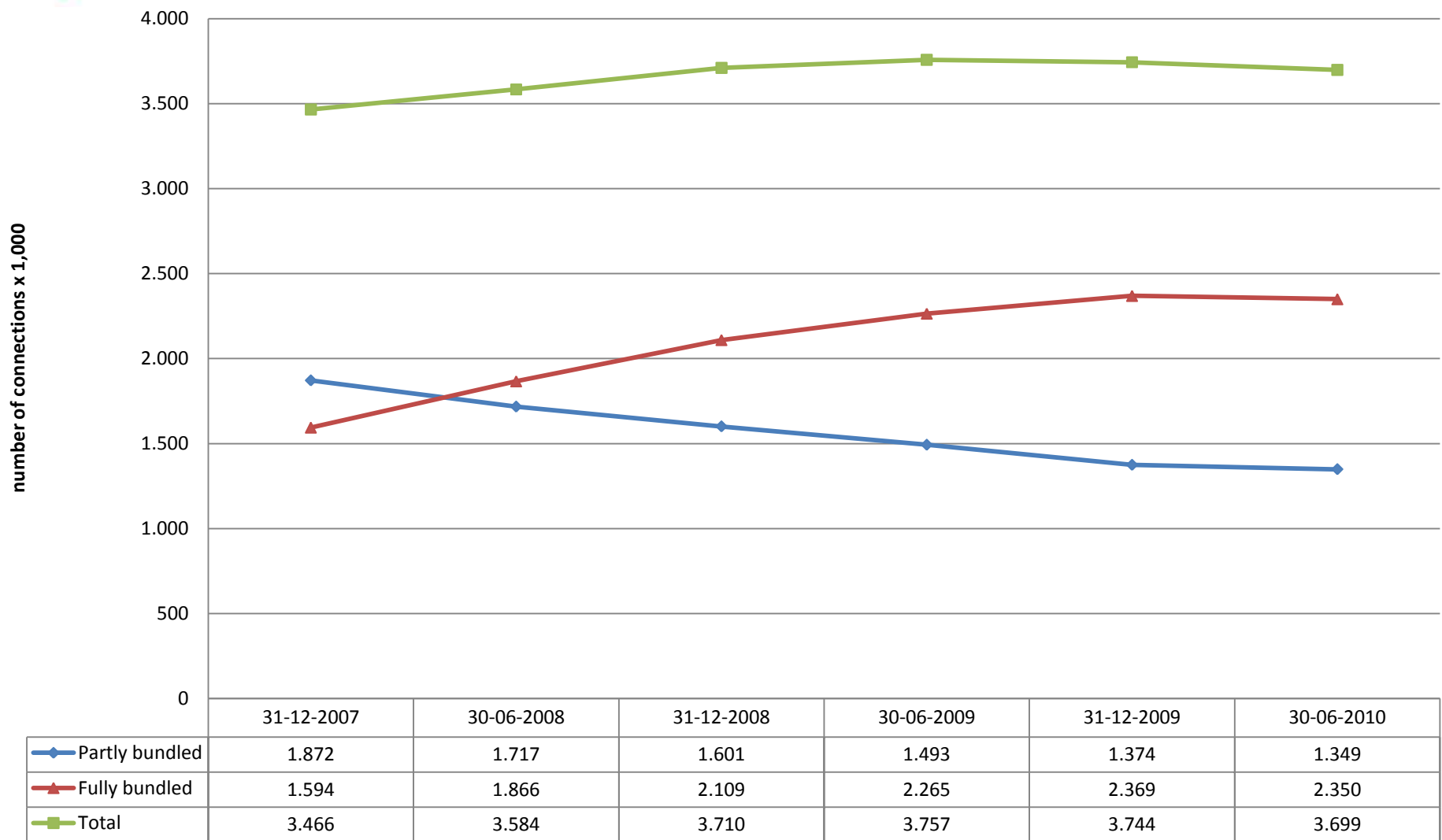




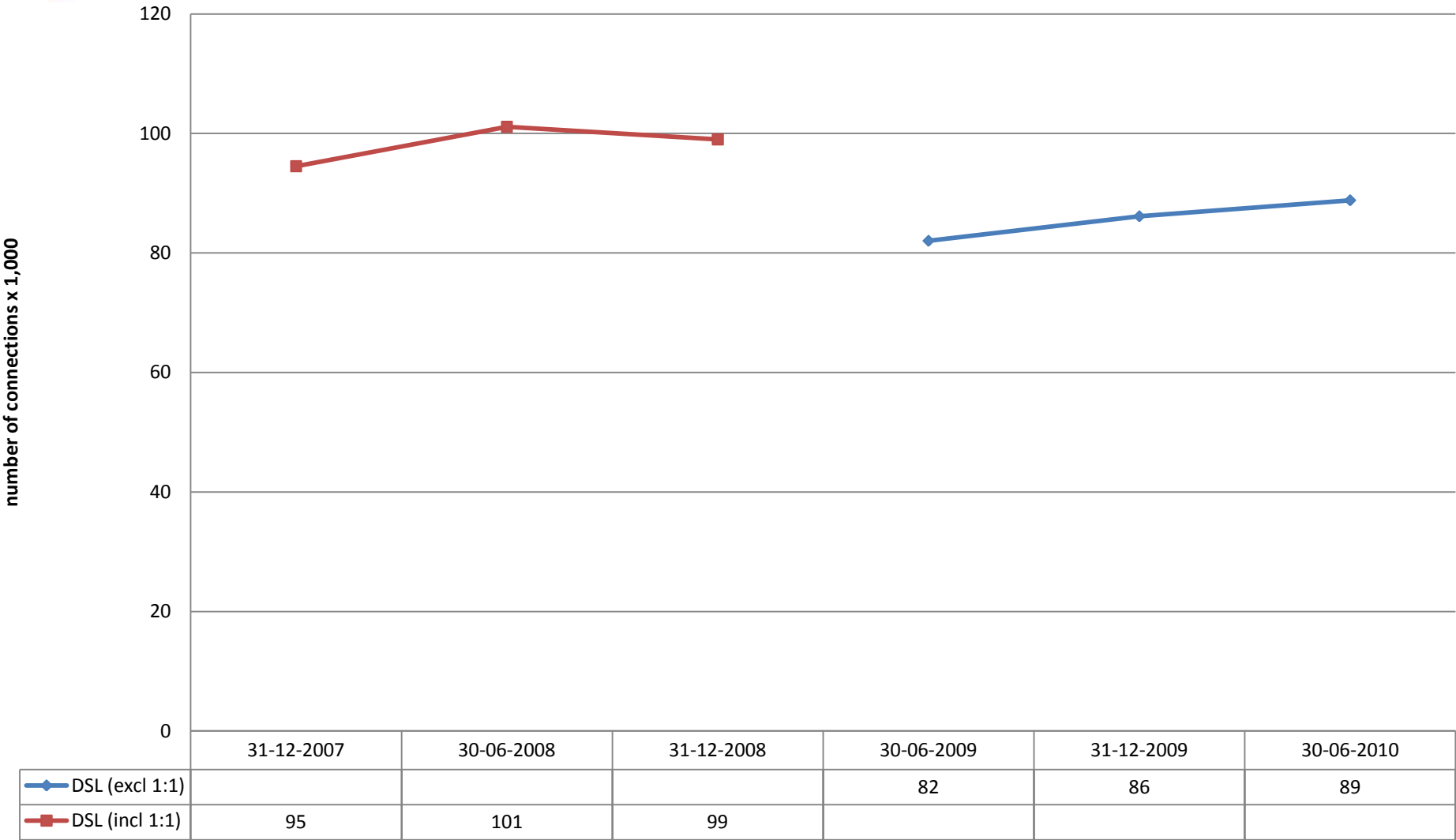
Broadband: unbundled MDF connections per type



Based on figures from KPN. Based on questions 3_A1_1_1, 3_A1_1_2 and 3_A1_1_3 of the SMM.



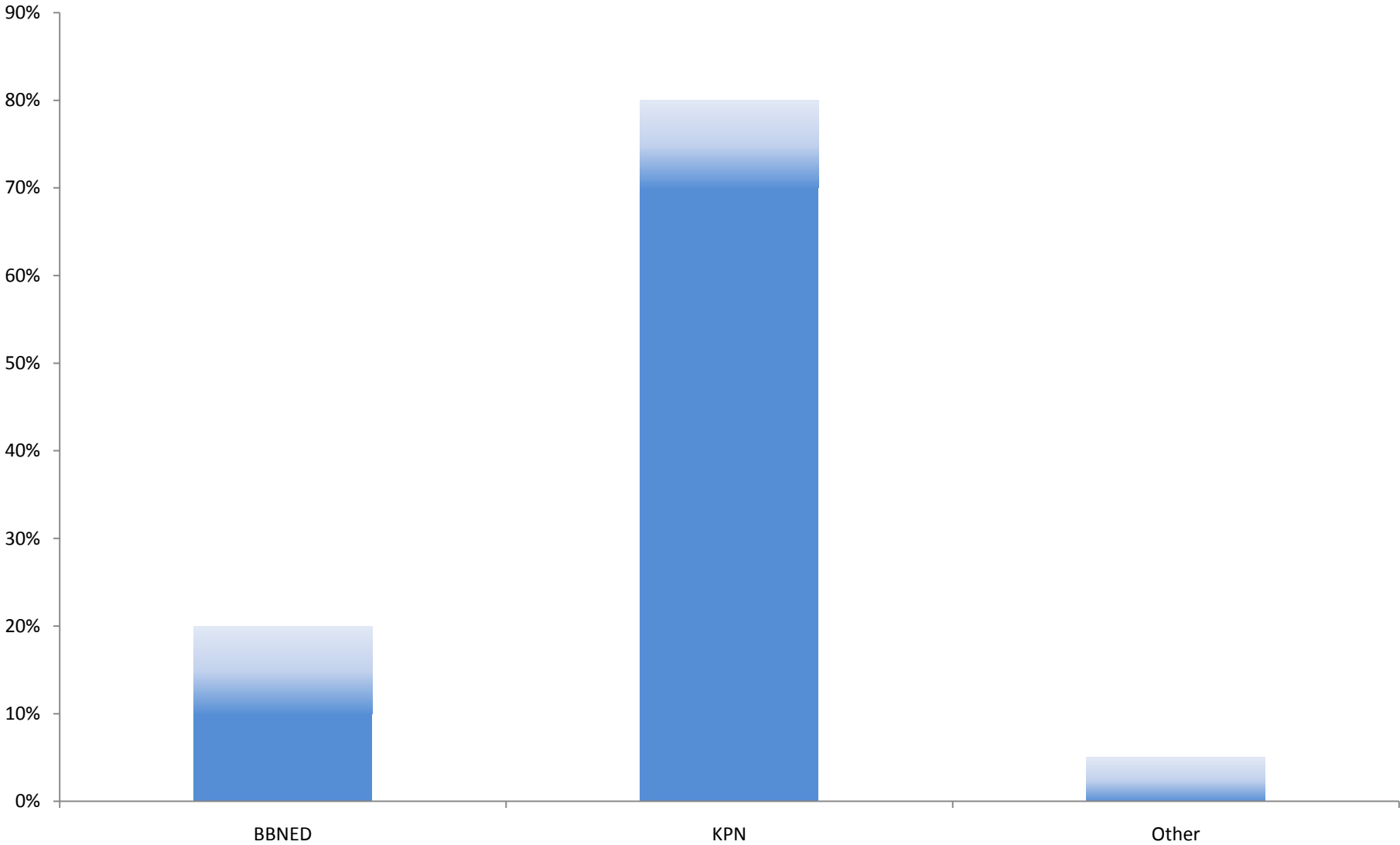
Broadband: WBT high quality connections per type - including self supply



Based on figures from @Home, BBNED, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, VERIZON, VERSATEL, ZIGGO. Based on questions 3_A2_2_1, 3_A2_2_2, 3_A2_2_3, 3_A2_3_1 and 3_A2_3_2 of the SMM.



