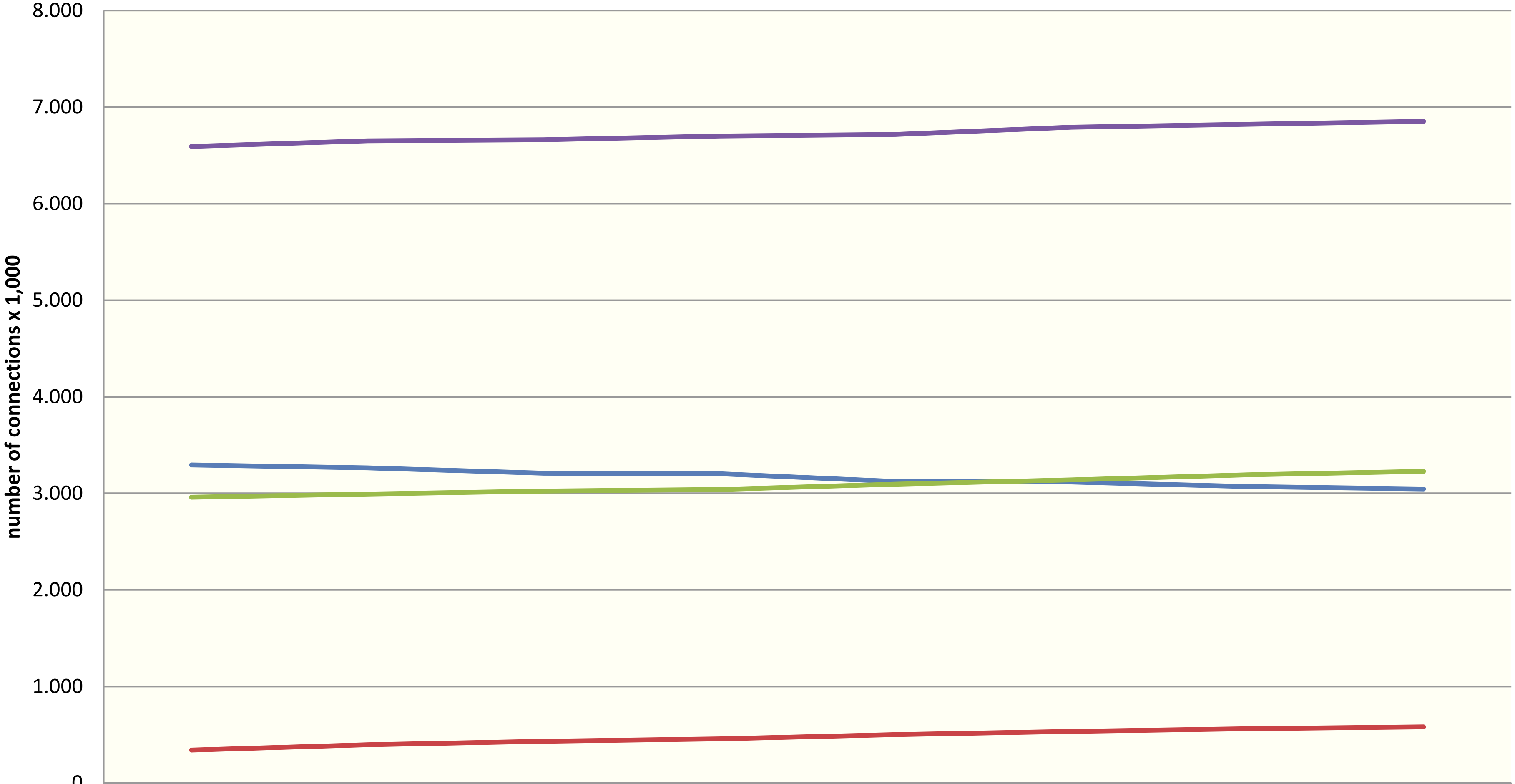


	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
KPN	[45 - 50%]	[45 - 50%]	[45 - 50%]	[45 - 50%]	[45 - 50%]	[45 - 50%]	[45 - 50%]	[45 - 50%]
UPC	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]
ZIGGO	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]
Other DSL	[5 - 10%]	[5 - 10%]	[5 - 10%]	[5 - 10%]	[5 - 10%]	[5 - 10%]	[5 - 10%]	[5 - 10%]
Other cable	[0 - 5%]	[0 - 5%]	[0 - 5%]	[0 - 5%]	[0 - 5%]	[0 - 5%]	[0 - 5%]	[0 - 5%]

Based on questions 3_A3_5_1-2-3-4-5 and 3_A3_6_1-2-3-4 of the Telecommonitor.

Authority for Consumers & Markets

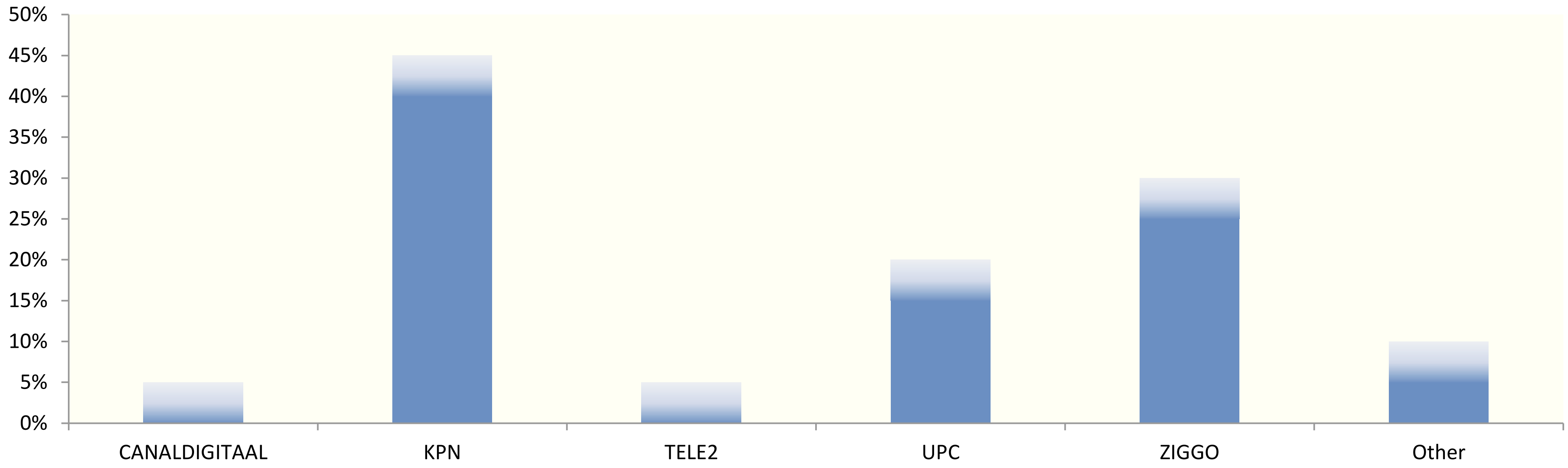
Broadband: retail connections per type



	30-09-2012	31-12-2012	31-03-2013	30-06-2013	30-09-2013	31-12-2013	31-03-2014	30-06-2014
DSL	3.295	3.264	3.208	3.204	3.122	3.118	3.071	3.044
Fiber	340	396	432	457	500	535	561	582
Cable	2.958	2.992	3.024	3.040	3.095	3.139	3.191	3.228
Total	6.594	6.652	6.663	6.701	6.717	6.792	6.824	6.853

Based on questions 3_A1_3_1-3, 3_A3_5_1-2-3-4 and 3_B_8_1-2-3-5 of the Telecommonitor.

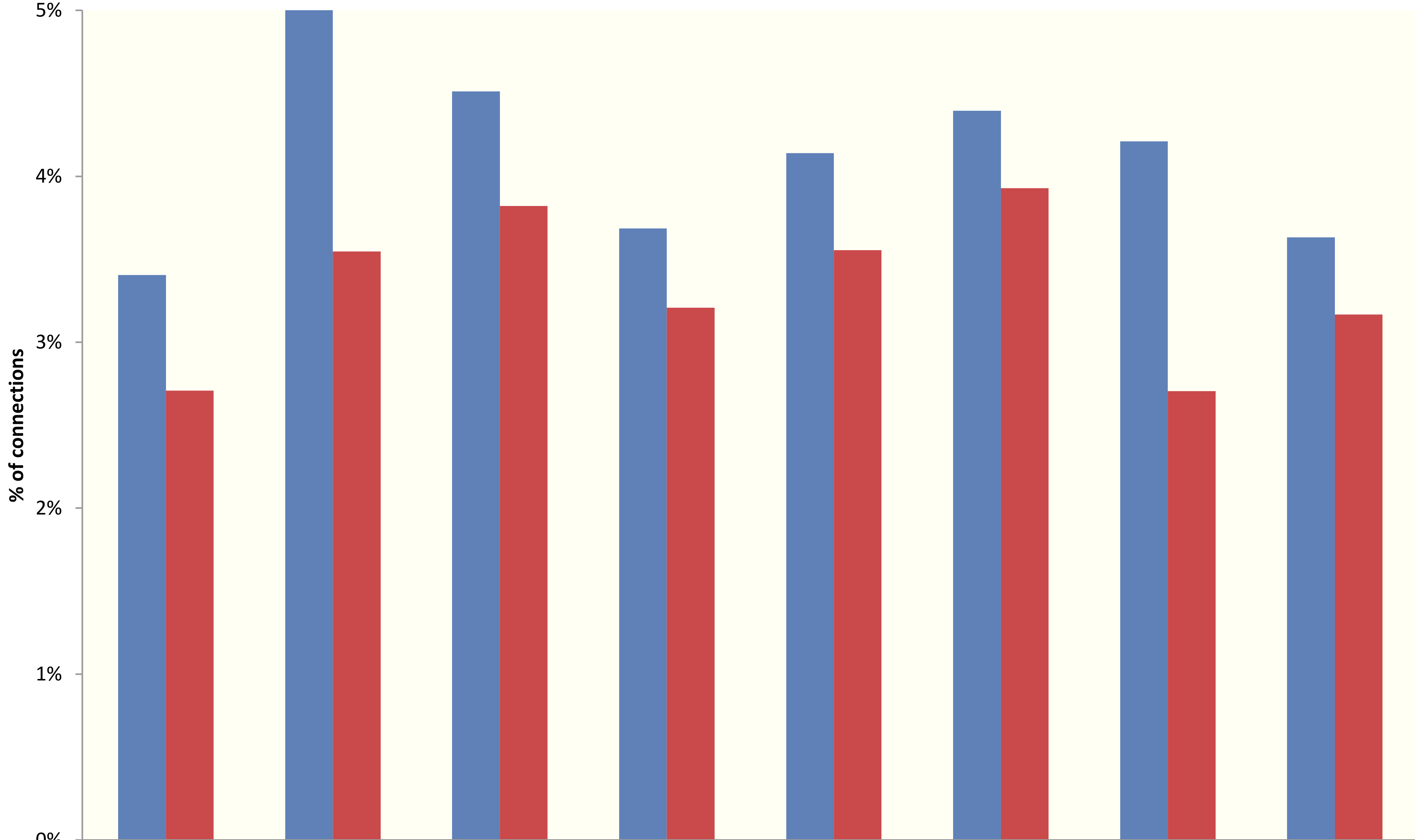
Broadband: market share retail per party (2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
CANALDIGITAAL	-	-	-	-	-	-	[0 - 5%]	[0 - 5%]
KPN	[40 - 45%]	[40 - 45%]	[40 - 45%]	[40 - 45%]	[40 - 45%]	[40 - 45%]	[40 - 45%]	[40 - 45%]
TELE2	[5 - 10%]	[5 - 10%]	[5 - 10%]	[5 - 10%]	[5 - 10%]	[0 - 5%]	[0 - 5%]	[0 - 5%]
T-MOBILE	[0 - 5%]	[0 - 5%]	[0 - 5%]	[0 - 5%]	[0 - 5%]	[0 - 5%]	-	-
UPC	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]	[15 - 20%]
ZIGGO	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]	[25 - 30%]
Other	[5 - 10%]	[5 - 10%]	[5 - 10%]	[5 - 10%]	[0 - 5%]	[5 - 10%]	[5 - 10%]	[5 - 10%]

Based on questions 3_A1_3_1, 3_A1_3_3, 3_A3_5_1-2-3-4 and 3_B_8_1-2-3-5 of the Telecommonitor.

