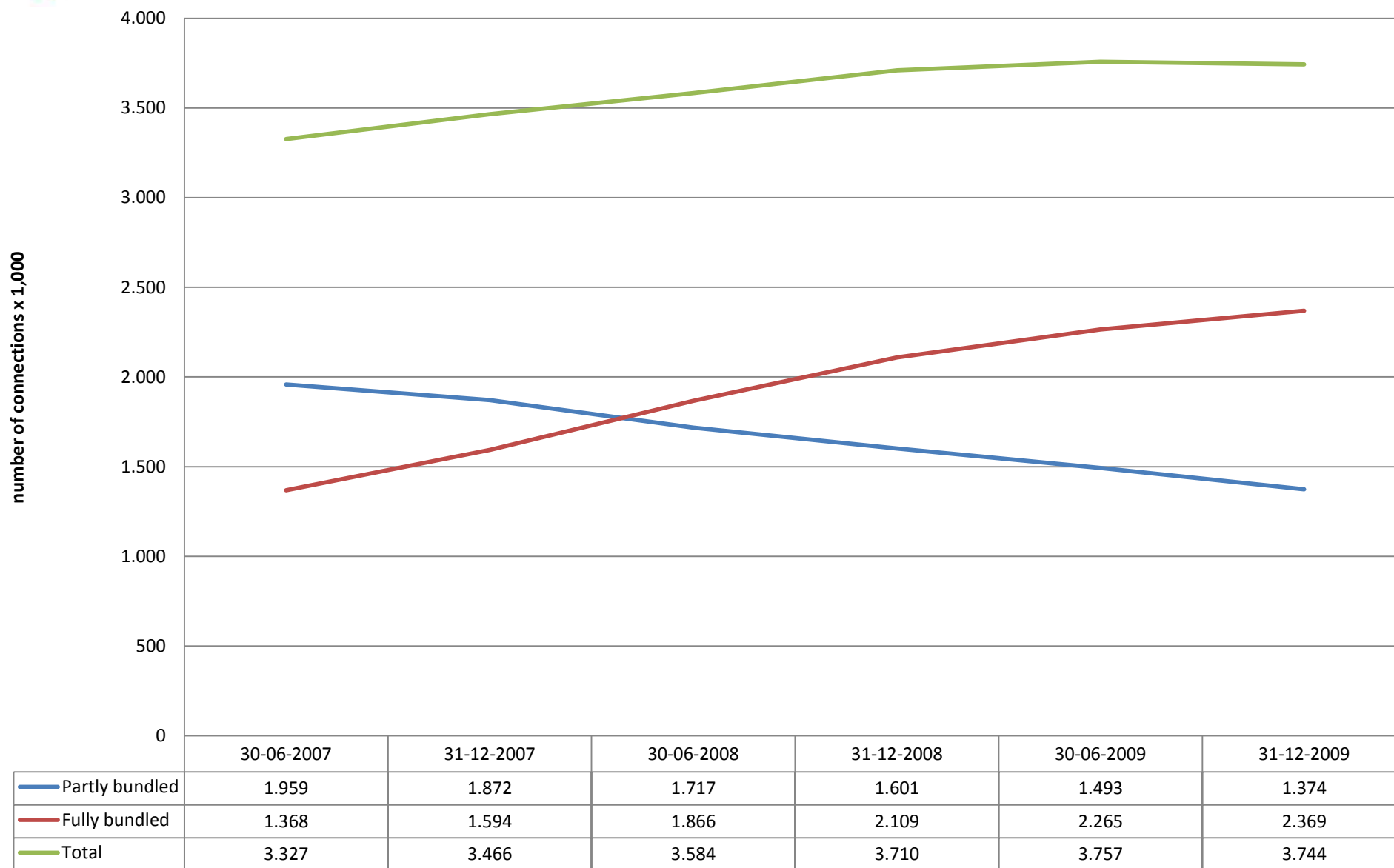




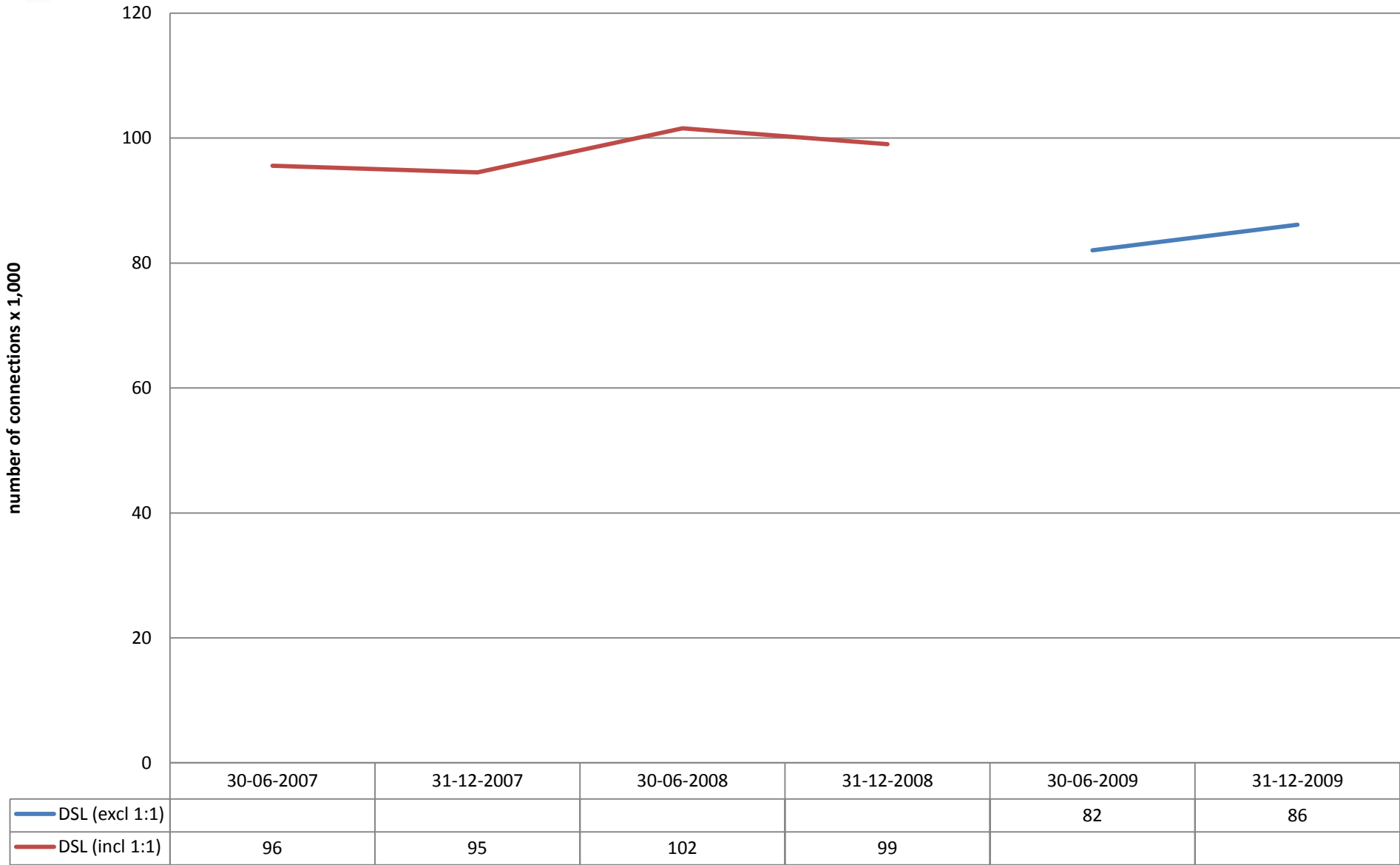
Broadband: unbundled MDF connections per type



Based on figures from @Home, BBNED, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, VERIZON, VERSATEL, ZIGGO. Based on questions 3_A1_1_1, 3_A1_1_2 and 3_A1_1_3 of the SMM.