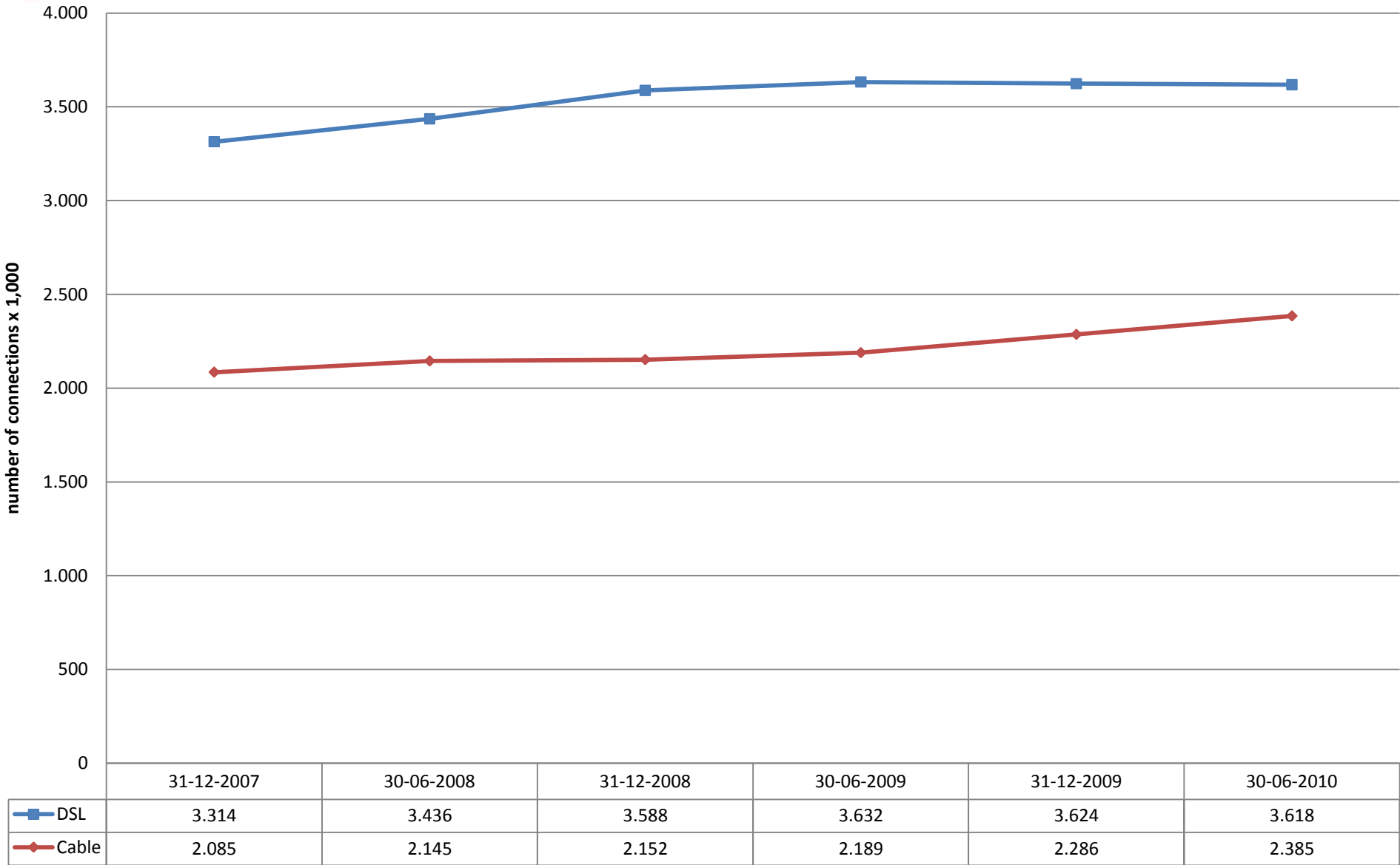
Broadband: marketshare WBT high quality per party - including self supply (2010Q2)



Based on figures from BBNED, CAIW, DELTA, EASYNET, KPN, ONLINE, REGGEFIBER, TELE2, UPC, VERIZON, ZIGGO. Based on questions 3_A2_2_1, 3_A2_2_2, 3_A2_2_3, 3_A2_3_1 and 3_A2_3_2 of the SMM.