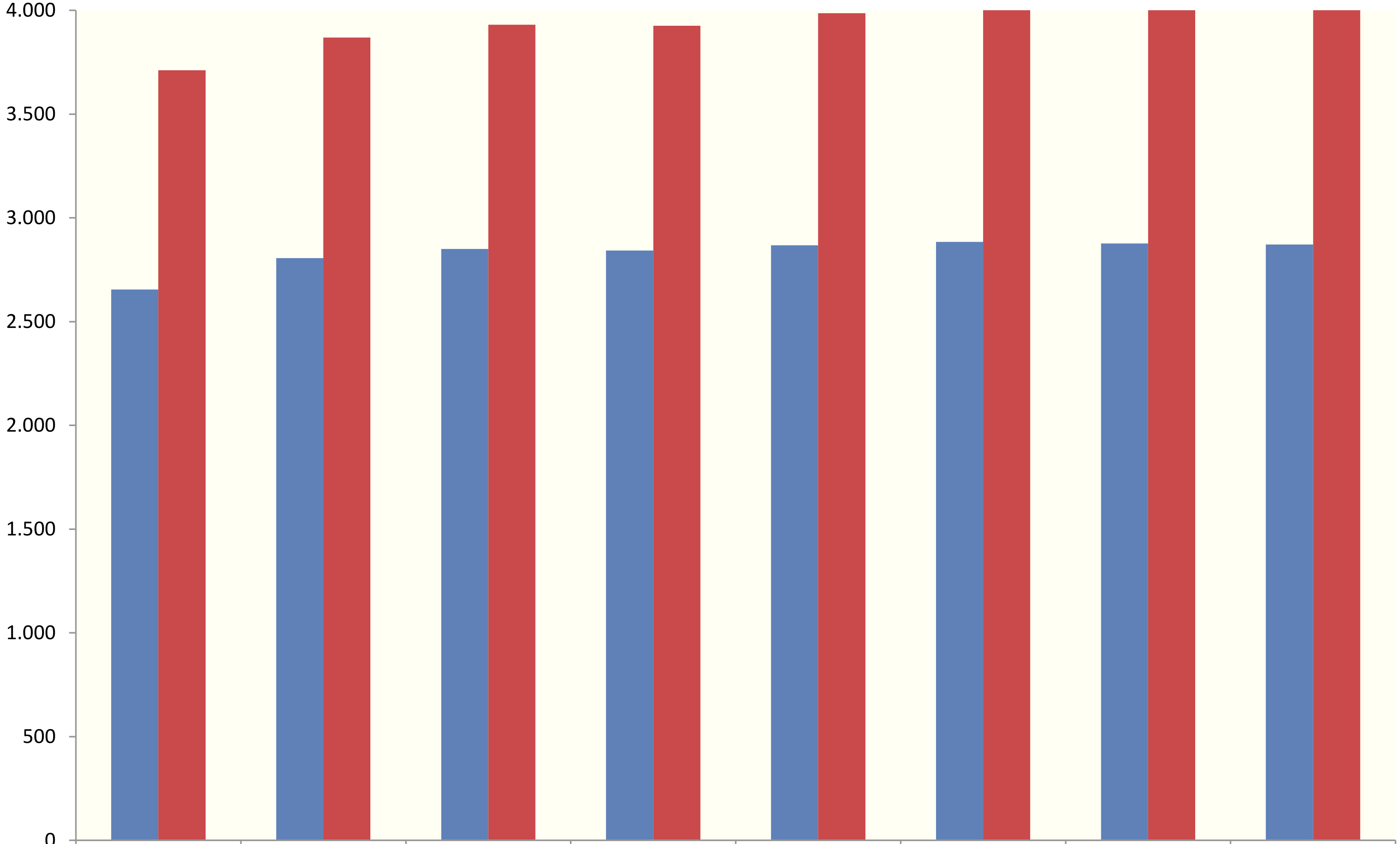
Broadband: Churn based on retail connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Adds	3,4%	6,1%	4,5%	3,7%	4,1%	4,4%	4,2%	3,6%
Disconnects	2,7%	3,5%	3,8%	3,2%	3,6%	3,9%	2,7%	3,2%

Based on questions 3_E_13_1 and 3_E_13_2 of the Telecommonitor.

Broadband: HHI based on retail connections broadband

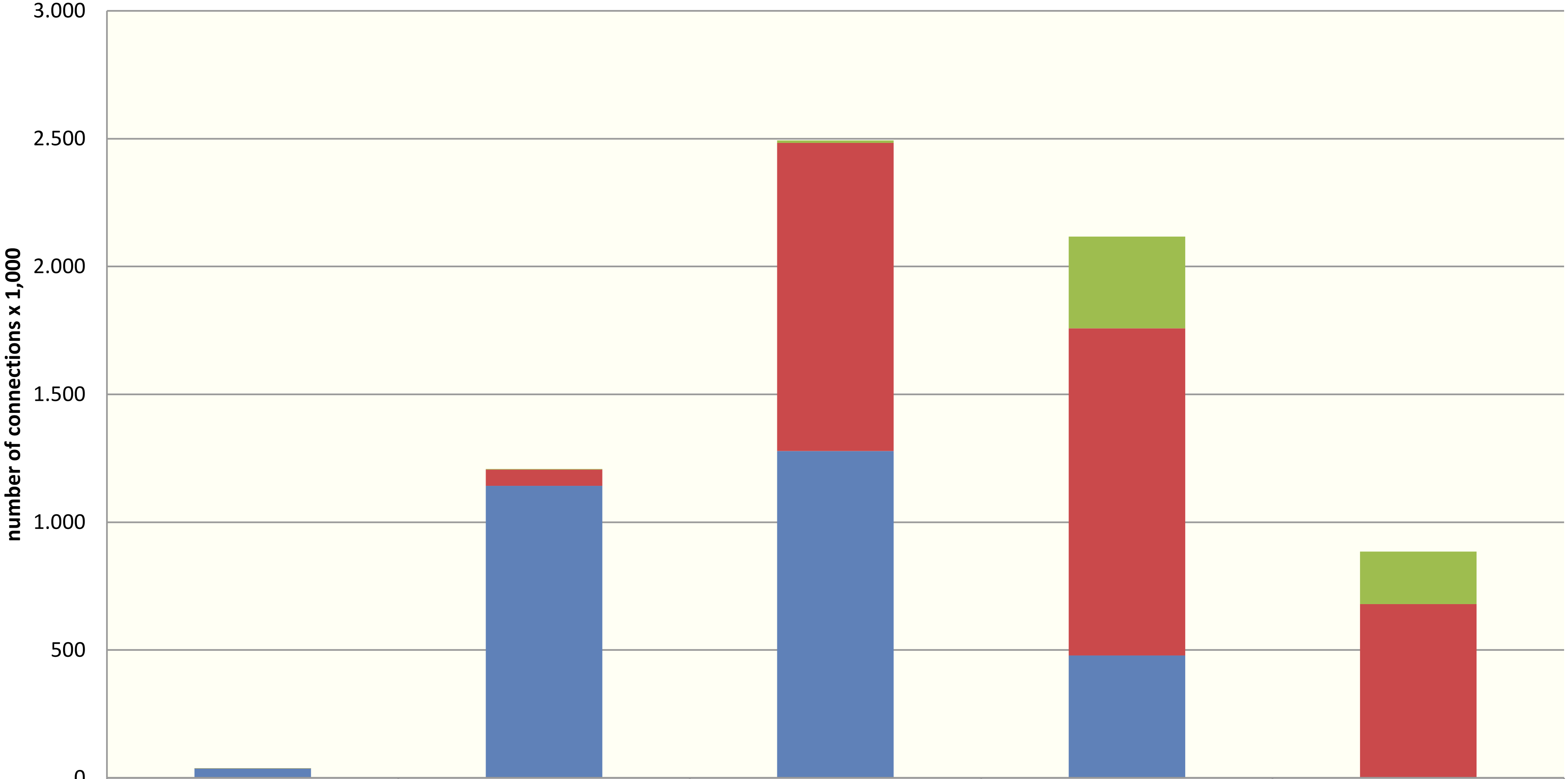


	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
HHI	2.655	2.806	2.850	2.842	2.868	2.884	2.877	2.872
HHI - cable as 1	3.711	3.869	3.931	3.926	3.987	4.014	4.035	4.050

Based on questions 3_A1_3_1-3, 3_A3_5_1-2-3-4 and 3_B_8_1-2-3-5 from the Telecommonitor.

Authority for Consumers & Markets

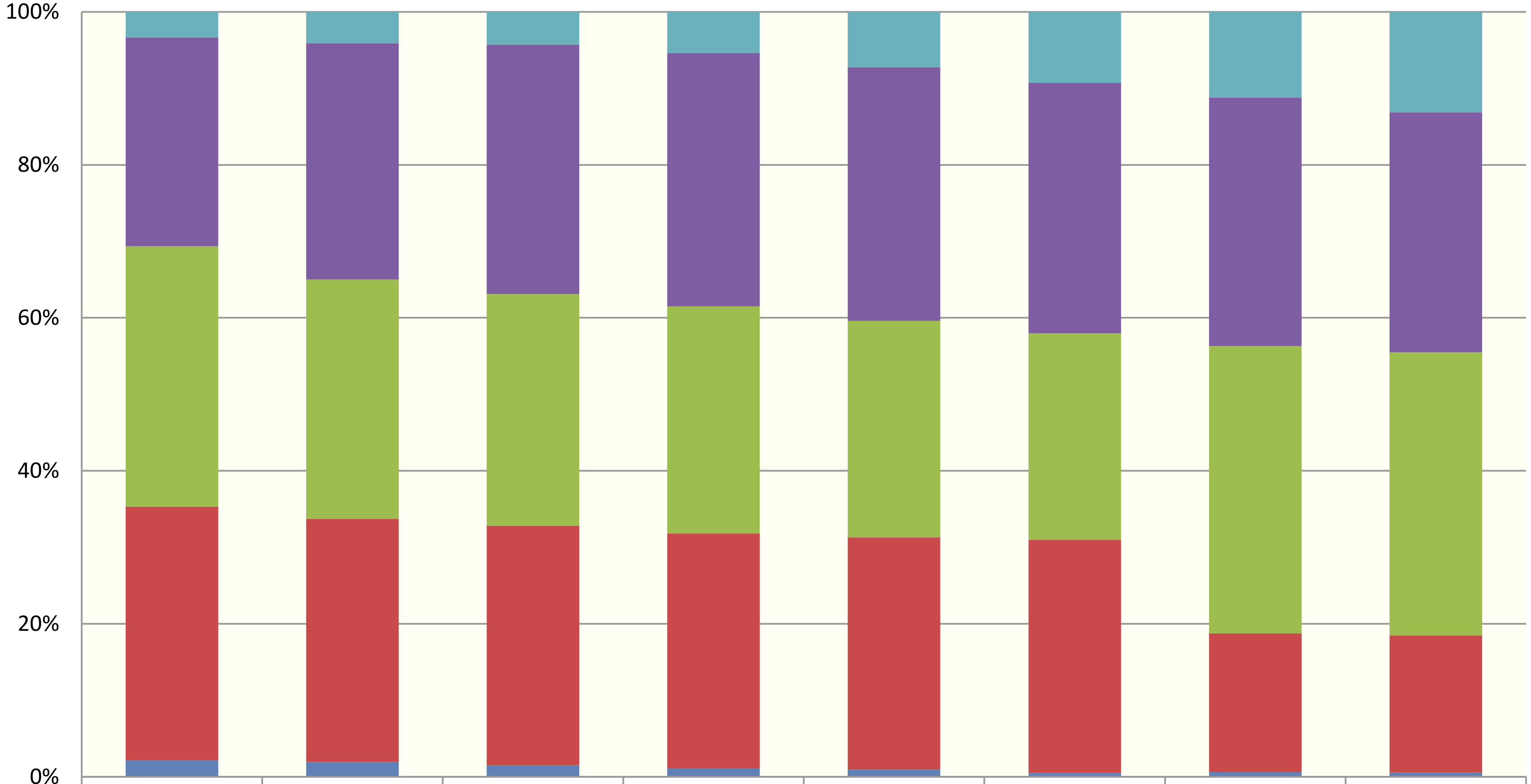
Broadband: retail connections by speed and infrastructure (2014Q2) (Excluding wholesale supplies)



	< 2 Mbps	≥ 2Mbps, < 10Mbps	≥ 10Mbps, < 30Mbps	≥ 30Mbps, < 100Mbps	≥ 100Mbps
Fiber	0	2	10	359	205
Cable	1	64	1.205	1.279	679
DSL	36	1.142	1.279	479	0

Based on questions 3_B1_8_1-5, 3_B2_8_1-5 and 3_B3_8_1-5 of the Telecommonitor.