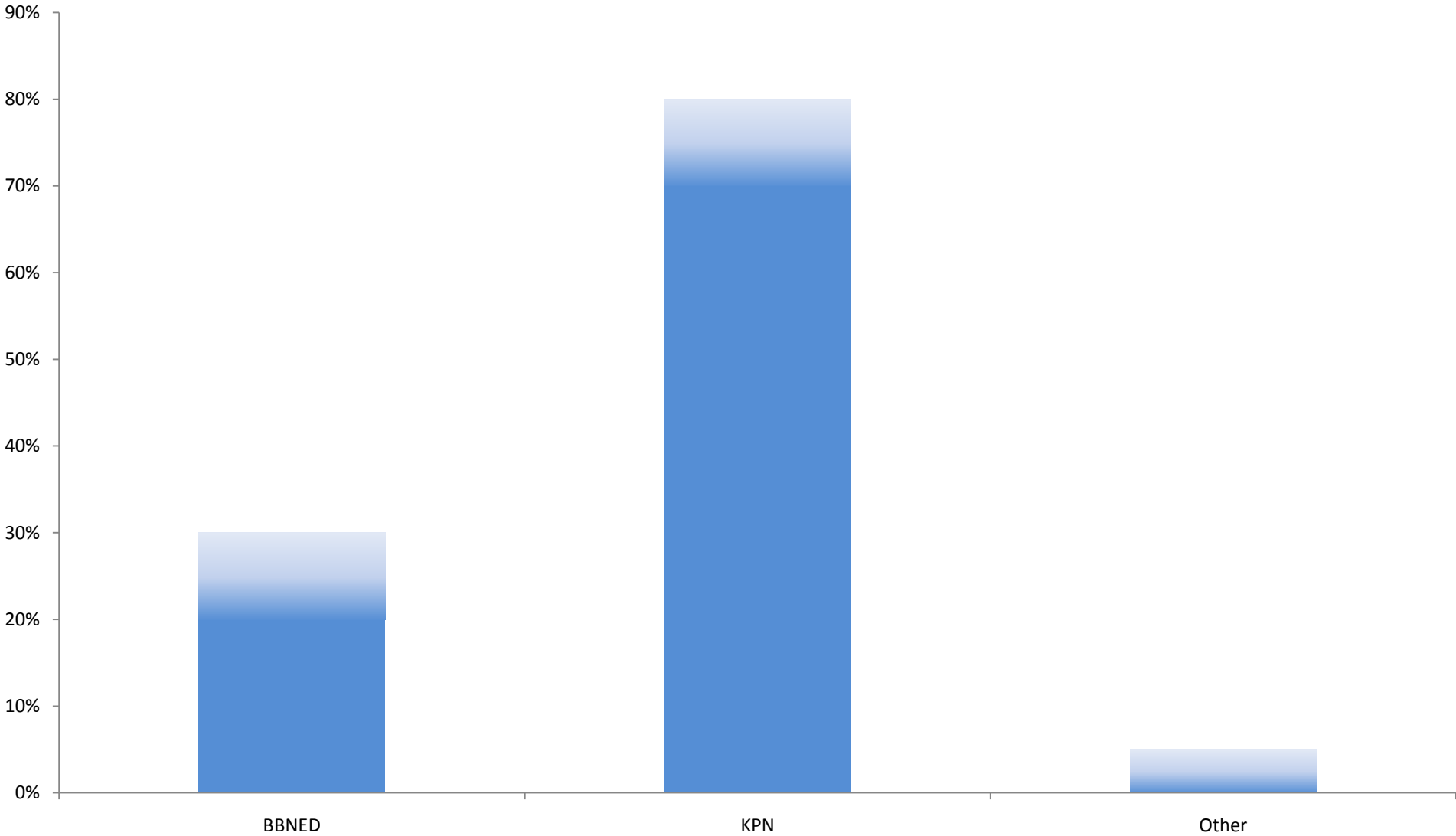
Broadband: WBT high quality connections per type - including self supply



Based on figures from @Home, BBNED, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, VERIZON, VERSATEL, ZIGGO. Based on questions 3_A2_2_1, 3_A2_2_2, 3_A2_2_3, 3_A2_3_1 and 3_A2_3_2 of the SMM.