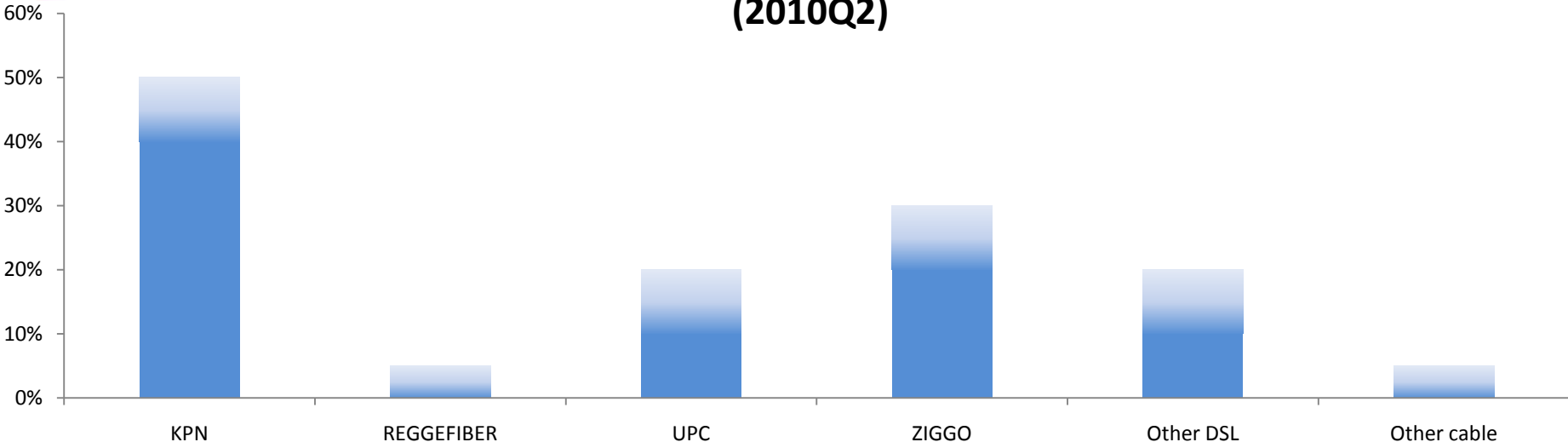
Broadband: WBT low quality connections per type - including self supply



Based on figures from @Home, BBNEED, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, VERIZON, VERSATEL, ZIGGO. Based on questions 3_A3_5_1-2-3-4-5 and 3_A3_6_1-2-3-4 of the SMM.



Broadband: marketshare WBT low quality per party - including self supply (2010Q2)