Broadband: retail connections by speed (Excluding wholesale supplies)

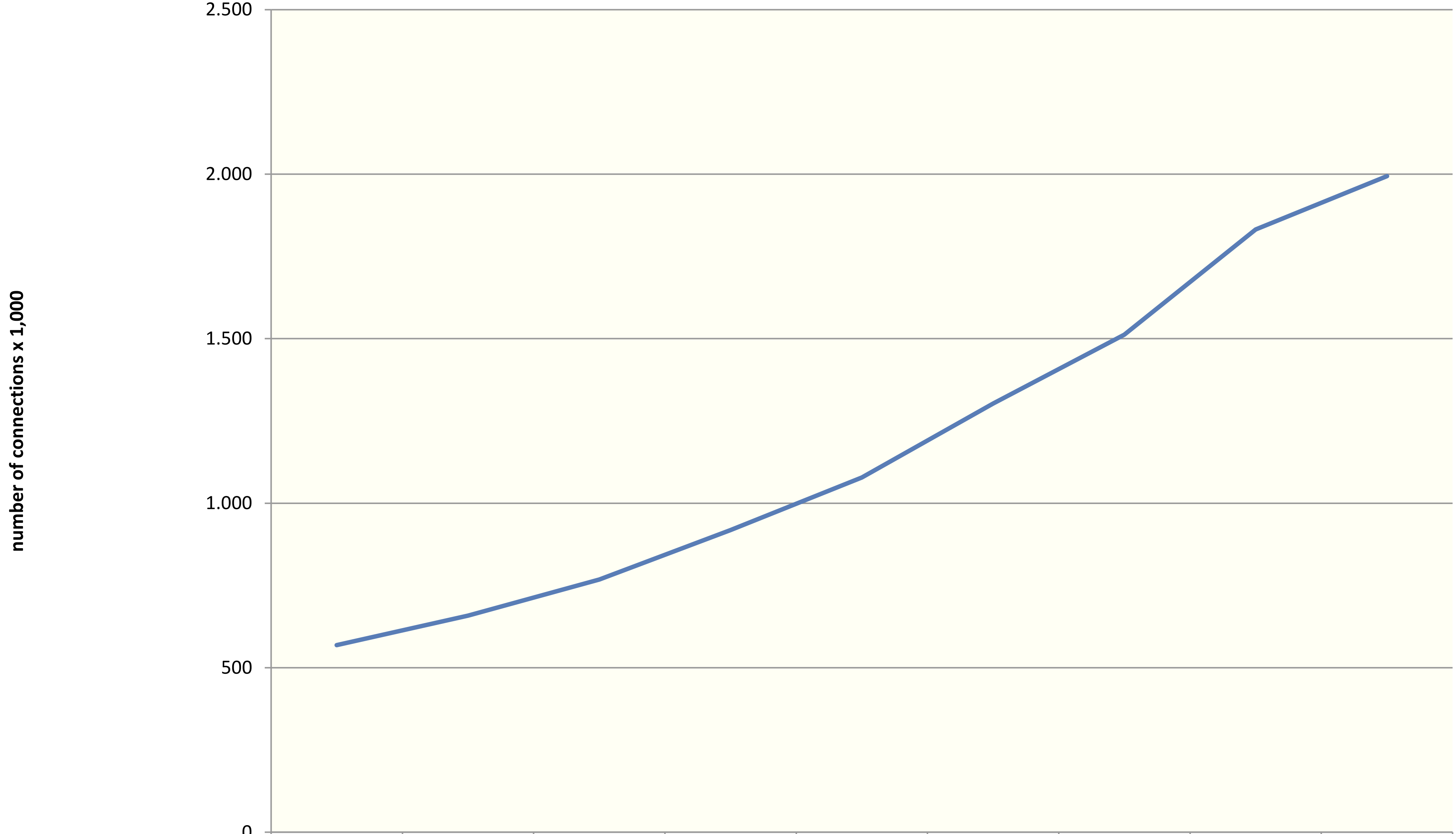


	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
≥ 100Mbps	3%	4%	4%	5%	7%	9%	11%	13%
≥ 30Mbps, < 100Mbps	27%	31%	33%	33%	33%	33%	32%	31%
≥ 10Mbps, < 30Mbps	34%	31%	30%	30%	28%	27%	38%	37%
≥ 2Mbps, < 10Mbps	33%	32%	31%	31%	30%	30%	18%	18%
< 2 Mbps	2%	2%	1%	1%	1%	1%	1%	1%

Based on questions 3_B1_8_1-5, 3_B2_8_1-5 and 3_B3_8_1-5 of the Telecommonitor.

Authority for Consumers & Markets

Broadband: homes connected (FttH)

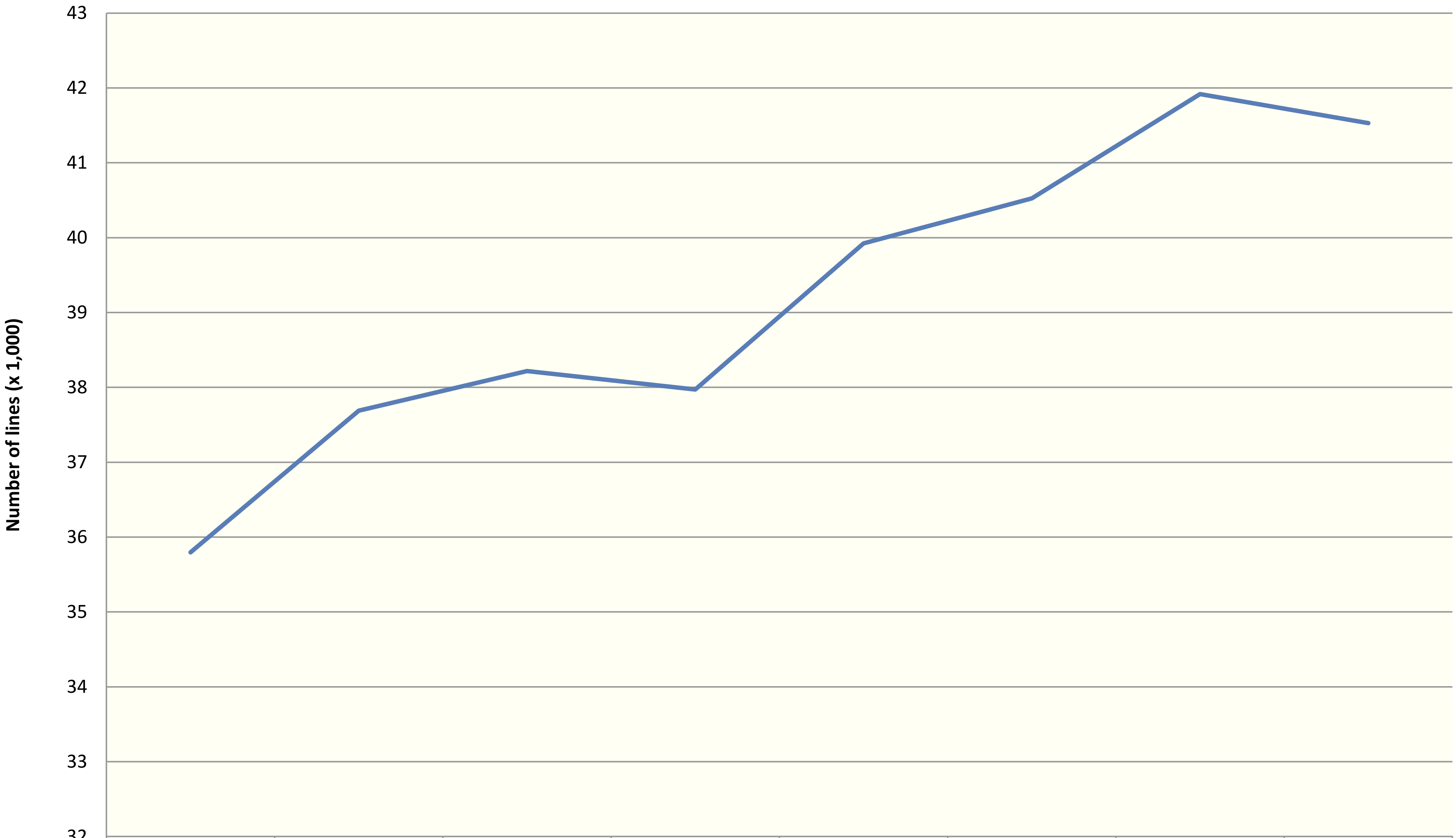


	30-6-2010	31-12-2010	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
Homes connected (FttH)	569	658	768	918	1.078	1.303	1.512	1.832	1.994

Based on question 3_C_9_4 from the Telecommonitor.

Authority for Consumers & Markets

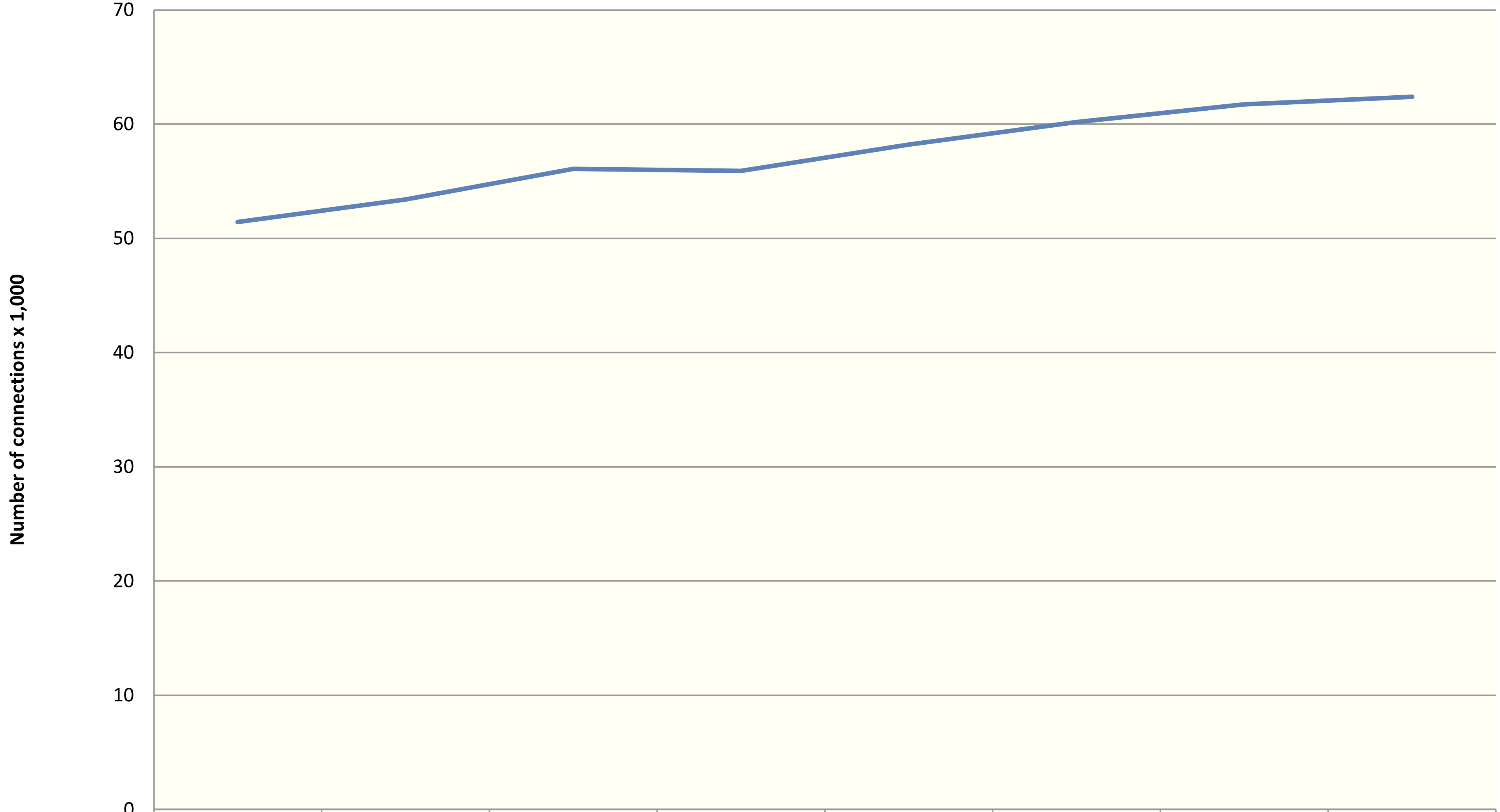
Broadband and leased lines: Retail business active fiber connections



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Total	35.795	37.690	38.217	37.973	39.924	40.525	41.919	41.529

Based on figures from AT T, BBNED, BT, COLT, DELTA, EASYNET, EUROFIBER, KPN, TELE2, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicator 4_A_1_1 of the SMM.

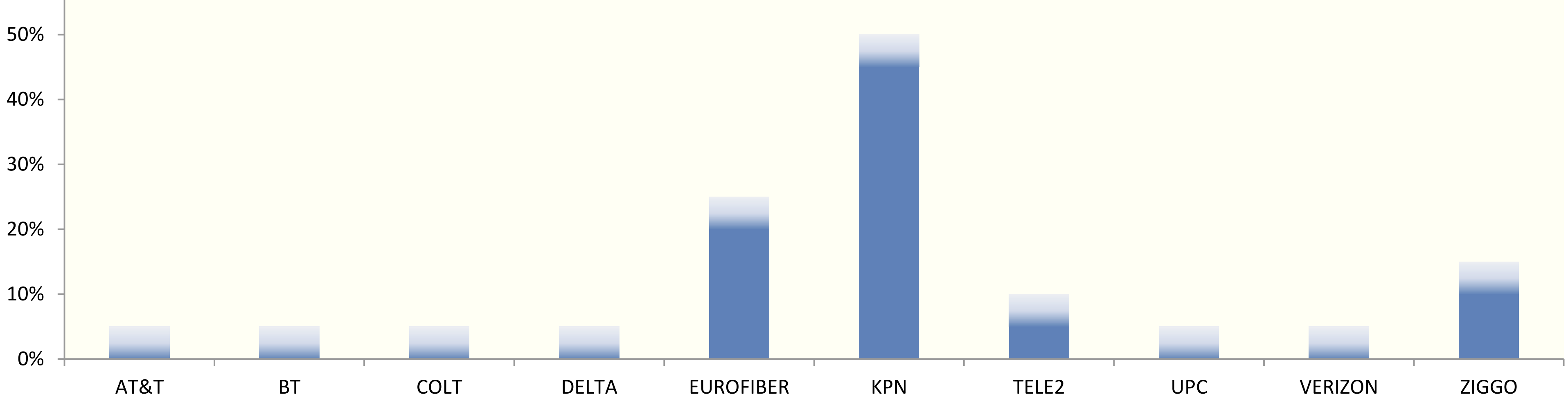
Broadband and leased lines: Wholesale business fiber lines (ODF-access FttO)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
FttO-lines	51.423	53.408	56.084	55.913	58.208	60.184	61.737	62.396

Based on figures from AT T, BBNED, BT, COLT, DELTA, EASYNET, EUROFIBER, KPN, TELE2, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 4_A_1_1-2, 4_E_8_1-3, 4_B_2_9 and 4_F_9_10 of the SMM.