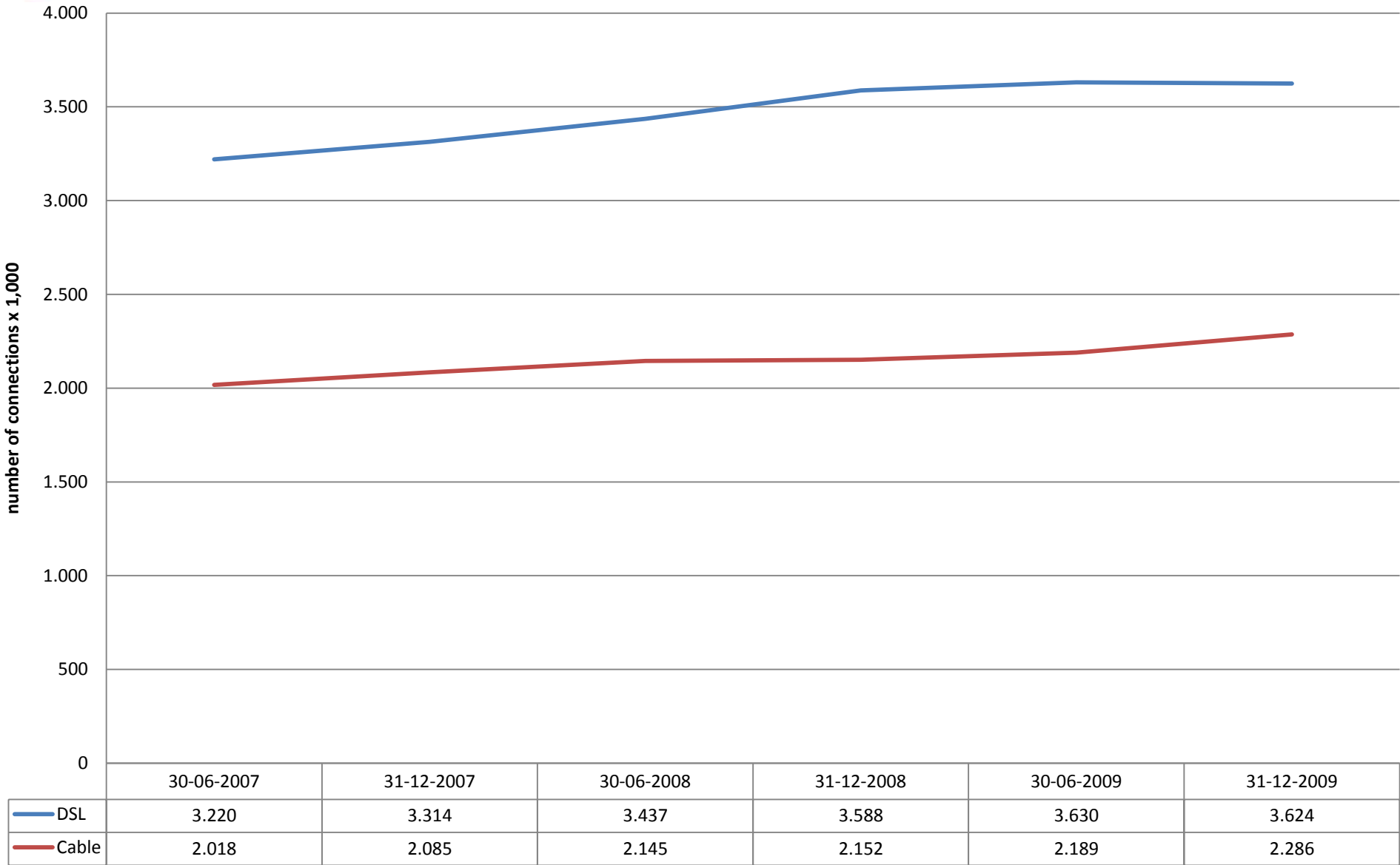
Broadband: marketshare WBT high quality per party - including self supply (2009Q4)



Based on figures from BBNED, CAIW, DELTA, EASYNET, KPN, ONLINE, REGGEFIBER, TELE2, UPC, VERIZON, ZIGGO. Based on questions 3_A2_2_1, 3_A2_2_2, 3_A2_2_3, 3_A2_3_1 and 3_A2_3_2 of the SMM.