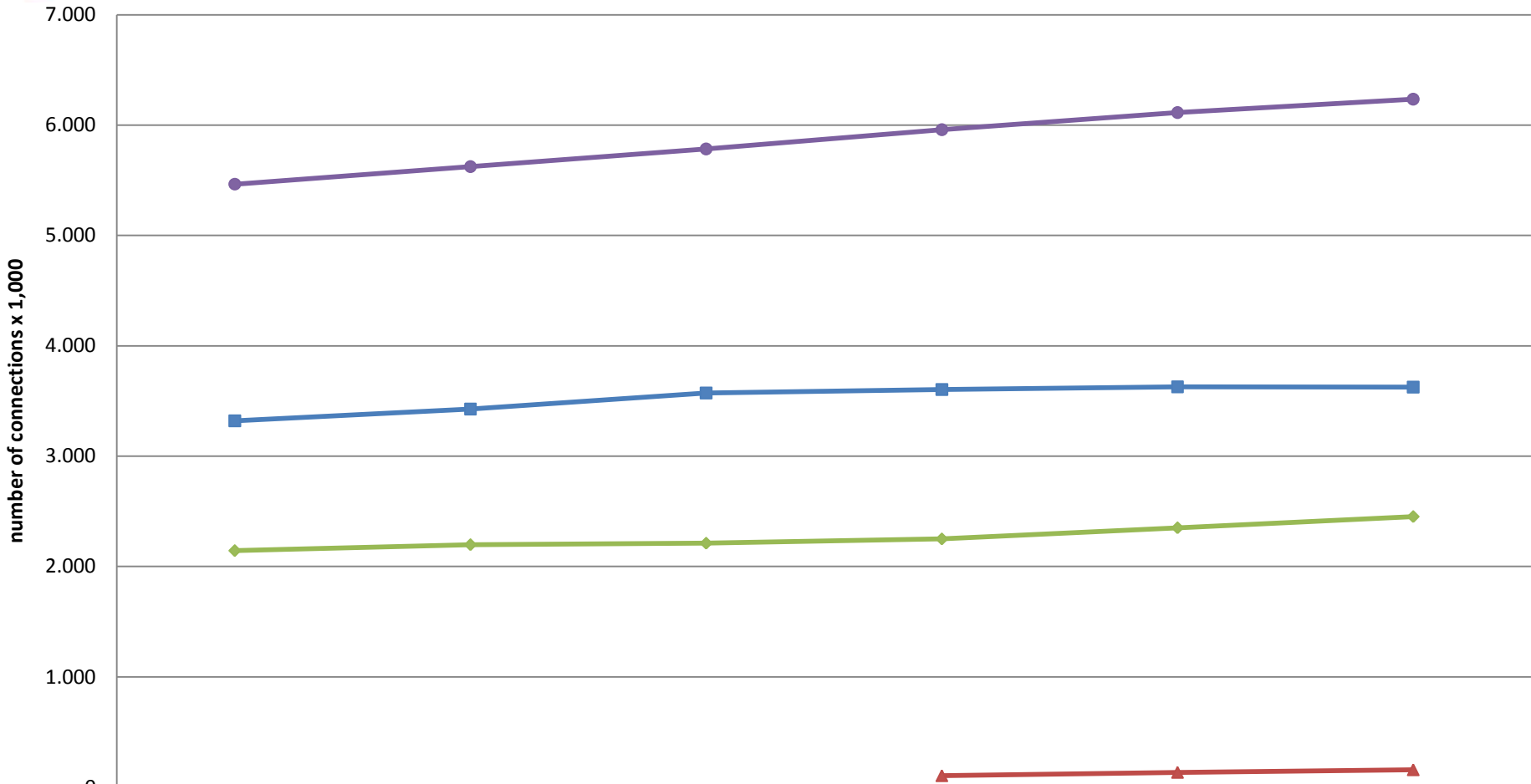


	KPN	REGGEFIBER	UPC	ZIGGO	Other DSL	Other cable
31-12-2007	[50% - 60%]		[10% - 20%]	[20% - 30%]	[10% - 20%]	[0% - 5%]
30-06-2008	[50% - 60%]		[10% - 20%]	[20% - 30%]	[10% - 20%]	[0% - 5%]
31-12-2008	[50% - 60%]		[10% - 20%]	[20% - 30%]	[10% - 20%]	[0% - 5%]
30-06-2009	[50% - 60%]	[0% - 5%]	[10% - 20%]	[20% - 30%]	[10% - 20%]	[0% - 5%]
31-12-2009	[40% - 50%]	[0% - 5%]	[10% - 20%]	[20% - 30%]	[10% - 20%]	[0% - 5%]
30-06-2010	[40% - 50%]	[0% - 5%]	[10% - 20%]	[20% - 30%]	[10% - 20%]	[0% - 5%]

Based on figures from BBNET, CAIW, DELTA, EASYNET, KPN, ONLINE, REGGEFIBER, TELE2, UPC, VERIZON, ZIGGO. Based on questions 3_A3_5_1-2-3-4-5 and 3_A3_6_1-2-3-4 of the SMM.



Broadband: retail connections per type

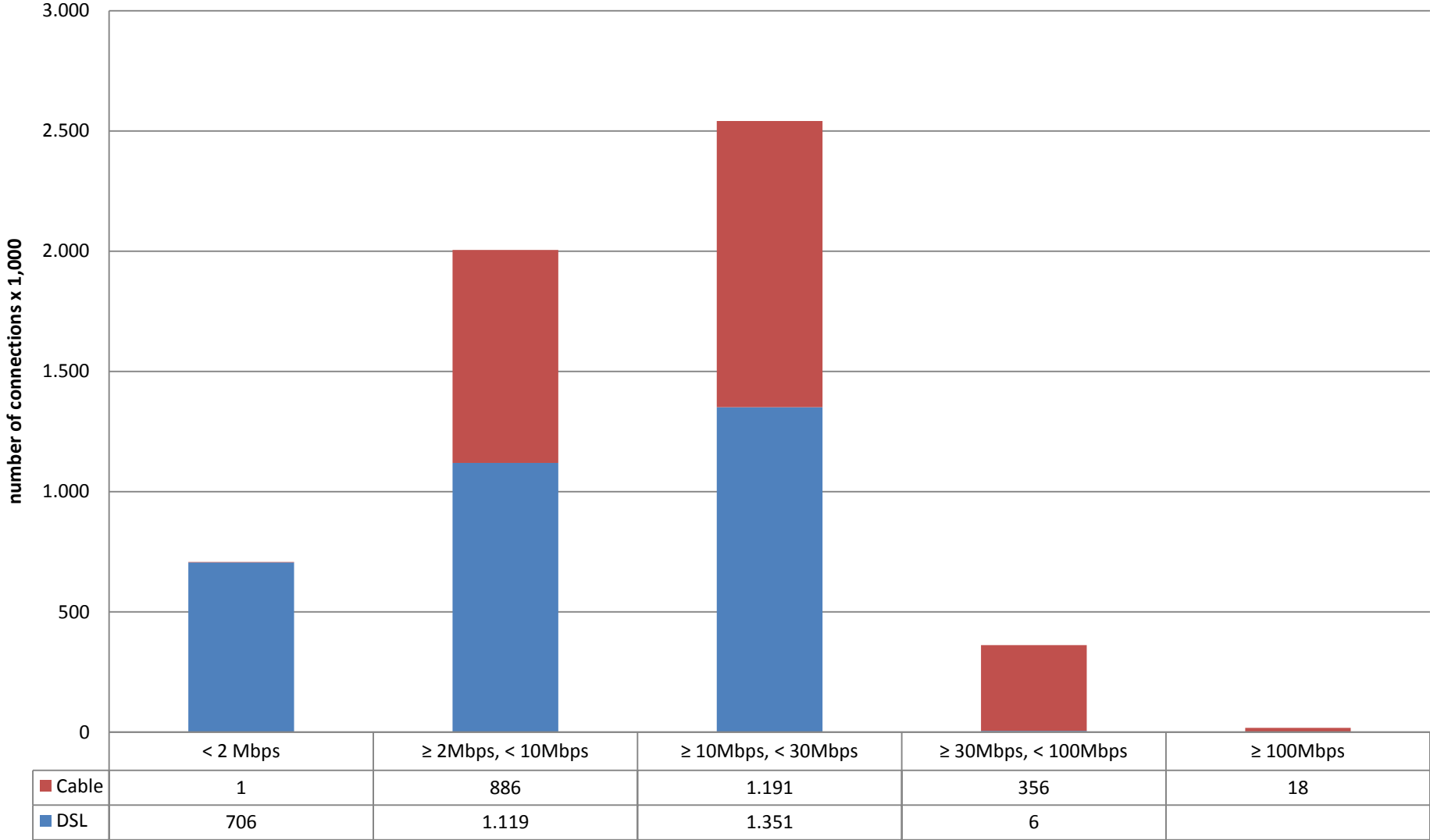


	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009	30-06-2010
■ DSL	3.321	3.427	3.572	3.604	3.629	3.626
▲ Fiber				104	134	157
◆ Cable	2.144	2.198	2.211	2.250	2.351	2.452
● Total	5.465	5.625	5.784	5.958	6.113	6.235

Based on figures from @Home, BBNED, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, UPC BUSINESS, VERIZON, VERSATEL and ZIGGO. Based on questions 3_A1_3_1-3, 3_A3_5_1-2-3-4 and 3_B_8_1-2-3-5 of the SMM.