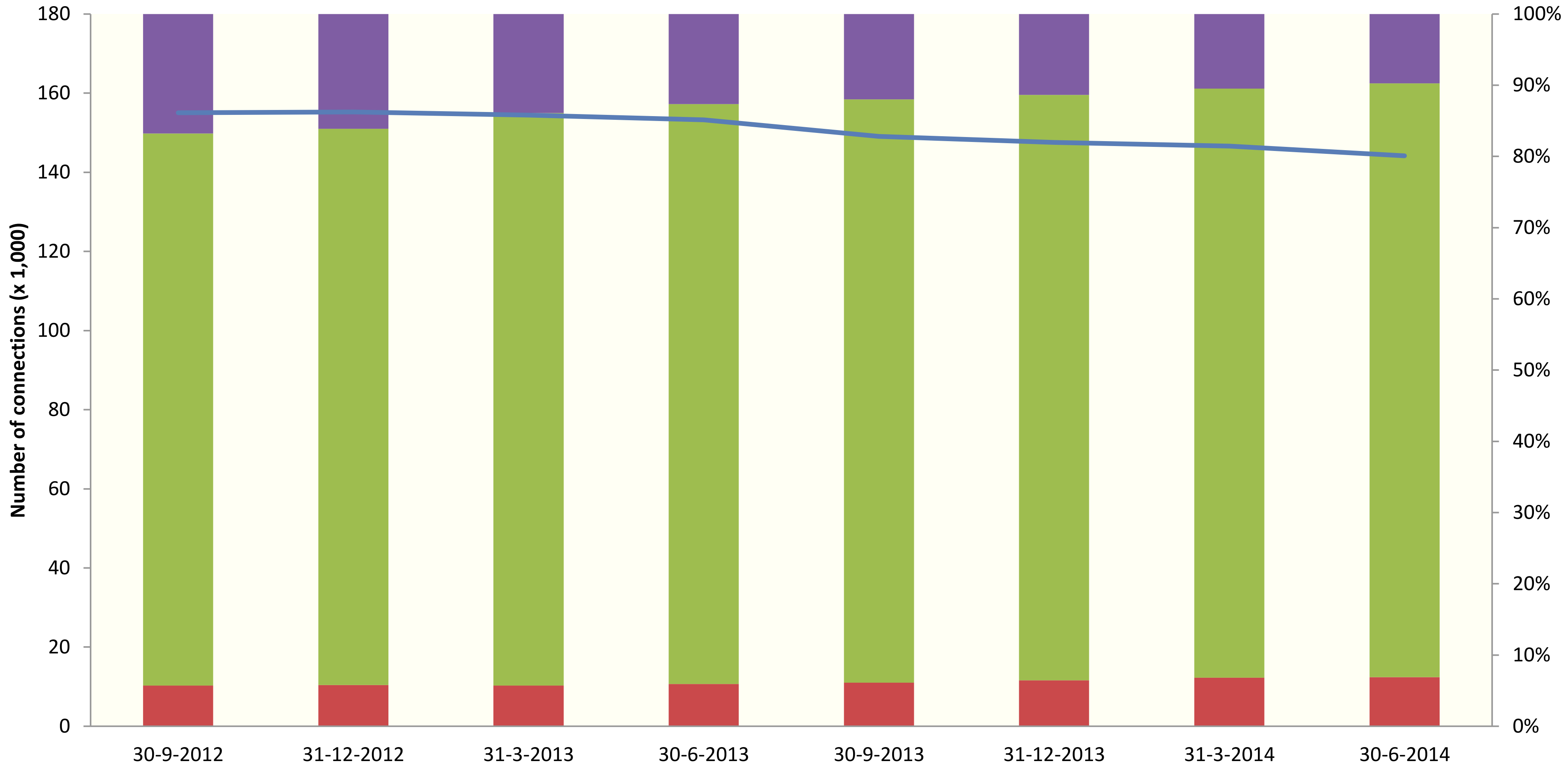
Broadband and leased lines: Market shares based on wholesale business fiber connections (ODF-access FttO) (2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
AT&T	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
EUROFIBER	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]
KPN	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]
TELE2	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[5-10%]	[5-10%]
UPC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[5-10%]

Based on figures from AT T, BBNED, BT, COLT, DELTA, EASYNET, EUROFIBER, KPN, TELE2, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 4_A_1_1, 4_E_8_1-3, 4_B_2_9 and 4_F_9_10 of the SMM.

Broadband and leased lines: retail business network services

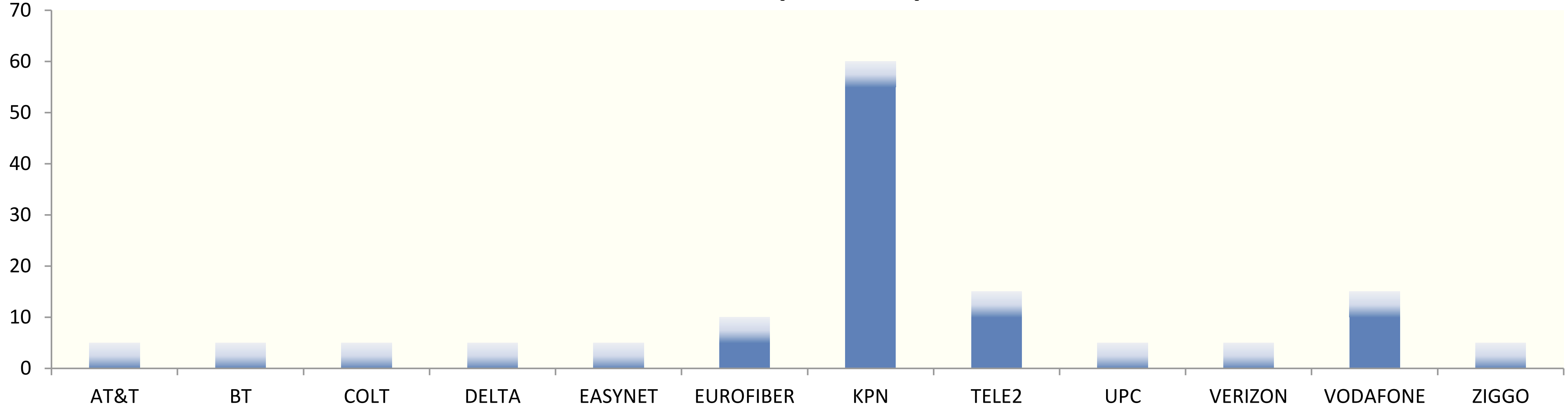


	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Traditional leased lines	17%	16%	14%	13%	12%	11%	10%	10%
Datacom	78%	78%	80%	81%	82%	82%	83%	83%
Dark fiber	6%	6%	6%	6%	6%	6%	7%	7%
Retail business network services (x 1.000)	155	155	154	153	149	148	147	144

Based on figures from AT T, BBNED, BT, COLT, DELTA, EASYNET, EUROFIBER, KPN, TELE2, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 4_B_2_1-2-3-4-6-7-8-9 and 4_C_4_1-2 of the SMM.

Authority for Consumers & Markets

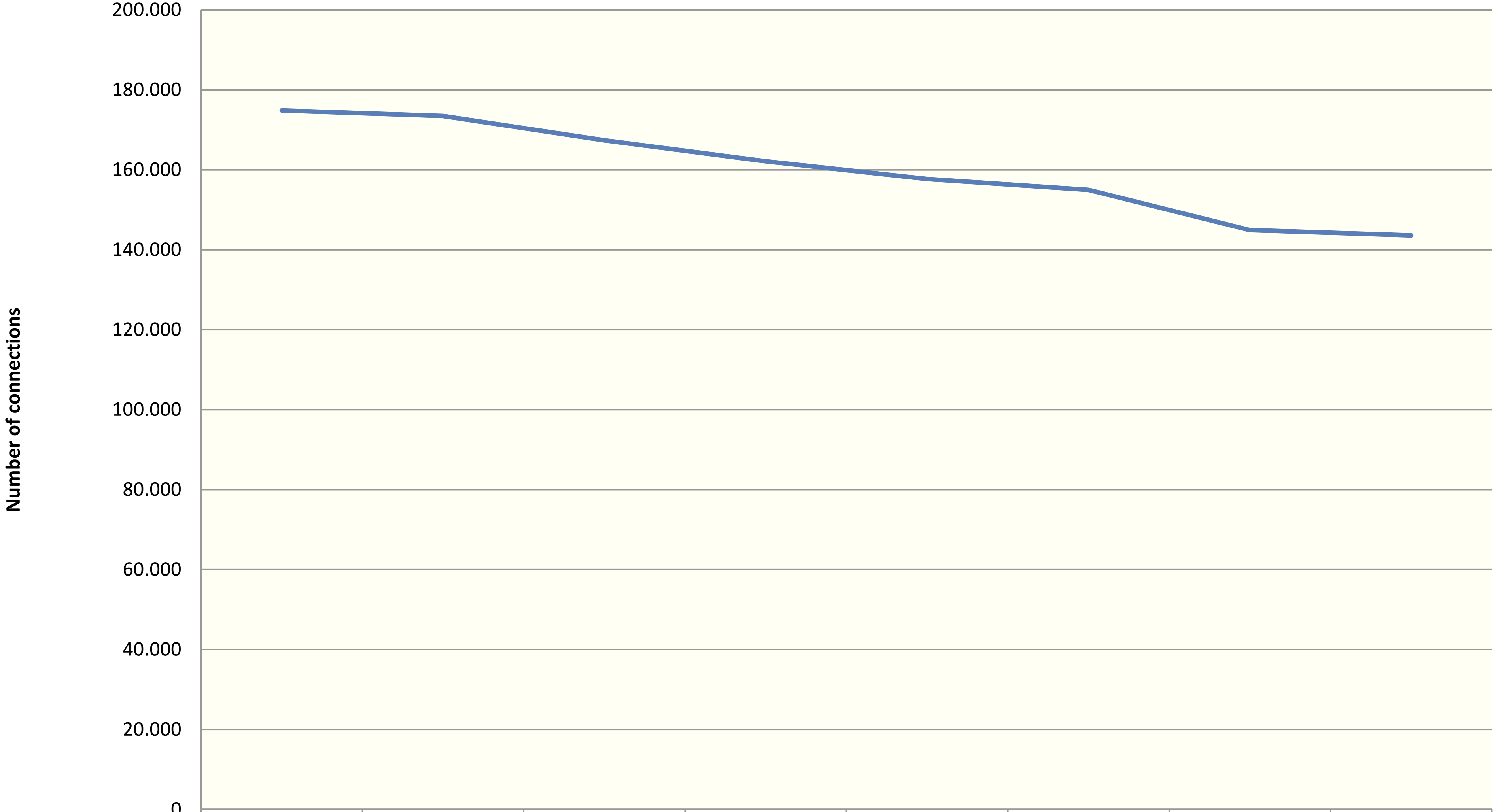
Broadband and leased lines: market shares based on retail business network services (2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
AT&T	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
EASYNET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
EUROFIBER	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
KPN	[55-60%]	[55-60%]	[55-60%]	[55-60%]	[55-60%]	[55-60%]	[55-60%]	[55-60%]
TELE2	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]
UPC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VODAFONE	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[10-15%]
ZIGGO	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]

Based on figures from AT T, BBNED, BT, COLT, DELTA, EASYNET, EUROFIBER, KPN, TELE2, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 4_B_2_1-2-3-4-6-7-8-9 and 4_C_4_1-2 of the SMM.

Broadband and leased lines: High quality wholesale broadband access and wholesale leased lines



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Wholesale total	174.842	173.490	167.405	162.161	157.742	154.977	144.940	143.629

Based on figures from AT T, BBNED, BT, COLT, DELTA, EASYNET, EUROFIBER, KPN, TELE2, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 3_A_2_2_5, 3_A_2_3_1/3, 4_B_2_1-9, 4_F_9_1_a/e, _9_2_1/4, _9_6_a/c, _9_7_1-2, _9_10 of the SMM.