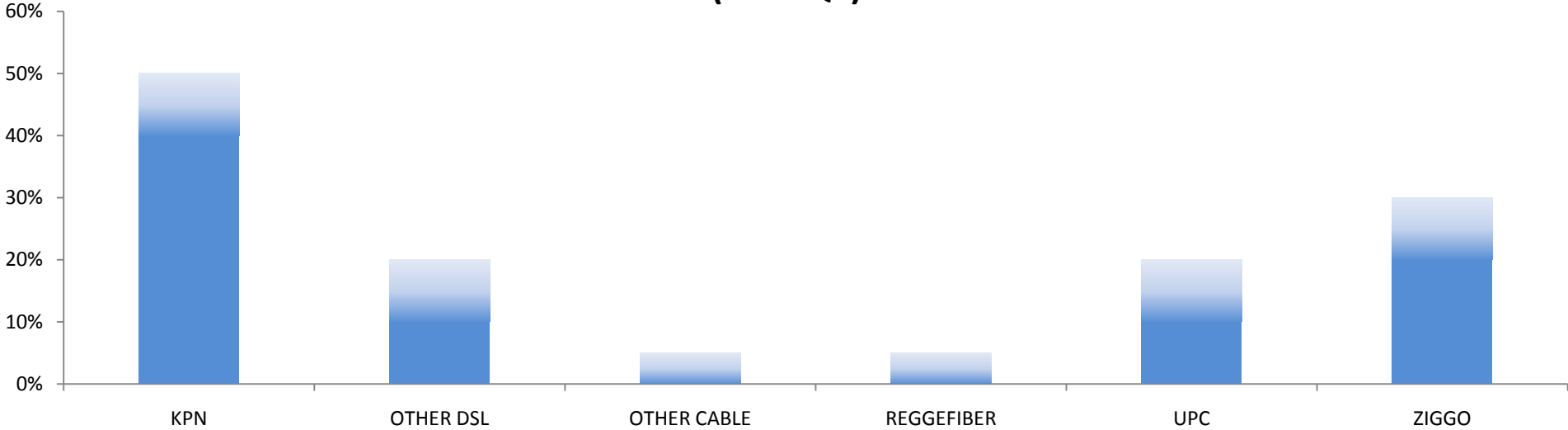
Broadband: WBT low quality connections per type - including self supply



Based on figures from @Home, BBNED, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, VERIZON, VERSATEL, ZIGGO. Based on questions 3_A3_5_1-2-3-4-5 and 3_A3_6_1-2-3-4 of the SMM.



OPTA Broadband: marketshare WBT low quality per party - including self supply (2009Q4)