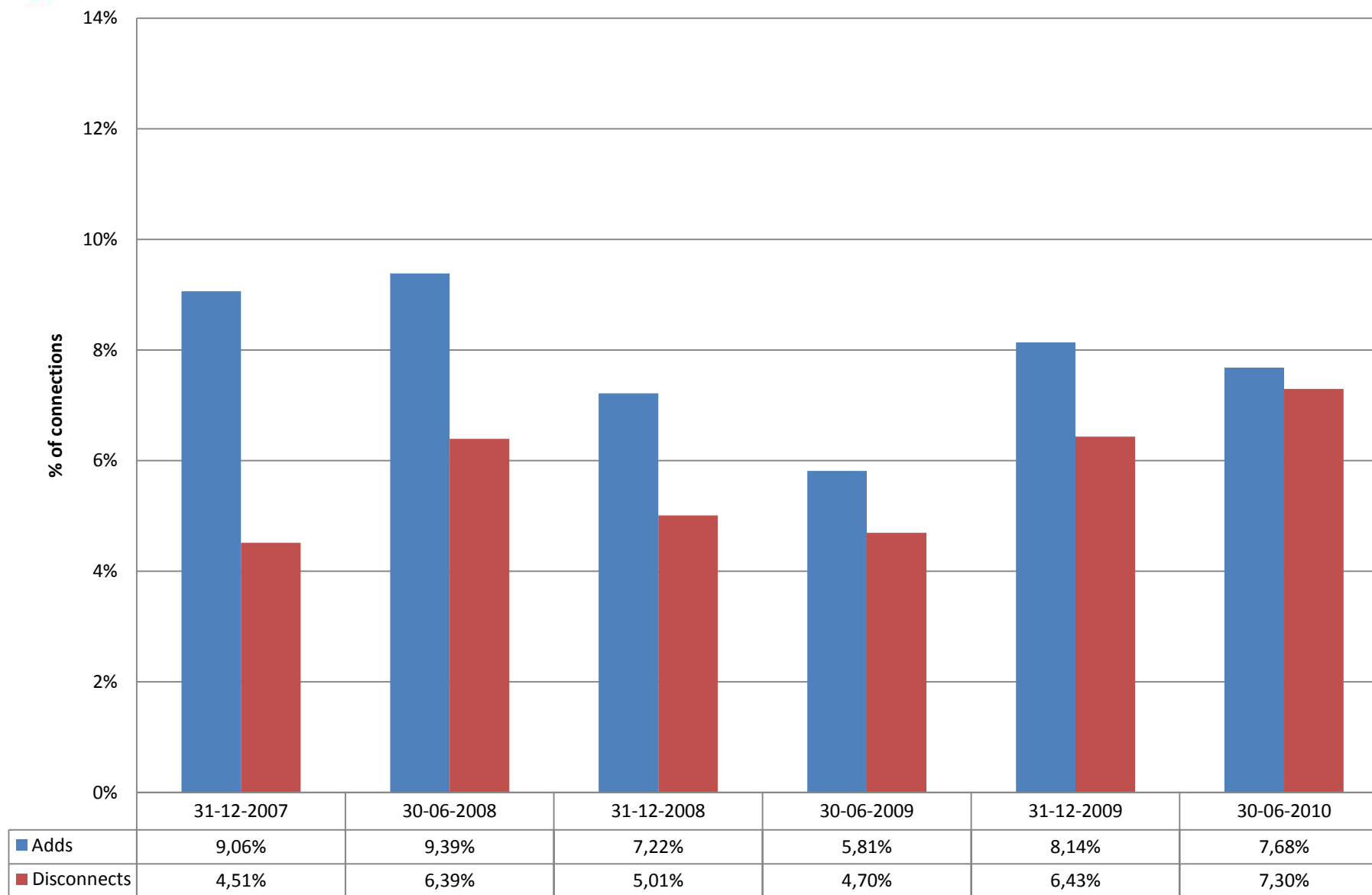
Broadband: retail connections by speed (2010Q2)



Based on figures from BBNED, CAIW, DELTA, KPN, TELE2, UPC, UPC BUSINESS and ZIGGO. Based on questions 3_B1_8_1-5, 3_B2_8_1-5, 3_B3_8_1-5, 3_B4_8_1-5 and 3_B5_8_1-5 of the SMM.