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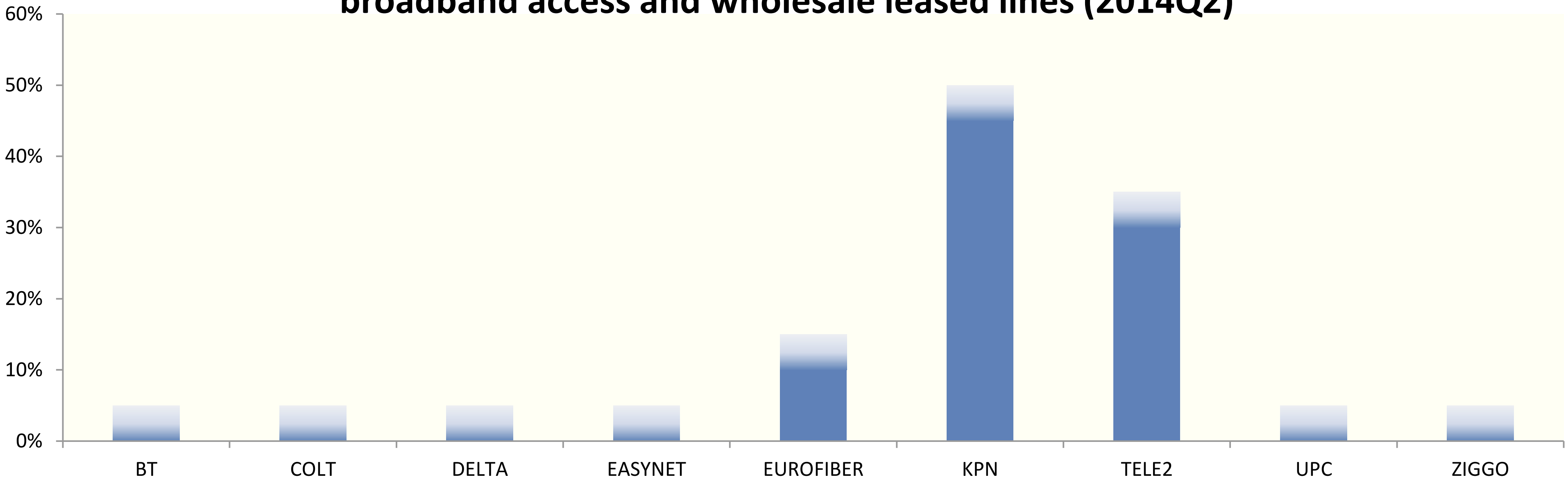
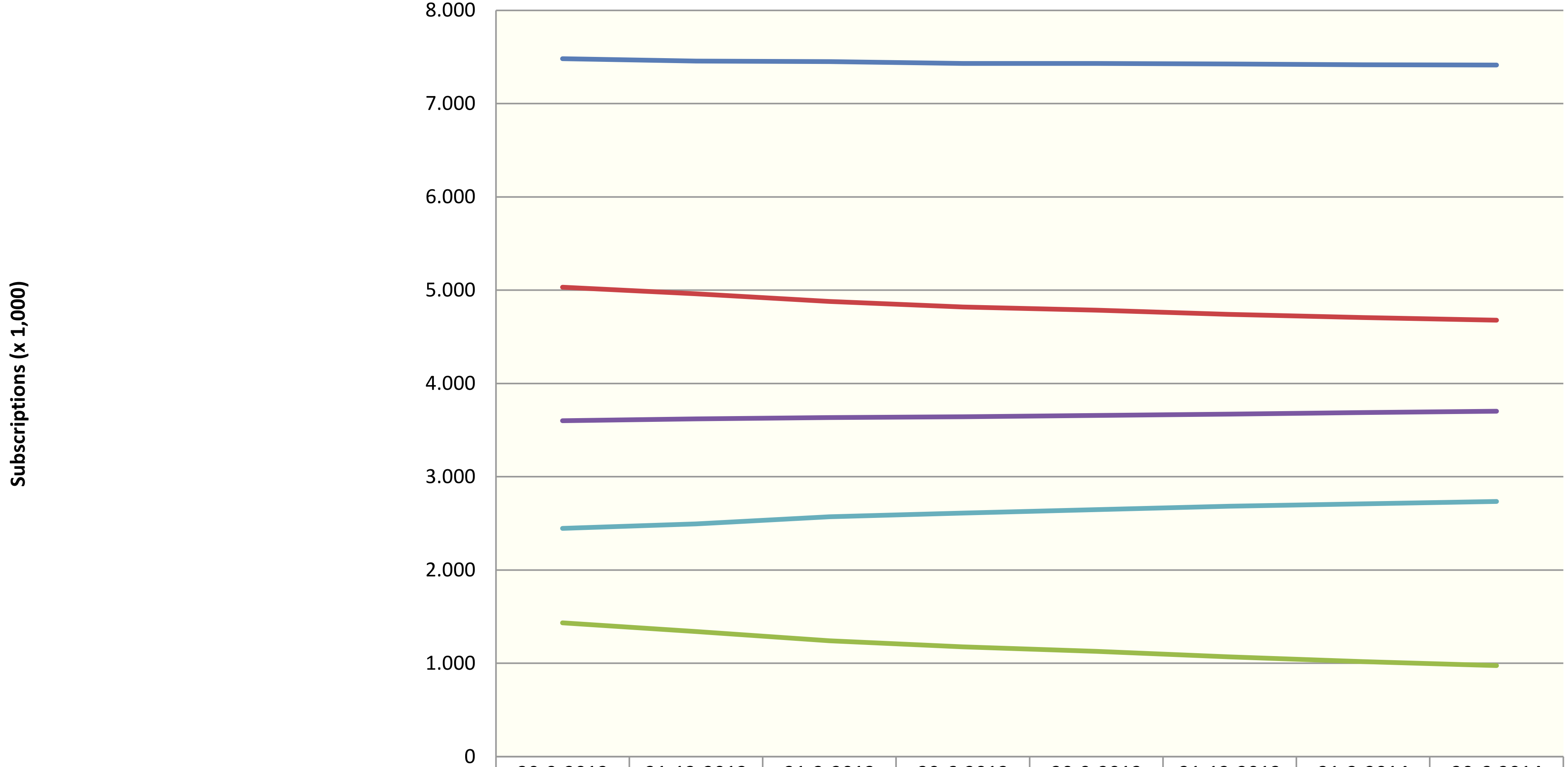
Broadband and leased lines: Market shares based on high quality wholesale broadband access and wholesale leased lines (2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
EASYNET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
EUROFIBER	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[10-15%]
KPN	[55-60%]	[50-55%]	[50-55%]	[50-55%]	[50-55%]	[50-55%]	[45-50%]	[45-50%]
TELE2	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[35-40%]	[30-35%]
UPC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	-	-	-	-	-
ZIGGO	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]

Based on figures from AT T, BBNED, BT, COLT, DELTA, EASYNET, EUROFIBER, KPN, TELE2, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 3_A_2_2_5, 3_A_2_3_1/3, 4_B_2_1-9, 4_F_9_1_a/e, _9_2_1/4, _9_6_a/c, _9_7_1-2, _9_10 of the SMM.

Television: subscriptions (standard package, national level)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Total - television subscriptions	7.480	7.455	7.450	7.431	7.432	7.424	7.415	7.414
Cable - total subscriptions	5.033	4.961	4.878	4.820	4.785	4.740	4.705	4.679
Cable - analogue subscriptions	1.434	1.341	1.242	1.177	1.127	1.069	1.018	977
Cable - digital subscriptions	3.599	3.620	3.636	3.643	3.658	3.671	3.687	3.702
Other subscriptions (DVB-T, DSL, FttH, satellite)	2.447	2.494	2.572	2.611	2.646	2.683	2.709	2.735

Based on questions 5_A_1_*_* of the Telecommonitor.

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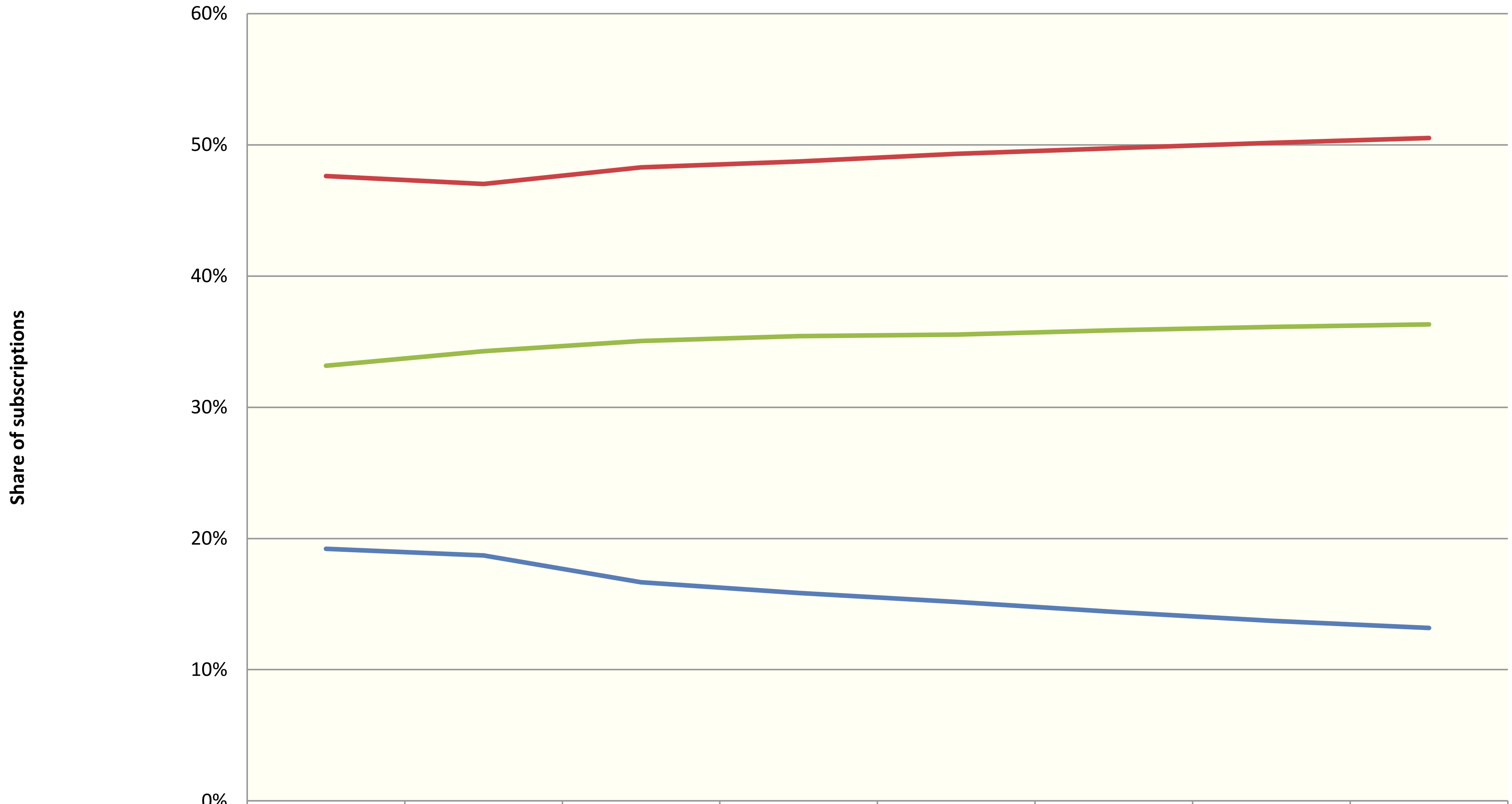
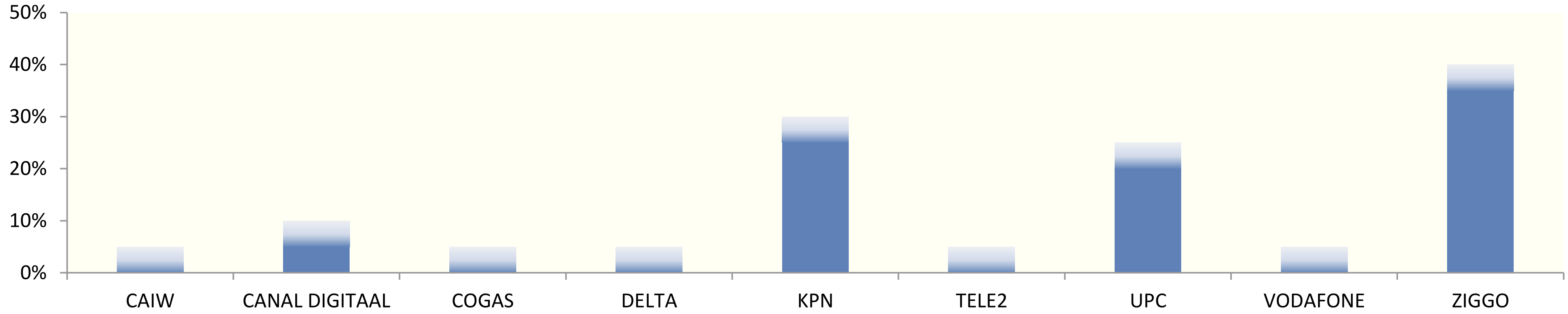
Television: digitization of subscriptions



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Analogue only	19%	19%	17%	16%	15%	14%	14%	13%
Digital and analogue	48%	47%	48%	49%	49%	50%	50%	51%
Digital only	33%	34%	35%	35%	36%	36%	36%	36%

Based on questions 5_A_1_*_* of the Telecommonitor.