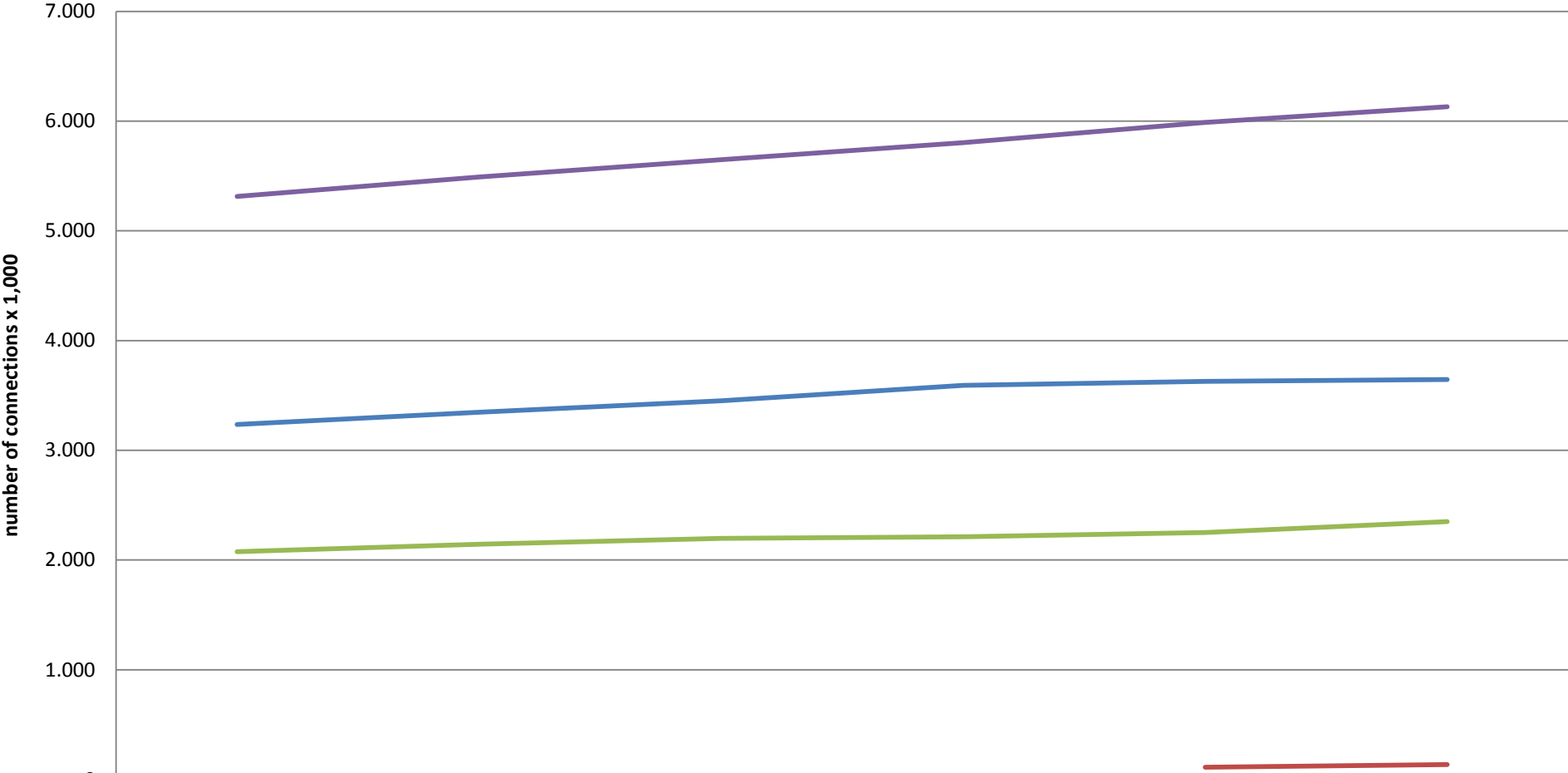


	KPN	OTHER DSL	OTHER CABLE	REGGEFIBER	UPC	ZIGGO
30-06-2007	[50% - 60%]	[10% - 20%]	[0% - 5%]	[0% - 0%]	[10% - 20%]	[20% - 30%]
31-12-2007	[50% - 60%]	[10% - 20%]	[0% - 5%]	[0% - 0%]	[10% - 20%]	[20% - 30%]
30-06-2008	[50% - 60%]	[10% - 20%]	[0% - 5%]	[0% - 0%]	[10% - 20%]	[20% - 30%]
31-12-2008	[50% - 60%]	[10% - 20%]	[0% - 5%]	[0% - 0%]	[10% - 20%]	[20% - 30%]
30-06-2009	[50% - 60%]	[10% - 20%]	[0% - 5%]	[0% - 5%]	[10% - 20%]	[20% - 30%]
31-12-2009	[50% - 60%]	[10% - 20%]	[0% - 5%]	[0% - 5%]	[10% - 20%]	[20% - 30%]

Based on figures from BBNED, CAIW, DELTA, EASYNET, KPN, ONLINE, REGGEFIBER, TELE2, UPC, VERIZON, ZIGGO. Based on questions 3_A3_5_1-2-3-4-5 and 3_A3_6_1-2-3-4 of the SMM.