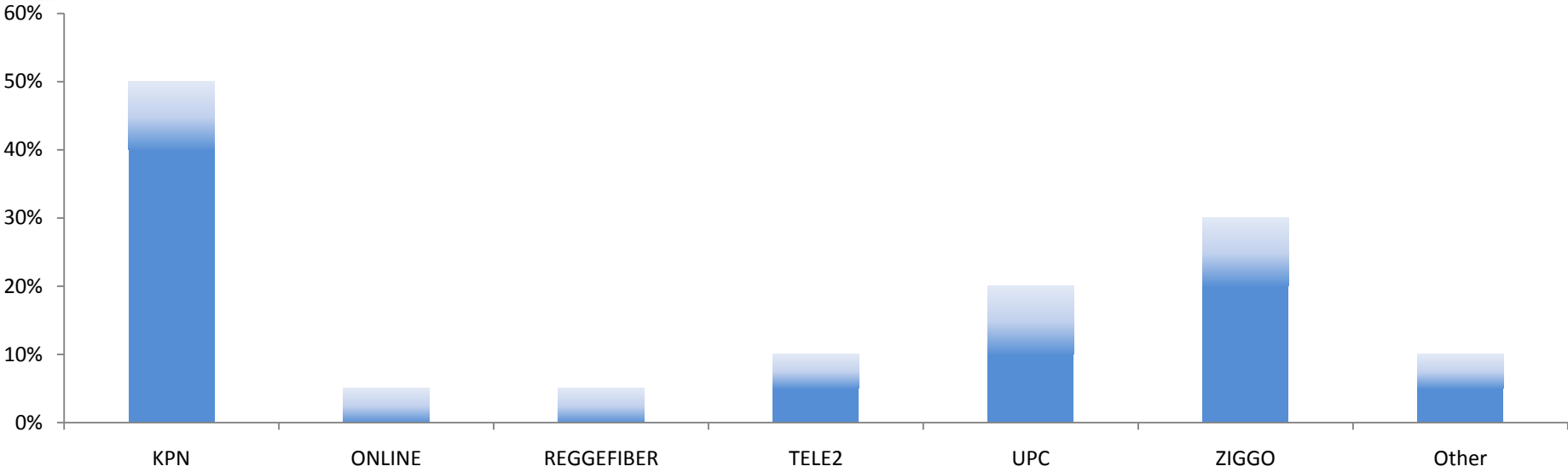
Broadband: based on retail connections



Based on figures from @Home, BBNET, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, UPC BUSINESS, VERIZON, VERSATEL and ZIGGO. Based on questions 3_E_13_1 and 3_E_13_2 of the SMM.



Broadband: marketshare retail per party (2010Q1)

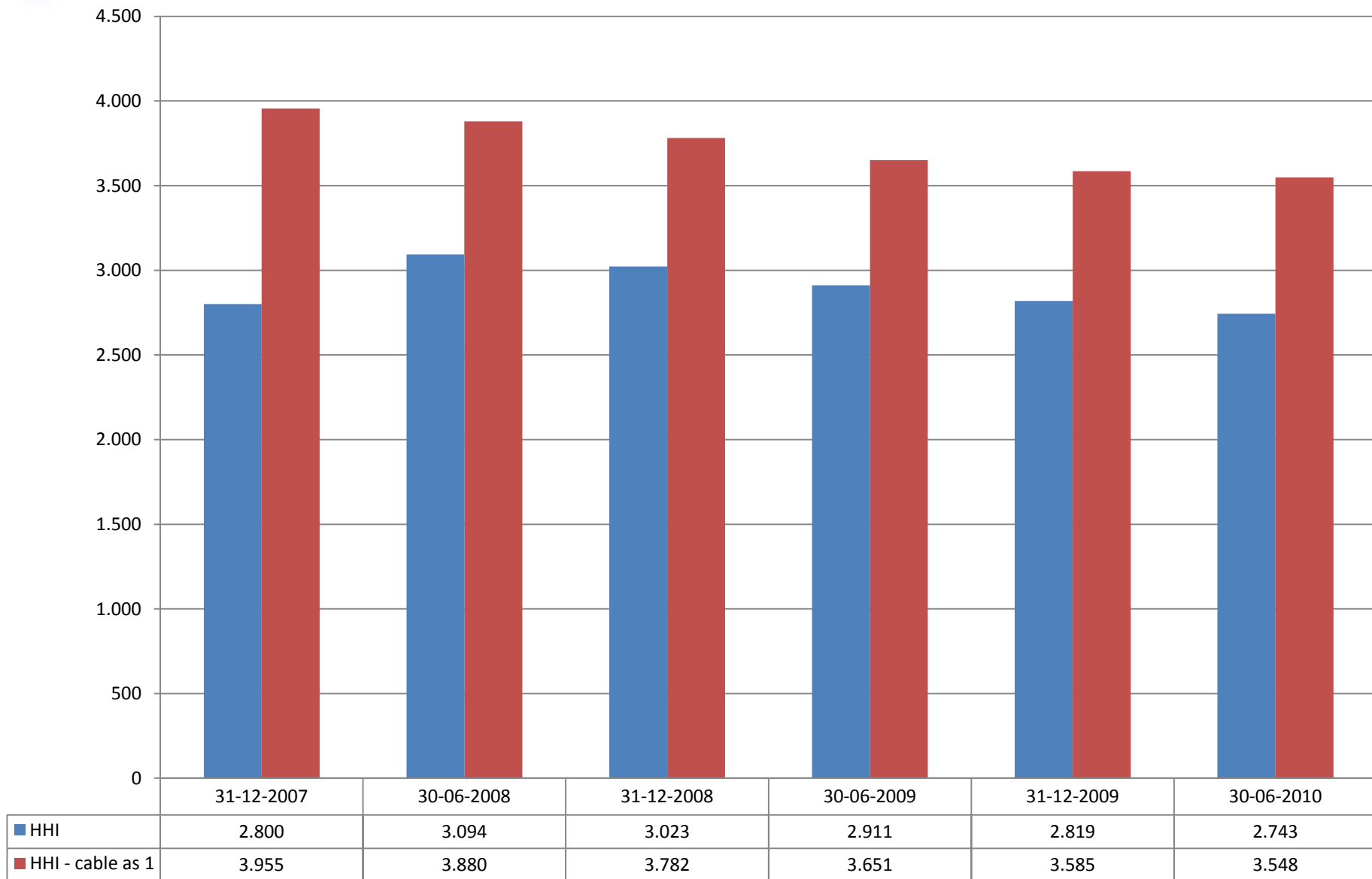


	KPN	ONLINE	REGGEFIBER	TELE2	UPC	ZIGGO	Other
31-12-2007	[40% - 50%]	[0% - 5%]		[5% - 10%]	[10% - 20%]	[20% - 30%]	[5% - 10%]
30-06-2008	[40% - 50%]	[0% - 5%]		[5% - 10%]	[10% - 20%]	[20% - 30%]	[5% - 10%]
31-12-2008	[40% - 50%]	[0% - 5%]		[5% - 10%]	[10% - 20%]	[20% - 30%]	[5% - 10%]
30-06-2009	[40% - 50%]	[0% - 5%]	[0% - 5%]	[5% - 10%]	[10% - 20%]	[20% - 30%]	[5% - 10%]
31-12-2009	[40% - 50%]	[0% - 5%]	[0% - 5%]	[5% - 10%]	[10% - 20%]	[20% - 30%]	[5% - 10%]
30-06-2010	[40% - 50%]	[0% - 5%]	[0% - 5%]	[5% - 10%]	[10% - 20%]	[20% - 30%]	[5% - 10%]