Television: Market shares based on subscriptions (national level, 2014Q2)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
CAIW	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CANAL DIGITAAL	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
COGAS	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[20-25%]	[20-25%]	[20-25%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]
Overig/Other	[0-5%]	-	-	-	-	-	-	-
TELE2	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
T-MOBILE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-
UPC	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]
VODAFONE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[35-40%]	[35-40%]	[35-40%]	[35-40%]	[35-40%]	[35-40%]	[35-40%]	[35-40%]

Based on questions 5_A_1_*_* of the Telecommonitor.

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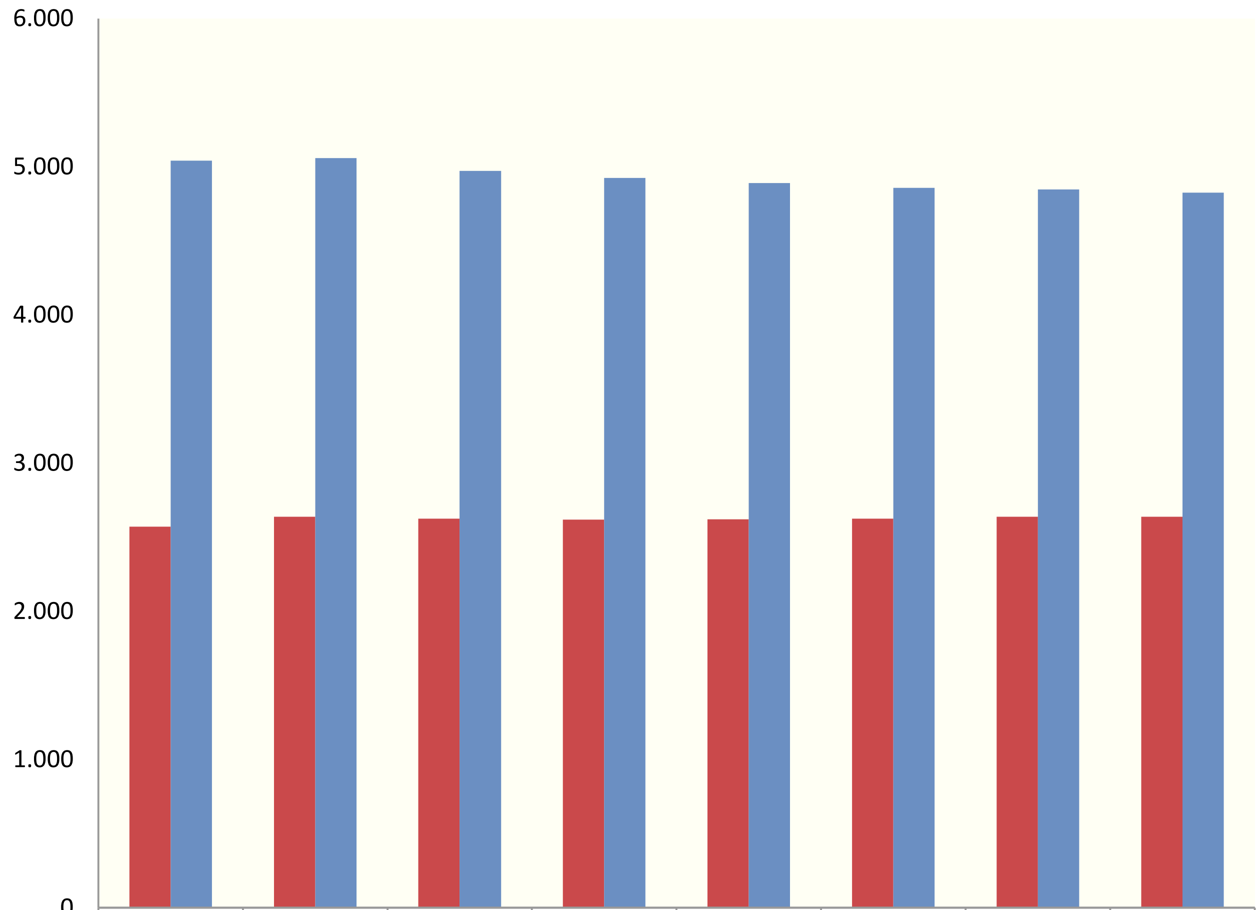
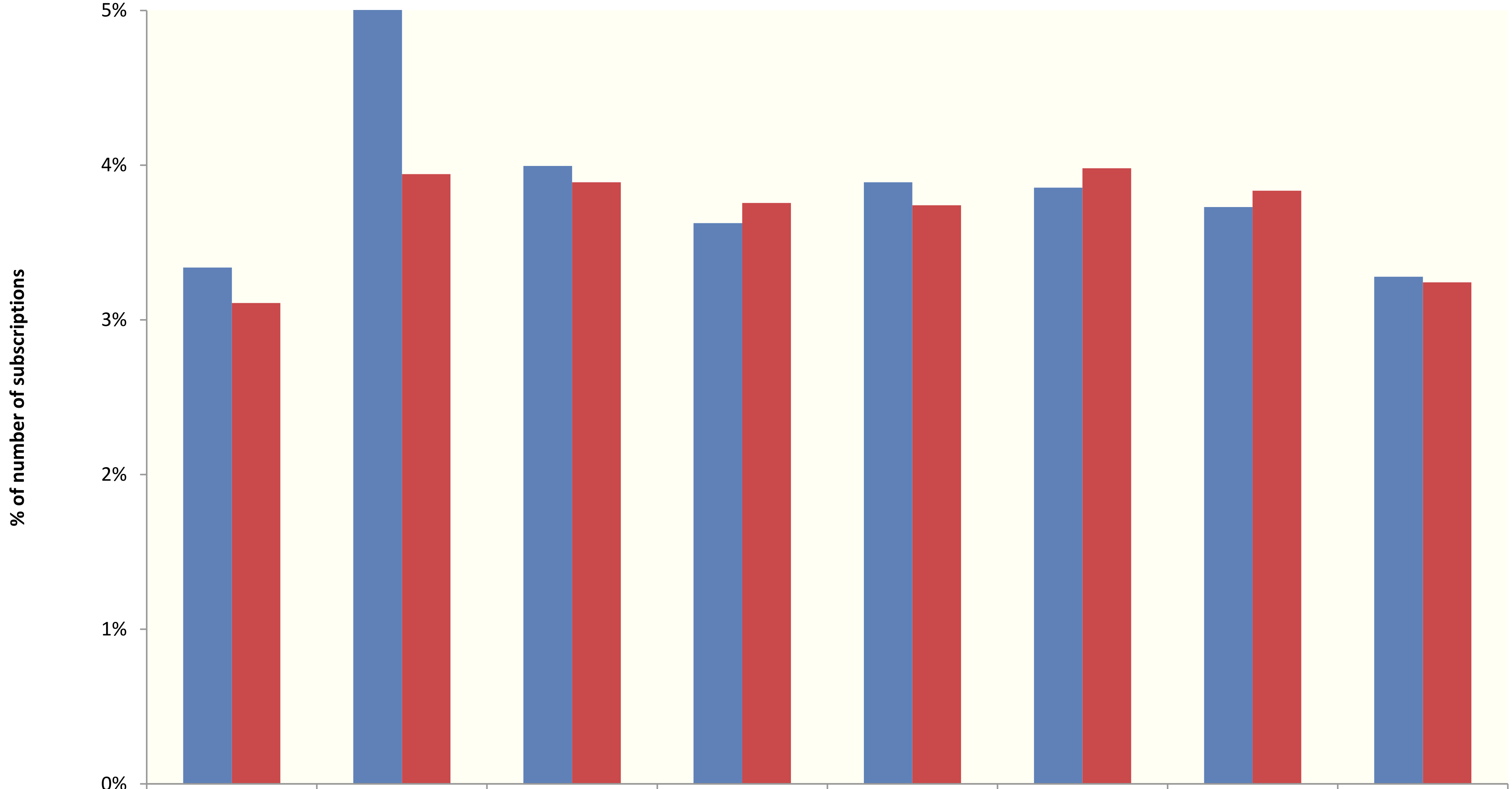
Television: Herfindahl-Hirschman Index based on RTV subscriptions (national)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
HHI concentration index for subscriptions	2.571	2.637	2.624	2.619	2.621	2.624	2.637	2.637
HHI concentration index for subscriptions, when regional cable providers are seen as one provider	5.041	5.058	4.973	4.924	4.890	4.858	4.846	4.825

Based on questions 5_A_1_*_* of the Telecommonitor.

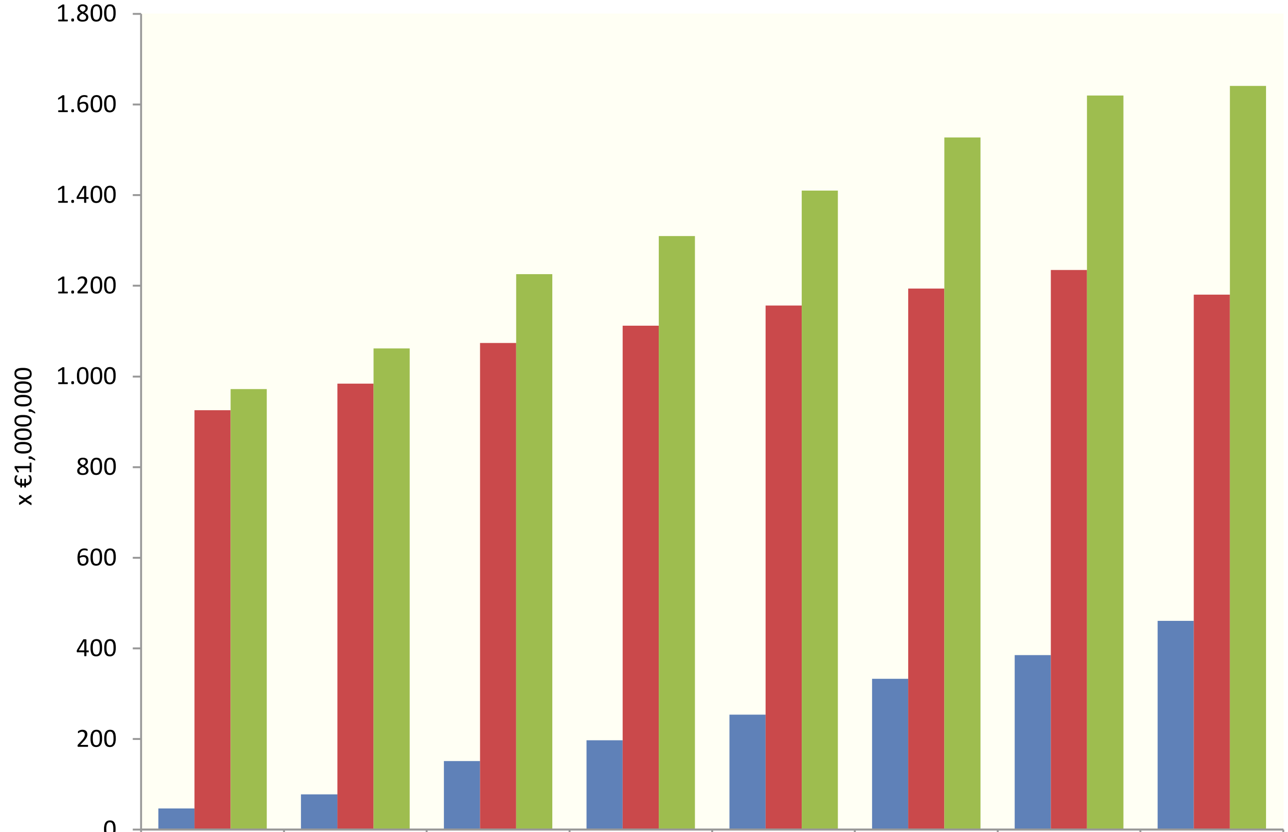
Television: Churn based on radio & TV subscriptions (standard package, national level)



	30-9-2012	31-12-2012	31-3-2013	30-6-2013	30-9-2013	31-12-2013	31-3-2014	30-6-2014
Adds	3,3%	5,6%	4,0%	3,6%	3,9%	3,9%	3,7%	3,3%
Disconnects	3,1%	3,9%	3,9%	3,8%	3,7%	4,0%	3,8%	3,2%

Based on questions 5_A_1_*_*, 5_A_5_1 till 5_A_5_16 without 5_A_5_3, -4, -11, -12 of the Telecommonitor.