Broadband: retail connections per type

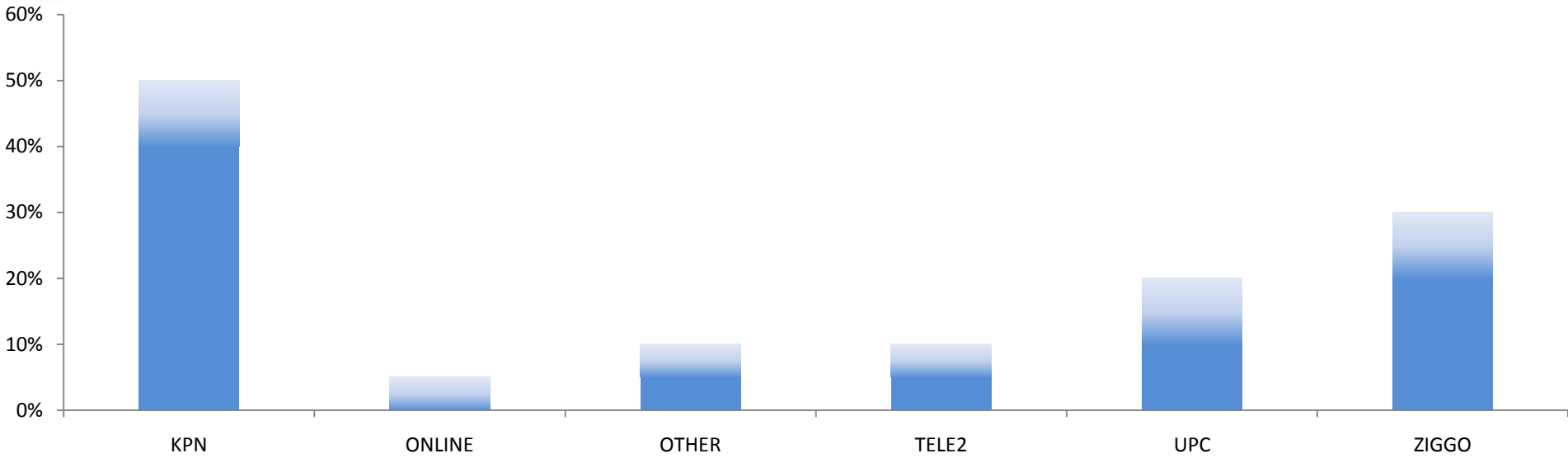


	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
DSL	3.236	3.346	3.450	3.593	3.628	3.645
Fiber					111	135
Cable	2.077	2.144	2.198	2.211	2.250	2.351
Total	5.313	5.491	5.649	5.804	5.989	6.130

Based on figures from @Home, BBNED, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, VERIZON, VERSATEL, ZIGGO. Based on questions 3_A1_3_1-3, 3_A3_5_1-2-3-4 and 3_B_8_1-2-3-5 of the SMM.



Broadband: marketshare retail per party (2009Q4)