Based on figures from BBNET, CAIW, DELTA, EASYNET, KPN, ONLINE, REGGEFIBER, TELE2, UPC, UPC BUSINESS, VERIZON and ZIGGO. Based on questions 3_A1_3_1, 3_A1_3_3, 3_A3_5_1, 3_A3_5_2, 3_A3_5_3, 3_A3_5_4, 3_B_8_1, 3_B_8_2, 3_B_8_3 and 3_B_8_5 of the SMM.



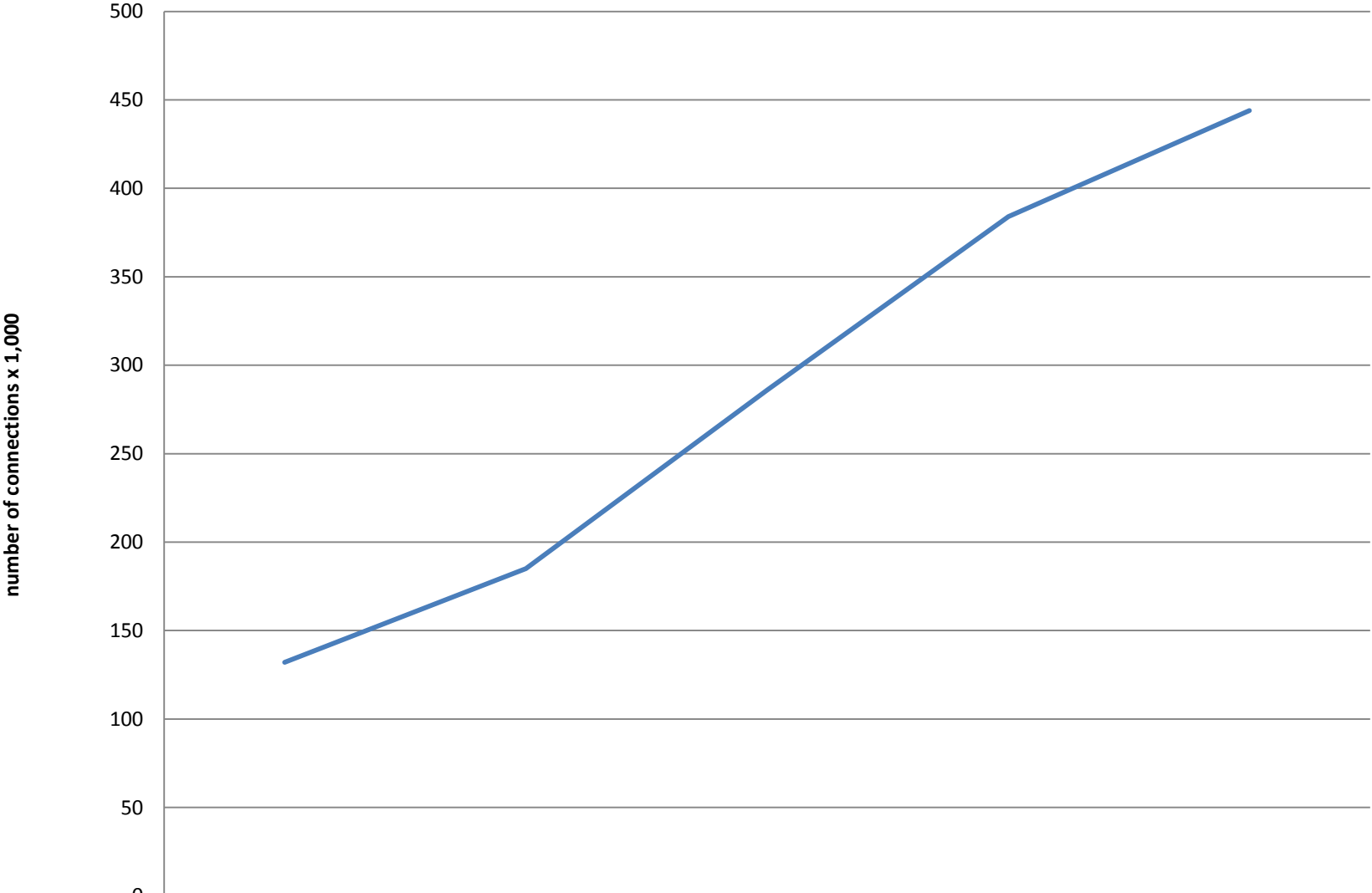
Broadband: HHI based on retailconnections broadband



Based on figures from BBNET, CAIW, DELTA, EASYNET, KPN, ONLINE, REGGEFIBER, TELE2, UPC, VERIZON and ZIGGO. Based on questions 3_A1_3_1, 3_A1_3_3, 3_A3_5_1, 3_A3_5_2, 3_A3_5_3, 3_A3_5_4, 3_B_8_1, 3_B_8_2, 3_B_8_3 and 3_B_8_5 from the SMM.



Broadband: homes connected (FttH)



Based on figures from @Home, BBNET, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, VERIZON, VERSATEL and ZIGGO. Based on question 3_C_9_4 from the SMM.