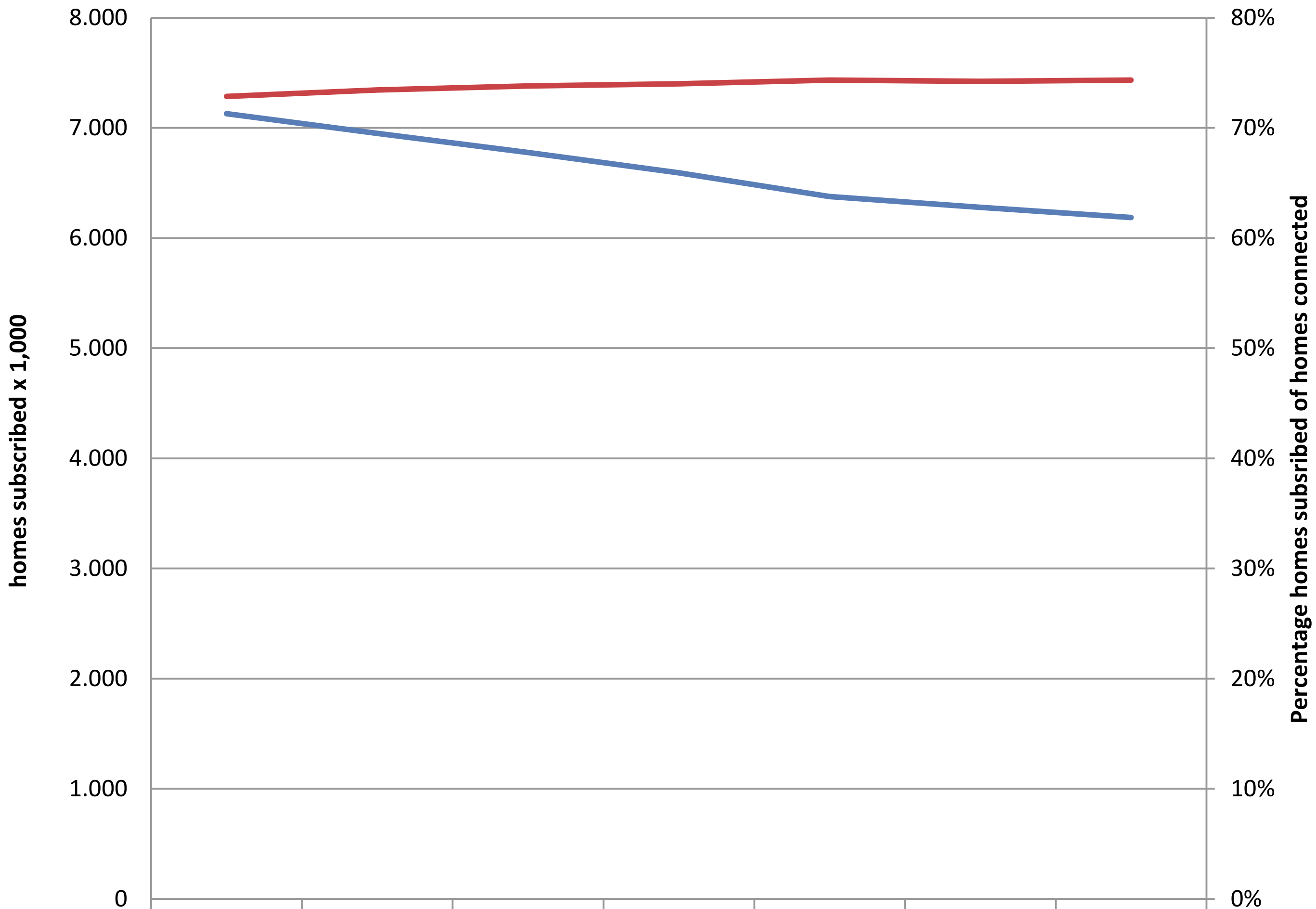
Television: Annual retail revenues RTV subscriptions



	31-12-2006	31-12-2007	31-12-2008	31-12-2009	31-12-2010	31-12-2011	31-12-2012	31-12-2013
Annual retail RTV revenues of non-cable operators aggregated	47	78	152	198	254	333	385	461
Annual retail RTV revenues of cable operators aggregated	925	984	1.074	1.112	1.156	1.194	1.235	1.180
Total retail revenues RTV per year	972	1.062	1.226	1.309	1.410	1.527	1.619	1.641

Based on question 5_B_4_1 of the Telecommonitor.

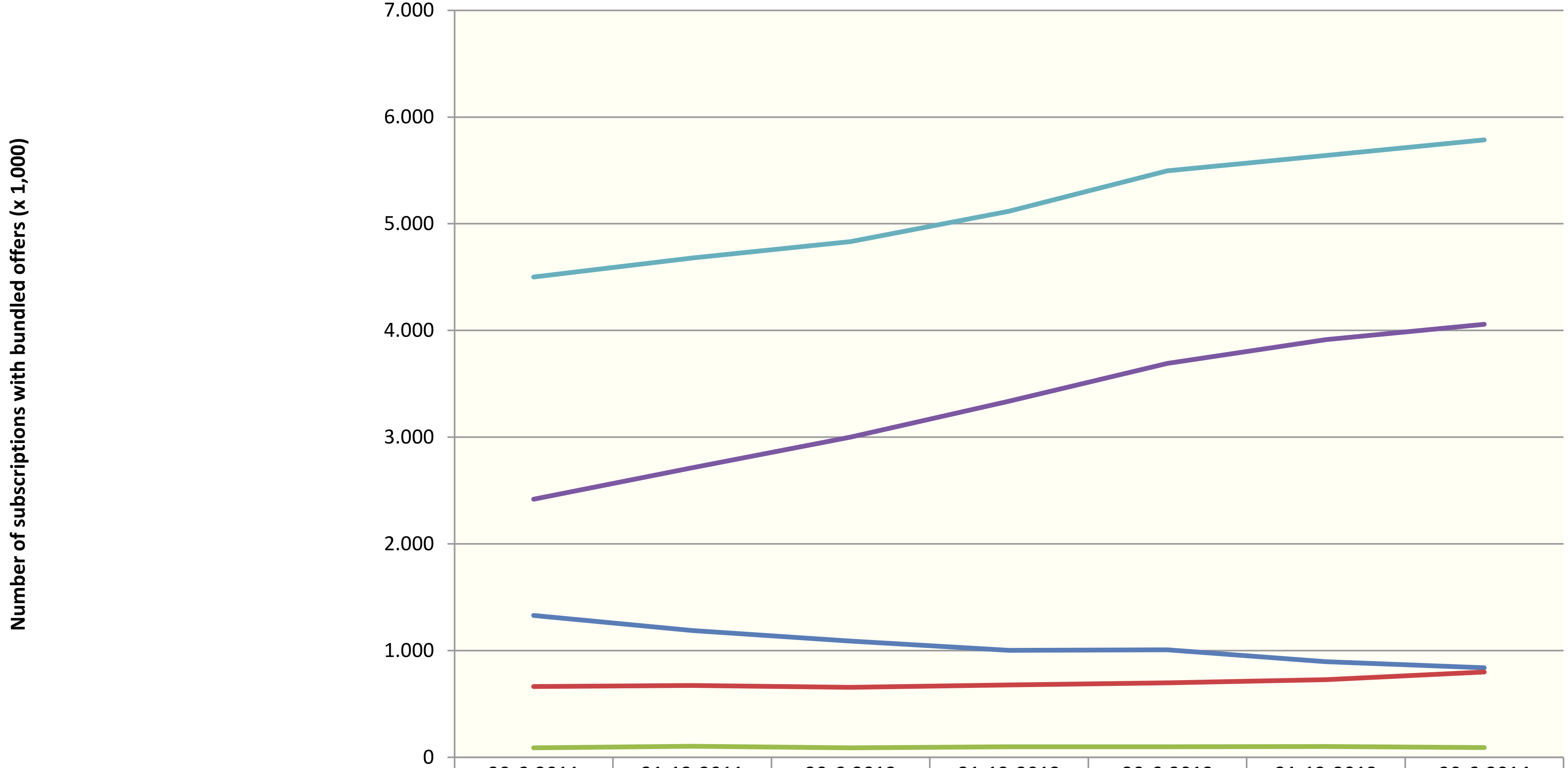
Television: use of cable networks (national)



	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
Number of physical cable connections (homes connected)	7.287	7.346	7.382	7.400	7.434	7.423	7.435
Cable penetration (active subscriptions / homes connected)	71%	69%	68%	66%	64%	63%	62%

Based on questions 5_A_1_1_* and 5_A_3_1 of the Telecommonitor.

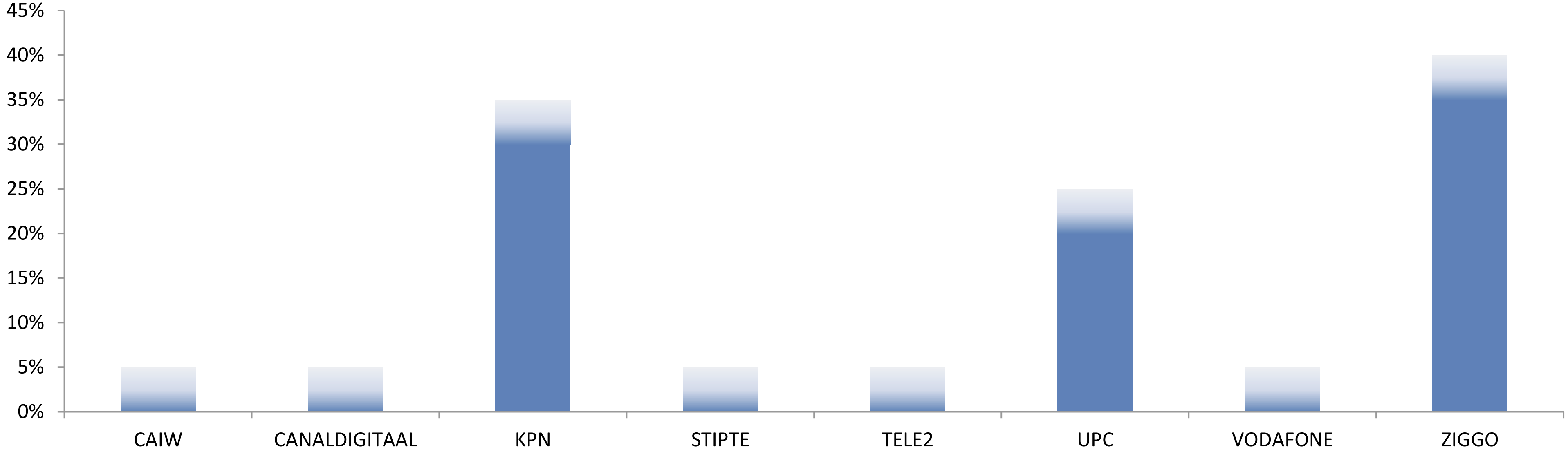
Multiplay: bundles offers based on multiple services billed together



	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
Dual play - Broadband and fixed telephony	1.330	1.189	1.088	1.003	1.007	897	838
Dual play - Broadband and television	662	672	656	679	697	728	799
Dual play - Fixed telephony and television	89	105	90	98	99	101	91
Triple play + quadruple play	2.420	2.714	2.999	3.337	3.692	3.914	4.057
Total bundled subscriptions	4.500	4.680	4.833	5.118	5.496	5.640	5.785

Based on figures from BBNED, CAIW, DELTA, KPN, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VODAFONE and ZIGGO. Based on indicators 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

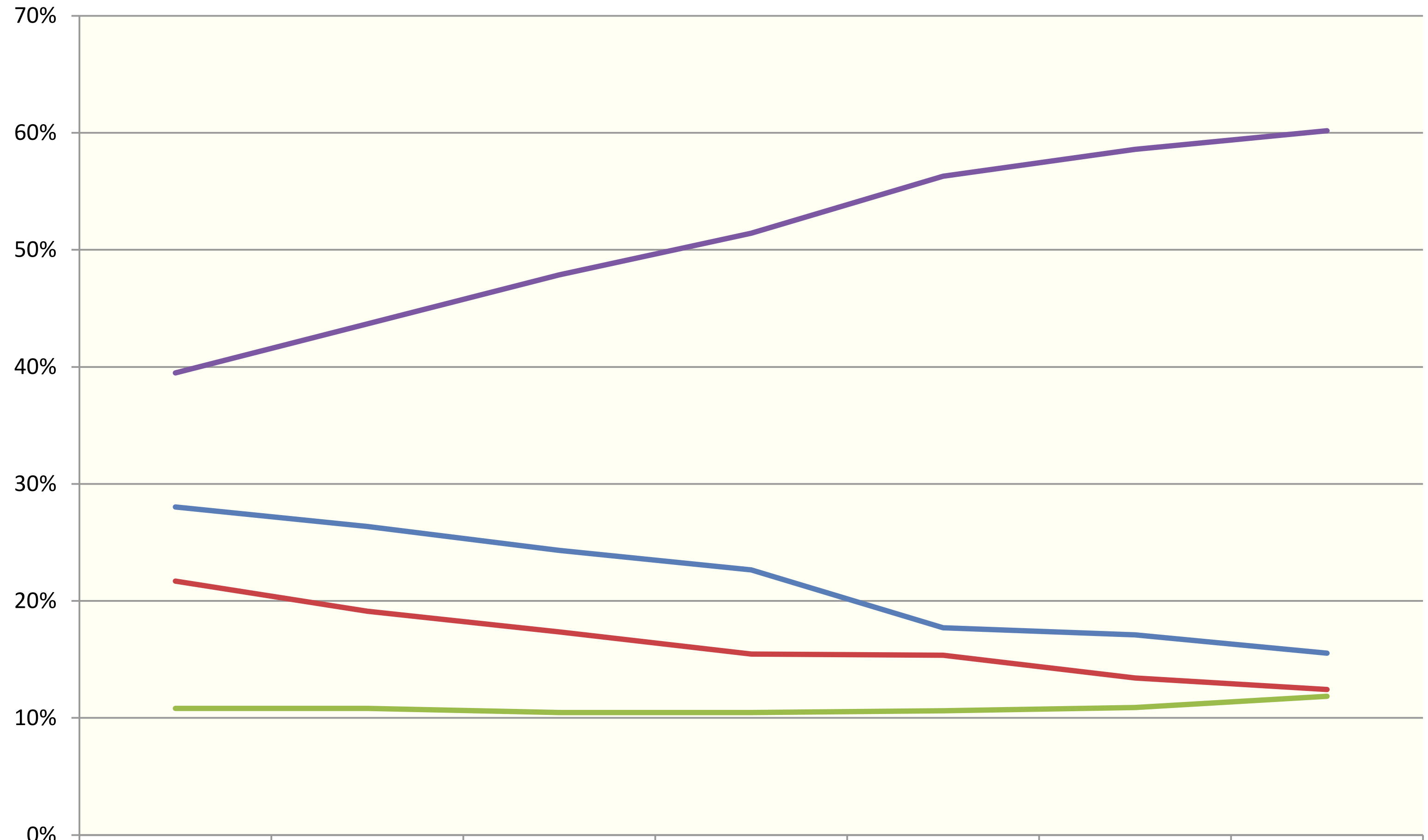
Multiplay: shares based on triple play and quadruple play subscriptions (2014 Q2)