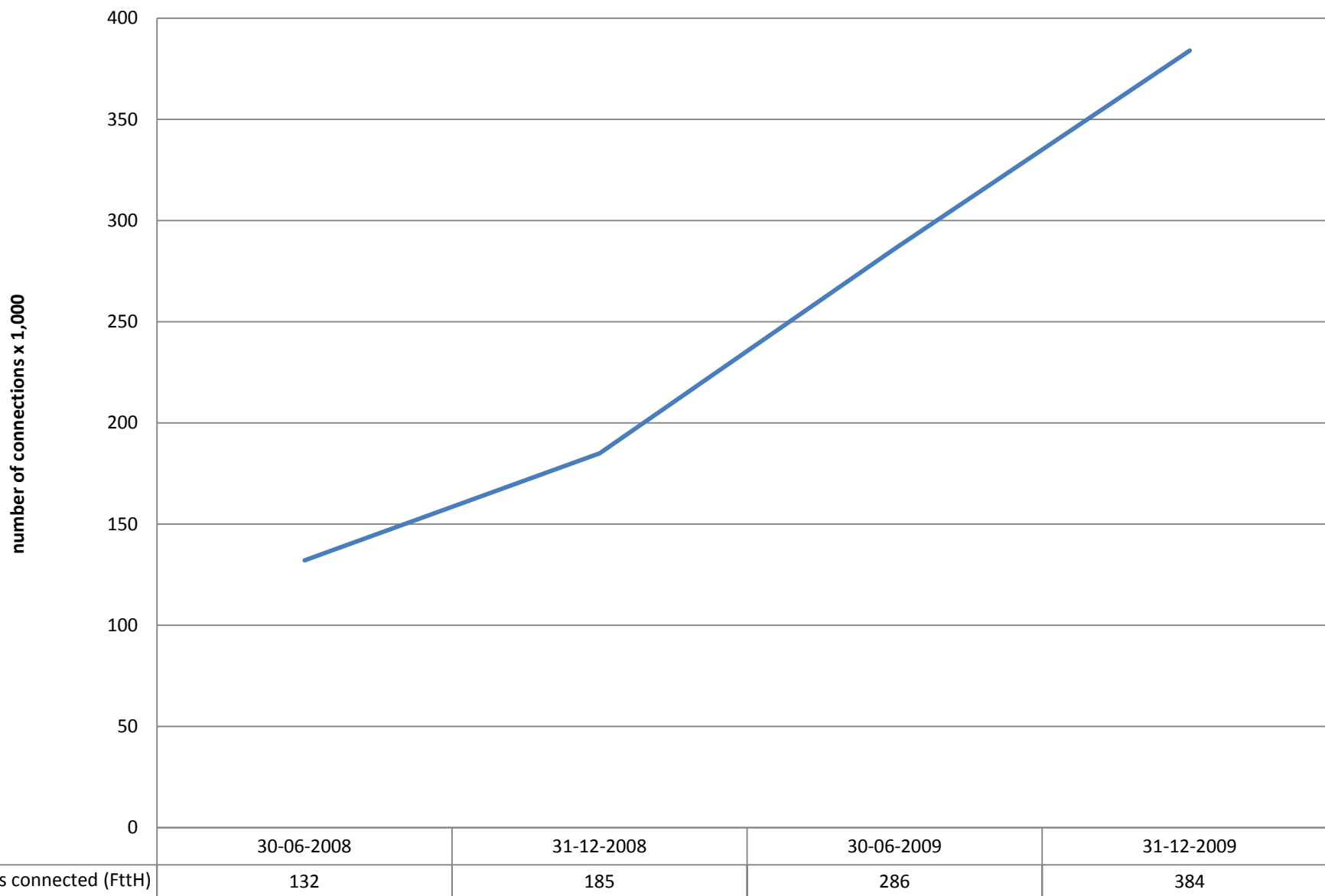


	KPN	ONLINE	OTHER	TELE2	UPC	ZIGGO
30-06-2007	[40% - 50%]	[0% - 5%]	[5% - 10%]	[5% - 10%]	[10% - 20%]	[20% - 30%]
31-12-2007	[40% - 50%]	[0% - 5%]	[5% - 10%]	[5% - 10%]	[10% - 20%]	[20% - 30%]
30-06-2008	[40% - 50%]	[0% - 5%]	[5% - 10%]	[5% - 10%]	[10% - 20%]	[20% - 30%]
31-12-2008	[40% - 50%]	[0% - 5%]	[5% - 10%]	[5% - 10%]	[10% - 20%]	[20% - 30%]
30-06-2009	[40% - 50%]	[0% - 5%]	[5% - 10%]	[5% - 10%]	[10% - 20%]	[20% - 30%]
31-12-2009	[40% - 50%]	[0% - 5%]	[5% - 10%]	[5% - 10%]	[10% - 20%]	[20% - 30%]

Based on figures from BBNET, CAIW, DELTA, EASYNET, KPN, ONLINE, REGGEFIBER, TELE2, UPC, VERIZON, ZIGGO. Based on questions 3_A1_3_1, 3_A1_3_3, 3_A3_5_1, 3_A3_5_2, 3_A3_5_3, 3_A3_5_4, 3_B_8_1, 3_B_8_2, 3_B_8_3 and 3_B_8_5 of the SMM.



Broadband: homes connected (FttH)



Based on figures from @Home, BBNED, CAIW, CASEMA, DELTA, EASYNET, KPN, MULTIKABEL, ONLINE, REGGEFIBER, SCARLET, TELE2, UPC, VERIZON, VERSATEL, ZIGGO. Based on question 3_C_9_4 from the SMM.