	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
BBNED	[0-5%]	-	-	-	-	-	-
CAIW	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CANALDIGITAAL	-	-	-	-	-	-	[0-5%]
KPN	[10-15%]	[15-20%]	[15-20%]	[20-25%]	[25-30%]	[30-35%]	[30-35%]
REGGEFIBER	[0-5%]	[0-5%]	-	-	-	-	-
STIPTE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
T-MOBILE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-
UPC	[30-35%]	[25-30%]	[25-30%]	[25-30%]	[25-30%]	[20-25%]	[20-25%]
VODAFONE	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[45-50%]	[45-50%]	[45-50%]	[40-45%]	[40-45%]	[35-40%]	[35-40%]

Based on figures from BBNED, CAIW, DELTA, KPN, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VODAFONE and ZIGGO. Based on indicators 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

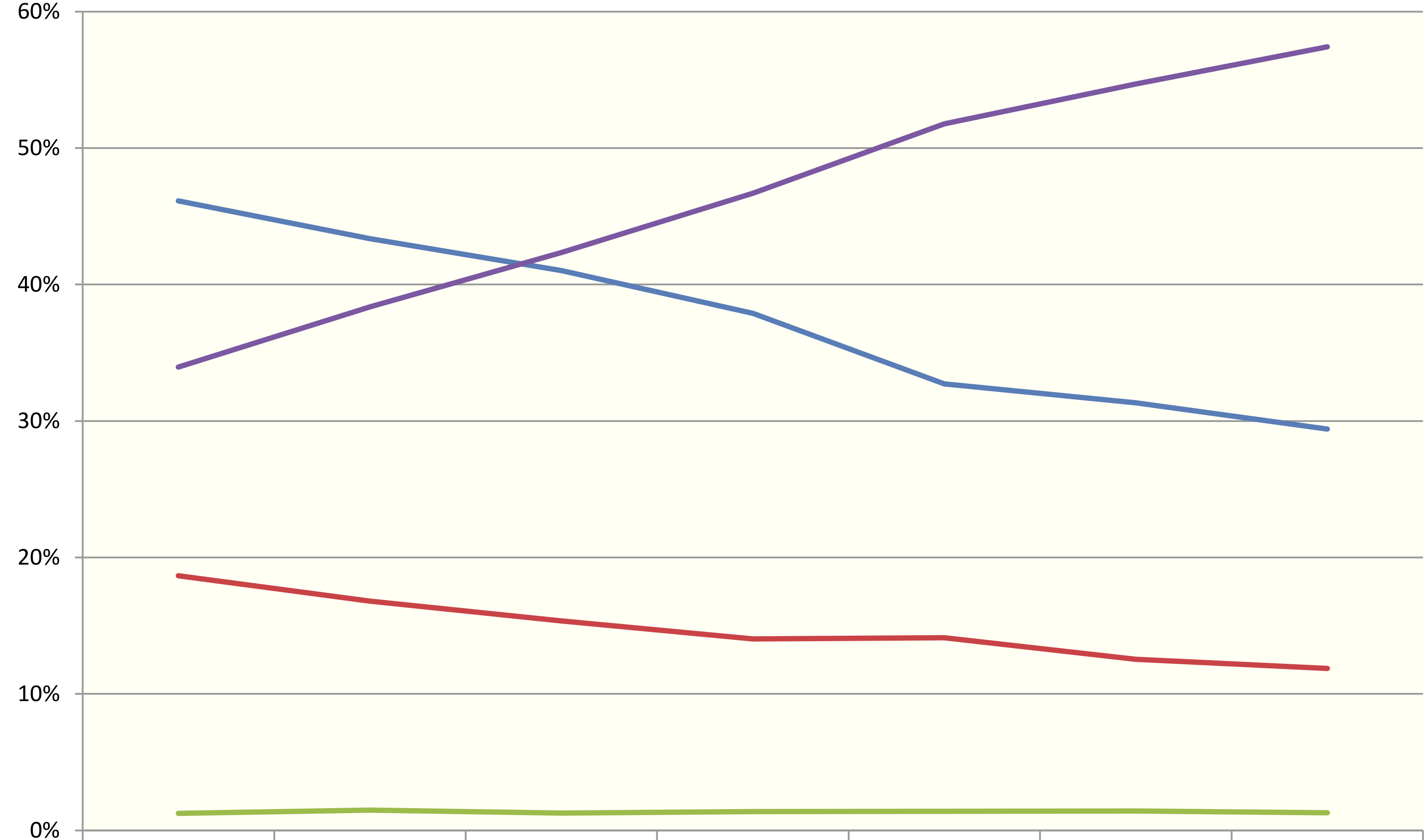
Multiplay: share of broadband in bundled offers (excluding wholesale and mobile services)



	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
Broadband only	28%	26%	24%	23%	18%	17%	16%
Broadband with fixed telephony	22%	19%	17%	15%	15%	13%	12%
Broadband with television	11%	11%	10%	10%	11%	11%	12%
Broadband in triple play	39%	44%	48%	51%	56%	59%	60%

Based on figures from AT T, BBNED, CAIW, DELTA, EUROFIBER, KPN, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 3_B_8_*, 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

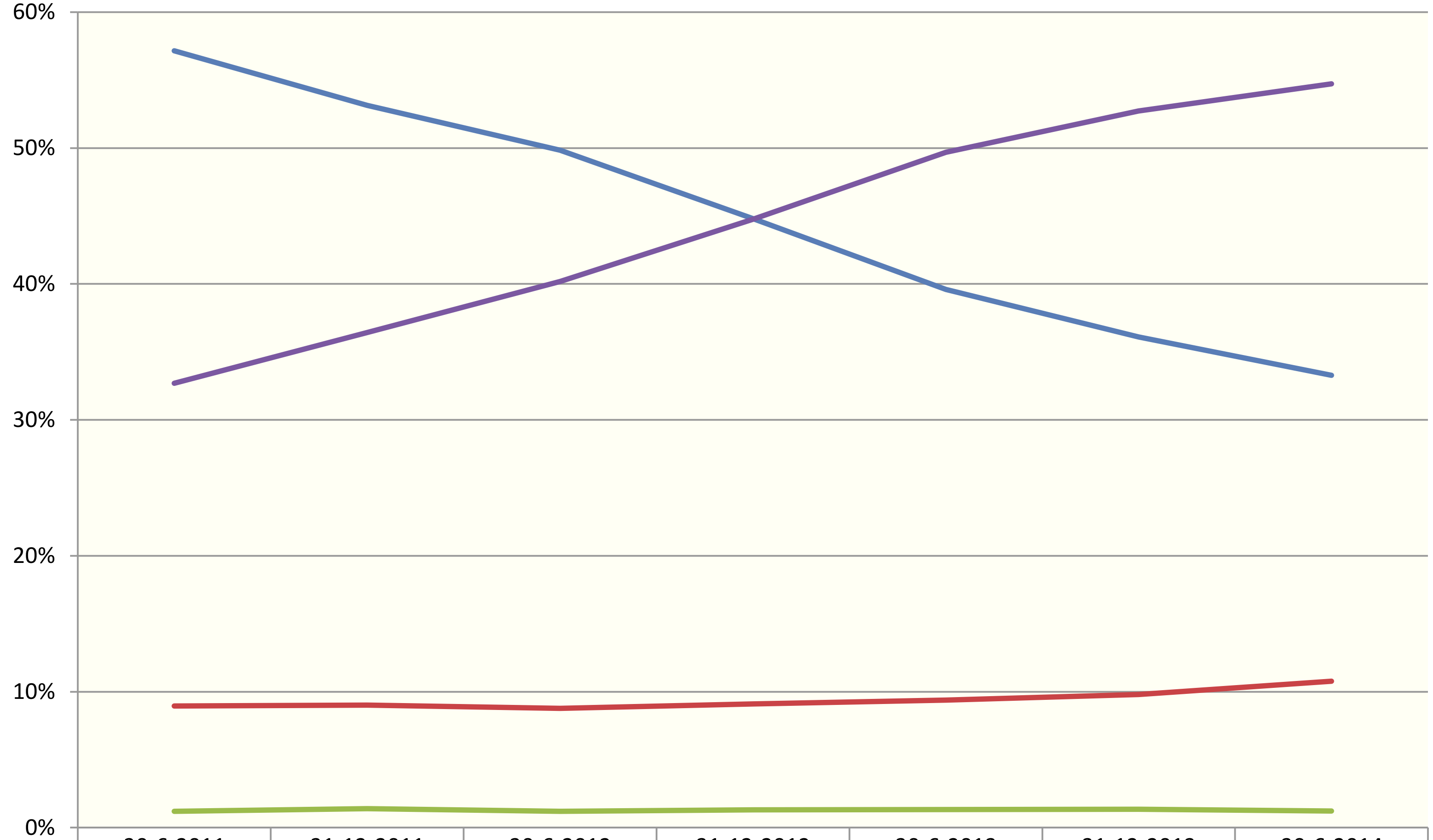
Multiplay: share of fixed telephony in bundled offers (excluding high capacity/multiple connections and mobile services)



	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
Fixed telephony only	46%	43%	41%	38%	33%	31%	29%
Fixed telephony with broadband	19%	17%	15%	14%	14%	13%	12%
Fixed telephony with television	1%	1%	1%	1%	1%	1%	1%
Fixed telephony in triple play	34%	38%	42%	47%	52%	55%	57%

Based on figures from AT T, BBNED, CAIW, DELTA, EUROFIBER, KPN, PRETIUM, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 2_A2_2_*, 2_A2_3_*, 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

Multiplay: share of television in bundled offers (excluding mobile services)



	30-6-2011	31-12-2011	30-6-2012	31-12-2012	30-6-2013	31-12-2013	30-6-2014
Television only	57%	53%	50%	45%	40%	36%	33%
Television with broadband	9%	9%	9%	9%	9%	10%	11%
Television with fixed telephony	1%	1%	1%	1%	1%	1%	1%
Television in triple play	33%	36%	40%	45%	50%	53%	55%

Based on figures from AT T, BBNED, CAIW, CANALDIGITAAL, COGAS, DELTA, KPN, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VODAFONE and ZIGGO. Based on indicators 5_A_1_*_*, 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

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Questioned market players

Figures per market are submitted by the market players enlisted below.

General		**Mobile services**	
AT&T	MTTM (per Q4 2013)	KPN	
BT	Pretium	T-Mobile	
CAIW	Reggefiber	Vodafone	
CanalDigitaal	Stipte		
CIF (per Q4 2013)	Tele2		
Cogas	T-Mobile		
Colt	UPC		
Delta	UPC Business		
Easynet	Verizon		
EspritXB (till Q3 2013)	Vodafone		
Eurofiber	Ziggo		
KPN			

Fixed telephony		**Broadband and business network services**	
AT&T	Reggefiber	AT&T	Reggefiber
BT	Stipte	BT	Tele2
CAIW	Tele2	CAIW	T-Mobile (till Q1 2014)
CanalDigitaal (per Q1 2014)	T-Mobile (till Q1 2014)	CanalDigitaal (per Q1 2014)	UPC
Colt	UPC	Colt	UPC Business
Delta	UPC Business	Delta	Verizon
EspritXB (till Q3 2013)	Verizon	Easynet	Vodafone
KPN	Vodafone	Eurofiber	Ziggo
MTTM (per Q4 2013)	Ziggo	KPN	
Pretium			

Television		**Multiplay**	
CAIW	T-Mobile (till Q1 2014)	CAIW	Tele2
CanalDigitaal	UPC	CanalDigitaal (per Q1 2014)	T-Mobile (till Q1 2014)
Cogas	UPC Business	Cogas	UPC
Delta	Vodafone	Delta	UPC Business
KPN	Ziggo	KPN	Vodafone
Tele2		Stipte	Ziggo